



November 9, 2019

Castaway's Beach Resort  
2043 S. Atlantic Ave  
Daytona Beach, FL 32118

Attention: Mike Campanale (campanale@aol.com)

Subject: Pool Cleaning/Chemical maintenance service for swimming pool

Dear Mr. Campanale;

Thank you for your request for our offer for Pool cleaning/maintenance service for the swimming pool at Castaway's Beach Resort.

We currently service approximately 30 commercial accounts. In addition, we service over 450 residential accounts including several in close proximity to your community.

Our company has a total of fifteen employees of which thirteen of them are out servicing pools and have their CPO (certified pool operator) certificate. I too have my CPO certification. One benefit by utilizing a company such as ours is that should your normal technician not be able to make it to the pool due to sickness or any other issue, we have qualified back-up personnel to fill in for them.

Below is our offer/contract for commercial pool service three times per week, year round.

**Price: ..... \$470.00 per month**

The above price includes all chemicals required for maintaining the pool such as Chlorine, Acid, Sodium Bicarbonate, and DE. Should any other special chemical be required we will advise and get approval prior to applying the chemical.

Each visit our technician will perform the following:

- Clean Pool (vacuum, brush, clean tile, etc.)
- Clean Filter (Done as needed)
- Check and add all necessary pool chemicals
- Check all grates, main drain handrails, covers, fittings, safety signs and equipment.
- A clearly legible checklist for the Health Department will remain on file after each visit detailing all the chemical balance per the Health department requirements.

Additional information:

1. We will recommend any necessary repairs in writing and will wait for authorization to proceed prior to performing any repairs.
2. Pure Pool Solutions commercial service/repair rate is \$90.00/hour labor plus materials.
3. Should a service day fall on a holiday or technician vacation day, Pure Pool Solutions will arrange a different day to service your pool. This does not include New Years Day, Christmas Eve, Christmas day or Thanksgiving Day, which are observed holidays by Pure Pool Solutions.
4. Due to insurance liability, during rain our technicians will only check and add chemicals. If lightning or severe storm conditions are apparent, pool service will not be conducted.
5. Severe storms such as hurricanes, tropical depressions or other which result in excessive debris will carry additional costs depending upon damage and debris.
6. Pure Pool Solutions will maintain chemical balances as close to Pure Pool Solutions and the State of Florida's Health Department standards. Customer understands chemicals fluctuate hourly due to usage, weather, body oils, wind and equipment flow. Residents are not certified pool technicians and if there are complaints simply contact the store at 386-676-3179 and we will handle all concerns once we receive an e-mailed health department report.
7. All health department checklists will be e-mailed by HOA within 24 hours to Pure Pool Solutions to assure we have all updated reports. If a violation or closing is issued, Pure Pool Solutions must have the e-mailed report immediately so we can address all issues in an expedited manor.
8. Customer understands that any violations or repairs that are needed may require special order parts and freight will be additional.
9. All commercial invoices are Net 15 days and carry a 1 ½ percent interest charge on overdue invoices. Bounced or cancelled checks carry a \$45.00 reprocessing fee.
10. Customer agrees to provide Pure Pool Solutions with a minimum of one (1) key to all pool entry gates and equipment rooms.
11. Pure Pool Solutions assumes no liability due to drowning, lightning, evisceration, bleached clothes, eye irritation, rashes, skin conditions, allergies, and/or failure for anyone to abide by all safety regulations.
12. Pure Pool Solutions will provide at a minimum 30 days notification of any prices increases.
13. All agreements adhere to Pure Pool Solutions terms of service and FSPA local binding arbitration.
14. This contract will renew automatically unless notified in writing 20 days prior to renewal date, i.e., one year from date of execution of contract.
15. If customer chooses to cancel service, Customer must provide Pure Pool Solutions notice in writing 30 days in advance.

Authorization to Proceed:

\_\_\_\_\_  
Authorized Representative (printed)

\_\_\_\_\_  
Authorized Representative (signed)

\_\_\_\_\_  
Date

Thank you for the opportunity to present our offer/contract and we look forward to servicing your pool as if it were our own. References can be provided if requested.

Best regards,  
Joe Gruber - President