



PARENT AND SUPPORTER CODE OF CONDUCT

Reporting and Response Decision Tree



Are you concerned about a parent or spectator's behaviour?



Is it a simple team matter?

(e.g. team communication, general behaviour)

Yes



**Speak to the Coach
or Team Manager
privately.**

No



**Or the behaviour is serious,
repeated or you're not comfortable
raising it with them**

**Contact the MPIO
Holli Swindail**



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The MPIO will help ensure the concern is directed to the appropriate person and followed up.



The matter will be managed in line with the Club's Parent and Supporter Code of Conduct and any relevant policies or TBAWA processes.

Examples of parent or spectator behaviour concerns

- abusive, offensive or discriminatory language
- arguing with umpires, coaches or other families
- coaching from the sideline
- intimidating, threatening or disruptive behaviour
- breaches of venue, club or online communication requirements

