



GAME DAY OFFICIAL (GDO) GUIDE



Supporting a safe, respectful and enjoyable game day

Game Day Officials (GDOs) are appointed by the Club to help maintain a safe, respectful and positive environment at all game day activities.

The role at a glance

**Be present**

Be visible around the diamonds, dugouts and spectator areas.

**Support**

Encourage positive behaviour and help prevent issues before they escalate.

**Observe**

Watch for behaviour that may breach the Club Codes of Conduct.

**Intervene (where safe)**

Politely remind people of expected behaviour and, if needed, ask them to stop if the behaviour is unsafe, abusive or not in line with the Codes.

**Report**

Record and report any concerns into the GDO notebook at the canteen. For serious issues, report to the MPIO.

**Liaise**

Work with coaches, team managers and umpires to support a positive environment.

**Promote**

Model and promote the Club's values of being safe, respectful, inclusive and enjoyable.

What to do if you see or hear something

1**Ensure safety first**

If someone is at immediate risk of harm, contact emergency services (000) and/or follow the Club's safeguarding pathway.

2**Where safe, take action**

Politely remind the person of the expected behaviour or ask them to stop if the behaviour is unsafe, abusive or not in line with the Codes.

3**Record what you saw or heard**

Record what you saw or heard into the GDO notebook at the canteen. Note the date, time, location, people involved and what happened.

4**Report to the MPIO (for serious issues)**

Contact Holli Swindail at rockinghamraptors@outlook.com as soon as possible. Provide the information you recorded.

5**Follow up if needed**

The MPIO will acknowledge the report and ensure it is allocated to the appropriate person. You may be contacted for further information if required.

