

## Privacy Policy

**Effective Date:** December 6, 2023

### Introduction

Global Group Travel ("we," "us," or "our") is committed to protecting the privacy of our customers and their information. This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our website or use our services.

### Information We Collect

We may collect the following types of information:

1. **Personal Information:**
  - Name
  - Email address
  - Phone number
  - Mailing address
  - Date of birth
  - School information (if applicable)
2. **Payment Information:**
  - Credit card details
  - Billing address
3. **Travel Information:**
  - Tour preferences
  - Dietary restrictions
  - Emergency contact details
4. **Usage Data:**
  - IP address
  - Browser type
  - Pages visited
  - Time and date of visits

### How We Use Your Information

We use the information we collect for various purposes, including:

- To provide and manage our services
- To process payments and transactions
- To communicate with you regarding your bookings
- To send promotional materials and updates (you may opt-out at any time)
- To improve our website and services
- To comply with legal obligations

### Sharing Your Information

We do not sell your personal information to third parties. We may share your information with:

- Service providers who assist us in operating our business (e.g., payment processors, travel partners)
- Schools or organizations that facilitate group bookings
- Legal authorities if required by law or to protect our rights

### Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

### Your Rights

You have the right to:

- Access your personal information
- Request correction of inaccurate or incomplete data
- Request deletion of your personal information, subject to our legal obligations
- Opt-out of receiving marketing communications

## **Cookies**

Our website may use cookies to enhance your experience. You can manage your cookie preferences through your browser settings.

## **Children's Privacy**

We do not knowingly collect personal information from children under the age of 18 without parental consent. If we become aware that we have collected such information, we will take steps to delete it.

## **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new policy on our website. Your continued use of our services after any changes indicates your acceptance of the revised policy.

## **Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

Global Group Travel  
57 High Street  
Old Town ME 04468  
910 627 6404