

# REQUIREMENTS FOR CLAIMING WARRANTY FOR CLUTCH PLATES & COVER ASSEMBLIES



*Clutch plates and cover assemblies are warranted for one year against defective parts and workmanship. Please contact the A&I Products Product Support Department (800-657-4343) to obtain a RGA (Return Goods Authorization) number prior to returning any parts for warranty evaluation.*

The following conditions will not be considered for warranty:

- Burned levers or bent clutches / and or pressure plates
- Oil or grease contaminated pressure plates or disks
- Disk and pressure plate assemblies with damaged hub splines
- Damaged parts due to improper flywheel condition
- Overloading or abuse.

## ADDITIONAL REQUIREMENTS FOR CLAIMING WARRANTY FOR TORQUE AMPLIFIERS

Type of Torque Amplifier	Term of Warranty
Heavy Duty	5 year (60 month)
Regular Duty	3 year (36 month)
Mechanical Style	6 month

Labor for warranty claims for all applications is reimbursable only when installed by an A&I account as follows:

- \$500 flat rate for the first year
- \$425 flat rate for the second year
- \$350 flat rate for the third year
- \$275 flat rate for the fourth year
- \$200 flat rate for the fifth year

Oil and gaskets are not covered by the TA warranty. Warranty coverage applies to defects in materials and/or workmanship only and does not cover: (1) oil and gaskets used in installation; or (2) damage that occurs to oil rings or lube baffles during installation.

## IN ORDER TO CLAIM COVERAGE FOR CLUTCHES AND TAs, ACCOUNTS MUST HAVE A COMPLETED WARRANTY CARD ON FILE (NO EXCEPTIONS).

### REBUILD AND RETURN (R&R)

Rebuildable cores will be repaired and shipped back ASAP. Call or contact Product Support before shipping your core. Core must be complete and assembled. All components must be clearly identified by make and model. The billing and shipping name along with the return address must also be included.

### CORE POLICY

Some A&I Products such as clutch disks, pressure plates, and torque amplifiers are sold with a core charge. Core charges are credited as soon as the core is returned to A&I Products. In order to receive prompt core credit, please:

- Put the core back in the box.
- Remove or cover the original shipping label; and
- Seal the box.

In the U.S., affix the enclosed UPS R.S. label to the box and give the box to your UPS driver. Send to:

Core Processing Center  
A&I Products  
2222 10th Street  
Rock Valley, IA 51247

In Canada, affix the enclosed Loomis return waybill to the box and schedule a parcel pickup with Loomis. Send to:

Warranty & Core Processing Center  
A & I Products  
432 Railway St. South  
Altona, MB R0G 0B0

There is no freight charge for the return of your core. **NOTE:** R.S. and return waybill tags are provided for core returns only unless sent specifically with the issuance of a RGA. Cores returned in pieces or broken are subject to no or partial core credit. **A&I Products is always interested in buying extra cores. If you have cores to sell, please call 1-800-657-4343 and ask for extension 4773 for a potential quote.**