

CANCELLATION & REFUND POLICY FOR BOOKINGS MADE ONLY ON LOEHISTORICALTOURS.COM

We strive to provide the best experience possible. Because our tours have limited capacity and require advanced coordination (guides, equipment, and transport), we adhere to the following policy:

1. Participant Cancellations

- **Full Refund:** Cancellations made at least **24 hours** before the scheduled tour start time are eligible for a full refund (minus any non-refundable processing fees).
- **No Refund:** Cancellations made within **24 hours** of the tour start time, or "no-shows," are not eligible for a refund or credit.

2. Late Arrivals

Tours depart promptly at the scheduled time. If you are late, we will do our best to help you catch up, but we cannot delay the tour for other guests. No refunds will be issued for missed tours due to late arrival.

3. Weather & Safety Cancellations

Tours operate rain or shine unless conditions are deemed unsafe by the Tour Operator. The Tour Operator reserves the right to cancel a tour due to unsafe weather conditions or unforeseen safety concerns. In the event that **we** cancel the tour:

- You will be offered an alternative date/time.
- If rescheduling is not possible, you will receive a **100% refund**.

4. Minimum Participant Requirements

Some tours require a minimum number of participants to run. If the minimum is not met, we will notify you at least **24 hours** in advance to reschedule or provide a full refund.

5. How to Cancel

To cancel or reschedule, please contact us at 703-479-5358. The timestamp of your request will determine refund eligibility.