**Notice**

Effective April 2024, Training of BC Agents (BCA) has been mandated by RBI before appearing for the BC Certification Examination. BC Agents will now have to undergo 28 hours of training for the Basic Certification and 42 hours of training for the Advanced certification, as the case may be. Only those candidates who have successfully completed the training will be eligible to appear for the BC/BF examination.

The following Institutes have been identified to conduct the training for BC/BF:

* Bankers Institute of Rural Development (BIRD)
* National Institute for Entrepreneurship and Small Business Development. (NIESBUD). Ministry of Skill Development and Entrepreneurship (MoSDE)
* Indian Institute of Bank Management (IIBM); and
* The Banks, at their discretion may also provide mandatory training to BCAs duly adhering to the training structure/modules designed by the Coordination Committee.
* National Academy of RUDSETI, Bangalore its network of RSETIs

Other than the above named Institutes, no other Institute or organization is permitted to impart training to BC’s/BF’s.

Contact Details of Training Institutes:

Single Point of Contact (SPOC) of BIRD in connection with the training of BCs/ BFs :

Name of the Officer: Mrs Anukampa Jha

Designation: Deputy General Manager

Email Id: [bcbf.bird@nabard.org](mailto:bcbf.bird@nabard.org)

Contact Number: 0522 - 2421006

Working Hours/Availability: 0945 hrs to 1730 hrs (Weekdays)

[BIRD: https://birdlucknow.nabard.org/UpdateSection/training%20BC-BF%20BIRD%20Website.pdf](https://birdlucknow.nabard.org/UpdateSection/training%20BC-BF%20BIRD%20Website.pdf)

Single Point of Contact (SPOC) of NIESBUD in connection with the training of BCs/ BFs :

| Sr. No. | Name | Contact No | Email Id |
| --- | --- | --- | --- |
| 1 | Ms Poonam Chauhan | 6395088554 | [pcpoonam27@gmail.com](mailto:pcpoonam27@gmail.com) |
| 2 | Ms Poonam Yadav | 8755270808 | [yaadavpoonam@gmail.com](mailto:yaadavpoonam@gmail.com) |
| 3 | Ms Pinki Thakur | 7838692659 | [pinkirai0281@gmail.com](mailto:pinkirai0281@gmail.com) |
| 4 | Ms Deepika Sharma | 8799700295 | [deepika.iibf@gmail.com](mailto:deepika.iibf@gmail.com) |

OR

State Heads of your State whose Mob. Number is given in website BC Dashboard niesbud.nic.in

If it is not attended by any one or all, or your query is not resolved then please WhatsApp massage/email in given mobile numbers.

| Name | Email Id |
| --- | --- |
| Mr. Saurabh Satiya | [saurabhsatya@niesbud.gov.in](mailto:saurabhsatya@niesbud.gov.in) |
| Mr. Sumit Kumar | [ashi\_sumit1986@yahoo.com](mailto:ashi_sumit1986@yahoo.com) |

Working Hours/Availability: 09:45 am to 05:30 pm (Weekdays)

[NIESBUD: https://niesbud.nic.in/IIBF/index.html](https://niesbud.nic.in/IIBF/index.html)

Single Point of Contact (SPOC) of IIBM in connection with the training of BCs/ BFs :

Name of the Officer: Ms. Monisha Thapa

Designation: Professor, IIBM

Email Id: [programme@iibm.ac.in](mailto:programme@iibm.ac.in);  [academic@iibm.ac.in](mailto:academic@iibm.ac.in)

Contact Number: 6026771375/6026770455/6026770560

Working Hours/Availability: 09:30 am to 05:30 pm (Weekdays)

[IIBM: https://www.iibm.ac.in/BC.php](https://www.iibm.ac.in/BC.php)

Single Point of Contact (SPOC) of NAR/RSETI’S in connection with the training of BCs/ BFs :

Name of the Officer: Ms. K Moulika

Designation: Project Assistant, NAR

Contact Number: 8555988580

Name of the Officer: Mr. N. Srinivasa Rao

Designation: Project Director, NAR

Contact Number: 9113080854

Email Id: [sakhi@rudsetacademy.org](mailto:sakhi@rudsetacademy.org)

Working Hours/Availability: 10:00 am to 05:30 pm (Weekdays) <https://rudsetacademy.org/>