



HOME MEDICAL EQUIPMENT / BOUTIQUE

Quality Care. Delivered

GRIEVANCE PROCESS



You have the right to voice grievances about your equipment or treatment without reprisal. Please refer to attached Hancock Regional Grievance Policy #DRX 2-4ABD.

Listed below are the organizations to call to report any problems or concerns:

Hancock Regional Home Medical Equipment
Telephone #: 317-477-6463 Ask to speak to the Administrator or leave a message, to return your call.

Hancock Regional Patient Advocate

Telephone #: 317-462-5544 Ask operator to connect you with the Patient Advocate.
Hours: 24 hours a day, 7 days a week.

Indiana Department of Health

State home health agency hotline telephone#:
1-800-227-6334

The purpose of this hotline is to receive complaints and answer questions regarding state licensed, Medicare/Medicaid certified agencies.
Hours: 24 hours a day, 7 days a week.

Accreditation Commission for Health Care

139 Weston Oaks Ct.
Cary, NC 27513
855-937-2242