

Super Touch Schools Terms & Conditions



Terms and Conditions for Coaching Services in UK Schools

1. Definitions

- "Provider" refers to **Super Touch Schools**, the entity providing coaching services.
- "Client" refers to the UK school or educational institution engaging the Provider's services.
- "Services" refers to the coaching and any associated activities delivered by the Provider to the Client, including but not limited to workshops, seminars, one-on-one coaching sessions, or group coaching.
- "Agreement" refers to these Terms and Conditions as well as any additional written agreement, or purchase order issued by the Client and that is accepted by the Provider.

2. Scope of Services

- The Provider agrees to deliver coaching services as outlined in the booking confirmation, service agreement or provision proposal.
- The exact nature, duration, and frequency of the coaching services will be detailed in the specific booking confirmation or agreement between the Provider and the Client.
- The Provider reserves the right to modify the services or schedule, but will inform the Client in advance of any such changes.

3. Term

- The term of this Agreement will begin on the effective date specified in the booking confirmation, service agreement or purchase order and will continue until completion of the services, unless terminated earlier by either party in accordance with the termination clauses.

4. Delivery of Services

- The Provider will deliver services either on-site at the Client's premises, via remote means, or as otherwise mutually agreed in the booking confirmation or service agreement.
- The Client is responsible for ensuring that all appropriate resources, including but not limited to space, technology, and access to participants, are available to the Provider to enable the successful delivery of services.

5. Payment Terms

- The Client agrees to pay the Provider the agreed-upon fee for the services, as outlined in the booking confirmation, service agreement or purchase order.
- Invoices will be issued at the end of each calendar month upon completion of the services or in accordance with the schedule specified in the agreement.
- Payment is due within **30 days** from the date of the invoice. Any disputes regarding the invoice must be raised within 7 days of receipt of the invoice.
- All payments are to be made in GBP (£) and can be made via bank transfer, cheque, or other methods agreed upon by both parties.
- Late payments will incur an interest charge added on to the invoice in accordance with the Late Payment of Commercial Debts (Interest) Act 1998 and European Directive 2000/35/EC.

6. Cancellation and Rescheduling

- The Client may cancel or reschedule a coaching session with a minimum of **2 weeks notice** in writing.
- If the Client cancels a session **with less than 2 weeks notice**, the Provider reserves the right to charge the Client a **cancellation fee of up to 50%** of the total cost for that session.
- If the Client cancels a session **with less than 1 weeks notice**, the Provider reserves the right to charge the Client **the total cost for that session**.
- The Provider will endeavour to reallocate staff to other bookings, provision or work placements where it is possible. In the event of rescheduling, both parties will agree on a mutually acceptable alternative date for the session.

8. Intellectual Property

- All materials, content, and resources provided by the Provider, including but not limited to workbooks, presentations, and other teaching materials, remain the intellectual property of the Provider unless otherwise agreed in writing.
- The Client is granted a limited, non-transferable license to use such materials solely for internal educational purposes during the term of this Agreement.

9. Liability

- The Provider will take all reasonable precautions to deliver services in a professional manner. However, the Provider's liability in connection with this Agreement will be limited to the total fees paid by the Client for the services provided.
- The Client agrees to indemnify and hold harmless the Provider from any claims, damages, or losses arising from the Client's use of the coaching services, unless proven to be caused by their negligence.

10. Termination

- Either party may terminate this Agreement with written notice if the other party commits a material breach of the terms and fails to remedy it within 14 days of being notified.
- In the event of termination, the Client agrees to pay for all services provided up to the date of termination.

11. Force Majeure

- Neither party will be liable for any failure or delay in the performance of its obligations under this Agreement due to circumstances beyond its reasonable control, including but not limited to acts of God, government actions, natural disasters, or any other event outside the party's control.

12. Governing Law

- This Agreement is governed by the laws of England and Wales. Any disputes arising from this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Entire Agreement

- This Agreement constitutes the entire understanding between the parties with respect to the services and supersedes all prior discussions or agreements, whether written or oral, between the parties.

14. Amendments

- Any amendments to this Agreement must be made in writing and signed by both parties.