

TERMS OF USE & END USER LICENSE AGREEMENT

Effective Date: March 2, 2026

1. Introduction & Acceptance of Terms

These Terms of Use and End User License Agreement (“Terms”) form a binding agreement between you and Venn Network, LLC, a Utah limited liability company (“Company,” “we,” “us,” or “our”). By accessing or using the Venn Network mobile application, website, or any related products, content, or services (collectively, the “Service”), you agree to be bound by these Terms and our Privacy Policy, which is incorporated by reference.

If you do not agree to these Terms, you may not access or use the Service.

The Service is provided for general informational, networking, and community purposes only. Content on or through the Service does not constitute legal, medical, mental health, financial, or other professional advice, and your use of the Service does not create a client, employment, fiduciary, or professional relationship with Company.

The Venn Network mobile application and any other software we provide are licensed, not sold, to you. Your rights to use the app and Service are granted under these Terms and are limited as described below.

We may update these Terms from time to time. If we make material changes, we will provide notice by updating the “Effective Date” above and/or by providing additional notice within the Service or by email. Your continued use of the Service after any changes become effective constitutes your acceptance of the revised Terms.

2. Eligibility & Account Registration

You must be at least 18 years old and capable of entering into a binding contract to use the Service. By accessing or using the Service, you represent and warrant that you meet these requirements and that you are not barred from using the Service under any applicable law.

To access certain features, you may be required to create an account and provide accurate, current, and complete information. You agree to maintain and promptly update your information as necessary so that it remains accurate, current, and complete. We reserve the right to suspend or terminate your account if any information you provide is or becomes inaccurate, misleading, or incomplete.

You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your account. You agree to notify us immediately of any unauthorized access to or use of your account. We recommend that you use a strong password and limit access to your devices.

We may, in our sole discretion, limit each person to a single account and may suspend or terminate any duplicate or related accounts.

3. License Grant (App-Specific)

Subject to your continued compliance with these Terms, Company grants you a limited, non-exclusive, non-transferable, non-sublicensable, revocable license to download, install, and use the Venn Network

mobile application on devices that you own or control, and to access and use the Service solely for your personal, non-commercial use (unless we expressly authorize otherwise in writing).

You may not:

- Copy, modify, or create derivative works of the app or any portion of the Service.
- Distribute, transmit, publicly display, or publicly perform the app or any portion of the Service.
- Make the app available over a network where it could be used by multiple devices at the same time.
- Rent, lease, lend, sell, sublicense, assign, or otherwise transfer the app or any of your rights under these Terms.
- Reverse engineer, decompile, disassemble, or attempt to derive the source code of the app, except to the extent any such restriction is prohibited by applicable law.

All rights not expressly granted to you in these Terms are reserved by Company and its licensors.

If you access or download the app from the Apple App Store or Google Play Store, your use of the app may also be subject to the applicable store's terms and policies, and the store provider may be a third-party beneficiary of certain provisions of these Terms.

4. User Content

4.1 Ownership

The Service may allow you and other users to create, post, submit, upload, publish, transmit, or otherwise make available content, including but not limited to text, images, audio, video, feedback, and other materials ("User Content"). As between you and Company, you retain all rights you may have in your User Content, subject to the license you grant to us below.

4.2 License to Company

By submitting or making User Content available through the Service, you grant to Company a worldwide, non-exclusive, royalty-free, fully paid, transferable, and sublicensable license to host, store, reproduce, modify (for formatting, technical, or display purposes), adapt, publish, translate, create derivative works from, distribute, publicly perform, and publicly display such User Content in any media now known or later developed, in connection with operating, providing, improving, marketing, and promoting the Service and our business, and as otherwise permitted by our Privacy Policy.

This license continues for as long as your User Content is protected by intellectual property rights, unless you remove your User Content from the Service or your account is deleted. However, cached copies, backup copies, or references to your User Content may not be immediately unavailable, and we may retain and use certain User Content as required by law, to comply with legal obligations, to resolve disputes, or to enforce our agreements.

4.3 User Representations and Responsibilities

You represent and warrant that:

- You own or have all necessary rights, licenses, consents, and permissions to grant the license to your User Content described above.
- Your User Content and your use of the Service do not and will not infringe, misappropriate, or violate any third-party rights, including intellectual property, privacy, or publicity rights.
- Your User Content and your use of the Service do not and will not violate any applicable law, regulation, or these Terms.

You are solely responsible for your User Content and for any interaction with other users. We do not endorse any User Content and make no guarantees regarding its accuracy, reliability, or quality.

5. Community Standards & Prohibited Conduct

You agree that you will not use the Service to:

- Harass, intimidate, stalk, threaten, or defame any person or entity.
- Post or share content that is hateful, discriminatory, obscene, sexually explicit, or otherwise offensive.
- Post or share content that is illegal or that promotes illegal activity, including but not limited to content involving violence, exploitation, or self-harm.
- Impersonate any person or entity or falsely state or misrepresent your affiliation with a person or entity.
- Send unsolicited or unauthorized advertising, promotional materials, spam, junk mail, chain letters, or pyramid schemes.
- Use the Service for any commercial purpose not expressly authorized by Company.
- Collect, harvest, or scrape information about other users without their consent or in violation of applicable law.
- Interfere with or disrupt the operation of the Service or any servers or networks connected to the Service, including by introducing viruses, malware, or harmful code.
- Attempt to circumvent, disable, or otherwise interfere with security-related features or restrictions on use or copying of any content.
- Reverse engineer or attempt to discover the source code or underlying ideas or algorithms of any portion of the Service, except as allowed by Section 3 and applicable law.

We may publish separate Community Guidelines that provide more detail about acceptable use; any such guidelines are incorporated into these Terms by reference. In the event of a conflict, these Terms will control.

6. Moderation & Enforcement

We may, but have no obligation to, monitor or review User Content and activity on the Service. We reserve the right, in our sole discretion and at any time, to:

- Remove, modify, or refuse to display any User Content, in whole or in part, for any reason or no reason.
- Suspend, limit, or terminate your access to the Service, or any portion of it, if we believe you have violated these Terms, our Community Guidelines, or applicable law, or if we believe such action is necessary to protect the Service, our users, or third parties.
- Take any action with respect to User Content that we deem necessary or appropriate, including cooperating with law enforcement or other authorities.

We are not liable to you or any third party for any removal or modification of User Content, any suspension or termination of access, or any failure to store or transmit any content or other information.

We do not undertake and expressly disclaim any duty to monitor the Service or User Content for unlawful, harmful, or inappropriate conduct. We are not the publisher or speaker of User Content and do not endorse any opinions, recommendations, or statements expressed by users.

7. Advertising & Third-Party Services

The Service may display advertisements or promotions and may integrate or link to third-party websites, applications, content, advertising networks, or services (collectively, “Third-Party Services”).

Your interactions with Third-Party Services are solely between you and the third party. We do not control and are not responsible for examining or evaluating the content, accuracy, availability, or practices of any Third-Party Services, and we do not endorse any Third-Party Services or any products or services advertised in them.

To the fullest extent permitted by law, we are not responsible or liable for any loss or damage of any sort incurred as a result of your dealings with Third-Party Services or your reliance on any information, products, services, or other content available from them.

We reserve the right to change, suspend, remove, disable, or impose access restrictions or limits on any Third-Party Services at any time, with or without notice, and without liability to you.

Advertisements displayed in the Service may be personalized based on information described in our Privacy Policy. You can control certain advertising preferences through your device settings as described in our Privacy Policy.

8. Sensitive Content & No Professional Advice

Content on or through the Service, including User Content and any materials provided by Company, is provided for general informational and community purposes only. It does not constitute legal, medical, mental health, financial, or other professional advice and should not be relied upon as a substitute for advice from qualified professionals.

You are solely responsible for any decisions or actions you take based on information obtained through the Service. If you have questions about a legal, medical, mental health, financial, or other professional matter, you should consult an appropriately qualified professional.

If the Service allows users to share experiences related to sensitive topics (such as health, relationships, or finances), you acknowledge that such content reflects the views of the individual users only and not those of Company.

9. Privacy

Your use of the Service is subject to our Privacy Policy, which explains how we collect, use, and share information about you. By using the Service, you consent to the collection and use of your information as described in the Privacy Policy.

We may collect certain technical and usage information about your device and your use of the Service, such as device identifiers, operating system, app version, and usage data, to provide updates, improve the Service, and support you as a user. We will handle such information in accordance with our Privacy Policy and applicable law.

10. Intellectual Property Rights

The Service, including the app, website, software, source code, features, functionality, design, text, graphics, logos, trademarks, and other materials (excluding User Content), is owned by or licensed to Company and is protected by copyright, trademark, and other intellectual property and proprietary rights.

Except for the limited license expressly granted to you in these Terms, you receive no rights, title, or interest in or to the Service or any content in the Service. All rights not expressly granted are reserved by Company and its licensors.

You may not use any of Company's trademarks, trade dress, or other brand elements without our prior written permission. You may not copy, reproduce, modify, adapt, translate, create derivative works of, distribute, sell, license, or otherwise exploit any portion of the Service except as expressly permitted in these Terms.

11. DMCA / Copyright Policy

We respect the intellectual property rights of others and expect users of the Service to do the same.

If you believe that any content available through the Service infringes your copyright, you may submit a notification pursuant to the Digital Millennium Copyright Act ("DMCA") by providing our designated agent with a written notice that includes the information required by 17 U.S.C. § 512(c)(3). Our designated agent's contact information is:

Designated DMCA Agent
Venn Network, LLC
PO Box 13570
Ogden, Utah 84412
Email: dmca@findmyvenn.com

Upon receipt of a valid DMCA notice, we will take appropriate action, which may include removing or disabling access to the allegedly infringing material and, in appropriate circumstances, terminating the accounts of repeat infringers.

If your content has been removed or disabled as a result of a DMCA notice and you believe this was done in error, you may submit a counter-notice in accordance with 17 U.S.C. § 512(g). We may restore the removed content in our discretion as permitted by law.

12. Termination

You may stop using the Service at any time and may request deletion of your account through the mechanisms we provide.

We may, in our sole discretion and without prior notice, suspend, limit, or terminate your access to the Service or any portion of it for any reason, including if we believe that you have violated these Terms, our Community Guidelines, or applicable law, or if we determine that your use of the Service may expose us or others to legal risk or harm.

Upon any termination of your account or these Terms:

- The license granted to you under Section 3 will immediately terminate.
- You must cease all use of the Service and delete all copies of the app from your devices.
- Sections of these Terms that, by their nature, should survive termination (including but not limited to Sections 4, 5, 6, 7, 8, 9, 10, 11, 13, 14, 15, 16, 17, and 19) will survive.

Termination will not limit any of our other rights or remedies at law or in equity.

13. Disclaimers of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE SERVICE (INCLUDING THE APP, WEBSITE, AND ALL CONTENT) IS PROVIDED “AS IS” AND “AS AVAILABLE,” WITH ALL FAULTS AND WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, OR STATUTORY.

WITHOUT LIMITING THE FOREGOING, WE SPECIFICALLY DISCLAIM ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, QUIET ENJOYMENT, AND NON-INFRINGEMENT, AND ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE.

We do not warrant that the Service will be uninterrupted, secure, or error-free, that any defects will be corrected, or that the Service will be free of viruses or other harmful components. We do not warrant the accuracy, completeness, or reliability of any content available through the Service, including User Content.

Some jurisdictions do not allow the exclusion of certain warranties or limitations on statutory rights, so some of the above exclusions and limitations may not apply to you.

14. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, COMPANY AND ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, LICENSORS, AND SERVICE PROVIDERS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR RELATING TO YOUR ACCESS TO OR USE OF, OR YOUR INABILITY TO ACCESS OR USE, THE SERVICE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE FULLEST EXTENT PERMITTED BY LAW, OUR TOTAL AGGREGATE LIABILITY FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE, INCLUDING ANY CLAIM ARISING FROM USER CONTENT OR THIRD-PARTY SERVICES, WILL NOT EXCEED THE GREATER OF: (A) THE AMOUNTS YOU PAID US, IF ANY, FOR ACCESS TO THE SERVICE IN THE SIX (6) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM, OR (B) ONE HUNDRED U.S. DOLLARS (US\$100).

The limitations in this Section apply to all theories of liability, whether based on contract, tort (including negligence), strict liability, or any other legal theory, and regardless of whether any limited remedy set forth in these Terms is found to have failed of its essential purpose.

Some jurisdictions do not allow the limitation of liability for personal injury or for certain types of damages, so some of the above limitations may not apply to you.

15. Indemnification

You agree to indemnify, defend, and hold harmless Company and its affiliates, officers, directors, employees, agents, licensors, and service providers from and against any and all claims, demands, actions, liabilities, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to: (a) your access to or use of the Service; (b) your User Content; (c) your violation of these Terms or any applicable law or regulation; or (d) your infringement or misappropriation of any third-party right, including intellectual property, privacy, or publicity rights.

We reserve the right, at our own expense, to assume the exclusive defense and control of any matter for which you are required to indemnify us, and you agree to cooperate with our defense of such claims.

16. Dispute Resolution; Governing Law

16.1 Governing Law

These Terms and any dispute, claim, or controversy arising out of or relating to these Terms or the Service (collectively, "Disputes") will be governed by and construed in accordance with the laws of the State of Utah, without regard to its conflict of laws principles.

16.2 Step One – Customer Service Conciliation

If you have a concern or Dispute with us, you agree to first contact our customer support team at hello@findmyvenn.com and provide a brief written description of the issue, along with your contact information and any relevant account details.

We will use reasonable efforts to respond and work with you in good faith to resolve the Dispute informally through our customer service channels.

16.3 Step Two – Executive Review

If the Dispute is not resolved through customer service within a reasonable period, you may escalate it by sending a written notice marked "Formal Dispute – Executive Review" to:

Venn Network, LLC
Attn: Legal / Executive Team
PO Box 13570
Ogden, Utah 84412
Email: hello@vennnetwork.com

Your notice should include: (a) your name and contact information; (b) a description of the Dispute; (c) the relief you are seeking; and (d) any relevant documentation.

Within thirty (30) days after we receive your notice, one or more members of our executive team will review the Dispute and will use good-faith efforts to communicate with you and attempt to resolve it.

16.4 Step Three – Mediation (Optional)

If the Dispute remains unresolved after the executive review described above, you and Company may mutually agree to attempt to resolve the Dispute through non-binding mediation with a neutral mediator. Unless we agree otherwise in writing:

- The mediation will take place in Weber County, Utah (or remotely by video/phone, if both parties agree).
- The parties will share the mediator’s fees and any administrative costs equally.
- Each party will be responsible for its own attorneys’ fees and other costs.

Mediation is voluntary. If either party does not wish to mediate, or if mediation is unsuccessful, either party may proceed to court as described below.

16.5 Courts and Venue

If a Dispute is not resolved through the conciliation and escalation steps above (and any mediation the parties may choose to pursue), either you or Company may bring an action in court.

You and Company agree that the exclusive jurisdiction and venue for any court action arising out of or relating to these Terms or the Service will be the state or federal courts located in Salt Lake County, Utah, and you and Company consent to the personal jurisdiction of those courts.

Nothing in this Section 16 prevents either party from seeking temporary or preliminary injunctive or other equitable relief in a court of competent jurisdiction at any time, to protect that party’s rights or interests.

17. Export Compliance

You may not use, export, or re-export the app or any portion of the Service in violation of U.S. export laws and regulations or any other applicable laws. In particular, you represent and warrant that you are not:

- Located in a country or territory that is subject to a U.S. government embargo or that has been designated by the U.S. government as a “terrorist supporting” country; or
- Listed on any U.S. government list of prohibited or restricted parties.

You agree not to use the Service for any purposes prohibited by U.S. law, including the development, design, manufacture, or production of nuclear, missile, or chemical or biological weapons.

18. Changes to the Service

We reserve the right to modify, suspend, or discontinue all or any part of the Service at any time, with or without notice, and without liability to you or any third party. We may also impose limits on certain features or restrict access to parts or all of the Service without notice or liability.

Your continued use of the Service after any modification constitutes your acceptance of the modified Service.

19. Miscellaneous

These Terms, together with our Privacy Policy and any additional terms that may apply to specific features or services, constitute the entire agreement between you and Company regarding the Service and supersede all prior or contemporaneous understandings or agreements, whether written or oral, relating to the subject matter hereof.

If any provision of these Terms is held to be invalid or unenforceable, that provision will be enforced to the maximum extent permissible, and the remaining provisions will remain in full force and effect.

You may not assign or transfer these Terms, by operation of law or otherwise, without our prior written consent. We may assign or transfer these Terms, in whole or in part, without restriction and without notice to you, including in connection with a merger, acquisition, corporate reorganization, or sale of assets.

Our failure to enforce any right or provision of these Terms will not constitute a waiver of that right or provision. Any waiver of any provision of these Terms will be effective only if in writing and signed by an authorized representative of Company.

Headings are for convenience only and do not affect the interpretation of these Terms.

If you have any questions about these Terms, please contact us at hello@findmyvenn.com.