

# Sergio Monzon

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**Online Portfolio:** <https://designsurge.godaddysites.com/>

**Objective:** Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

<b>Education:</b>	<b>Ogden-Weber Applied Technical College, Ogden, UT</b> <i>Barbering Certificate</i>	03/2015-07/2016
	<b>Davis Technical College, Kaysville, UT</b> <i>Digital Media Design Certificate</i>	08/2017-08/2018
	<b>Ogden-Weber Applied Technical College, Ogden, UT</b> <i>Digital Media Design Certificate</i>	10/2018-12/2019
	<b>Ogden-Weber Applied Technical College, Ogden, UT</b> <i>IT Program</i>	01/2020-09/2020

## **Experience:**

**United States Marine Corps - Artillerymen - Jacksonville, NC** 08-2002 - 08/2006

- United States Marine Corps, Camp Lejune, NC, 910-450-8295
- Artillerymen
- Military
- 08/2002 - 08/2006
- End of contract
- Staff Sergeant Clark

- Moving, emplacing, loading, firing, protecting, and maintaining field artillery cannon weapons systems
- Maintaining equipment which acquires targets; provides, relates, and evaluates gun and target survey information, meteorological data, weapon system performance; and integrating these factors into orders and communicating these orders to the firing battery
- Checking and analyzing combat plans and communicating appropriate advice, planning and operating information to coordinate the fires of field artillery and naval guns with infantry and armor combat maneuvers; observing and reporting targets and other battlefield information; and adjusting observed fires on targets

**United States Marine Corps - Artillerymen - Okinawa, Japan** 09/2003 - 06/2004

- United States Marine Corps, Okinawa, Japan, 645-5262
- Artillerymen
- Military
- 0/2003 - 06/2004

- e.) End of contract
- f.) Staff Sergeant Kelly

- Coordinate Joint Training Operations with other Countries to ensure expedient and prompt Deployment measures
- Jungle Warfare Training and Land Navigation for Tropical Terrain
- Loading of cargo and weapon systems to deploy in different world theaters

**United States Marine Corps** - Provisional Rifleman - *Iraq Border*

10/2004 - 08/2005

- Patrolling international land borders
- Detecting and preventing terrorists and terrorist weapons from entering in country
- Responding to electronic sensor alarms in remote areas
- Performing linewatch duties, traffic checkpoint operations, city patrols, transportation and other law enforcement duties, as assigned

**Kirby** - Product Salesman - *Milwaukee, Wisconsin*

12/2006 - 01/2007

- Facilitates interactions with customers in a way that establishes rapport, gives the customer confidence that their needs can be met
- Provide service to existing customers and handle inbound calls
- Educate the customer on our products and offerings
- Provide product knowledge and expertise
- Represent brand with on site demonstrations

**Hobby Lobby** - Sales Associate - *Racine, WI*

10/2006 - 12/2007

- a.) Hobby Lobby, 2406 S Green Bay Rd, Racine, WI 53406, 262-554-6093
- b.) Stocker/Sales Rep
- c.) Retail Store
- d.) 10/2006 - 12/2007
- e.) Pursue new career
- f.) Mary Ann Smith

- Serves customers by helping them select products.
- Drives sales through engagement of customers, suggestive selling, and sharing product knowledge.
- Greets and receives customers in a welcoming manner.
- Responds to customers' questions.
- Directs customers by escorting them to racks and counters.
- Provides outstanding customer service.
- Documents sales by creating or updating customer profile records.
- Manages financial transactions.
- Processes payments by totaling purchases, processing checks, cash, and store or other credit and debit cards

**Wisconsin DOC** – Corrections Officer – *Union Grove, WI*

01/2007 - 07/2007

- Ensure Inmate Safety and accountability
- Provide Disciplinary measures and report Inmate Conduct
- Enforce rules and maintain order with the facilities

- Supervise activities of inmates
- Aid in rehabilitation and counseling of offenders.

**OWATC Service Desk** – PC Hardware Technician – *Ogden, UT*

01/2020 - 09/2020

- Set up hardware and install and configure software and drivers
- Perform regular upgrades to ensure systems remain updated
- Keep records of repairs and fixes for future reference
- Diagnosing and troubleshooting computer issues.
- Setting up and installing new hardware and software systems.
- Upgrading firmware, software, and outdated hardware systems.