



Custom Entryways & Millwork, Inc.

2026

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2989 Whistler Road

Stoystown, PA 15563

Office: 814-798-2500

Installation & Finish Guide

Receiving

Inspect packaging for damage note on freight bill, for any damage or suspected hidden damage. Contact Custom Entryways & Millwork, Inc. at 814-798-2500 7:00 a.m. to 3:00 p.m. EST for assistance filing a damage claim with the freight company. Photographs of the damage area are recommended. DO NOT remove or discard any packaging.

- Store products flat in a clean and dry area with a stable humidity level to keep wood products from excessive movement. Suggested range is 25% to 55% moisture content.
- DO NOT store unfinished for more than 30 days.
- DO NOT store directly on the concrete or directly on the ground.
- DO NOT store in direct sunlight
- DO NOT drag or slide
- DO NOT lift units by the horns
- DO NOT store other products on top
- DO NOT cover or wrap products in plastic. Allow air to flow freely around the products.
- Use CAUTION opening the crates and unpacking the products.

Installation

- Check openings and product dimensions, style, and correctness.
- Do NOT finish or install product(s) that have any type of known damage this may void warranty.
- Check with the local codes officer for framing and installation requirements.
- It is recommended that the product(s) are installed and finished by a qualified professional.
- Install door units with an overhang above them. Two thirds the elevation of the unit to protect it from weather conditions.
- Finish sanding to desired smoothness, the smoother the product is sanded the less the stain will penetrate. Follow the paint or finish manufacturer recommended instructions. Always use a test piece of wood before any stain or paint is applied to the products. Fine sanding is required to remove any fingerprints or slight imperfections. Oil base paint and Polyurethane finishes are recommended; always use paint and finish products that are recommended for your particular application. An ultraViolet type finish may be recommended for the exterior, check with a professional paint supplier.
- Prefinishing the product before installation is recommended; if this can not be done the product needs protection from the weather elements. If the products are

installed before finishing the product will require immediate painting or finishing. Always finish the bottom of the wood sill before installation. Door bottoms factory sealed will require extra coats to seal them properly; top and bottom of the doors need extra coats of finish. Paint, seal, stain, and finish all faces, edges, cutouts, and remove hardware.

- Check the opening, to be sure it is straight, square, plum, level and without twists.
- A sill flashing may be used on the subfloor. (NOT PROVIDED)
- Caulk the sill opening, this will help keep any water or air from penetrating under the sill, after installation of the unit and trim. Caulk the entire unit.
- Employ enough help to lift and hold the units as they are being installed. (NEVER let a unit or product free stand, always brace and support any product being installed.)
- Place the unit in the opening, check for square, plum, and level. Shim the unit as needed to achieve the proper fit and reveal. DO NOT allow the products to bind. Too much pressure on the sill horns may cause them to crack and may not be covered under warranty.
- Attach with finish nails through the shims and into the framing. Attach the unit through the brickmould and jambs, if possible remove one screw from each hinge and fasten through the jamb and into the framing (screws are not furnished check your local hardware store). Insulate and trim. DO NOT use expandable typer foam products to insulate.
- Install locksets and other hardware, follow the manufacturer's instructions
- Inspect the products monthly and make any adjustments. Regular maintenance of the products and finish are required.
- Adjust the humidity level to keep the products stable. DO NOT install near air conditioning or heat source as this will cause too much movement in the wood products.
- Contact Custom Entryways & Millwork Inc. at the above number for assistance.
- Wood dust is flammable and may cause an explosion hazard. Always; sand, cut or machine wood products in a well ventilated area with proper safety equipment. Caution sanding, cutting, and or machining wood products can cause air borne dust that may cause eye & skin irritation, lung & upper respiratory tract irritation, and allergic reactions. First Aid if dust is inhaled, move to fresh air, flush the area (skin or eyes with clean water. If irritation persists, contact a physician immediately.