

Fine Print

1. This Order Summary is issued upon passenger's acceptance of Operator's General Ticketing Policy ("Policy") and successful payment of the order. In the event of any discrepancy or inconsistency between the terms of this fine print and the Policy, the Policy will prevail, govern and control.
2. It is advisable to save a PDF copy into your device for reference during inspection except for some operators which require printed Order Summary for boarding pass redemption. Any screen capture is not acceptable.
3. It is the passenger's responsibility to make sure that they all have the required travel document (eg. passport, visa, entry permit etc) to enter the destination.
4. The operator has the right to deny the boarding of the passenger or vehicle if any inconsistencies of information found in name, wrong passport/id, car number, model etc. Please verify the information on the right/bottom website page before proceed to check out, or on the printed ticket before walk away from counter.
5. Upon successful validation of the booking details in the system, an actual ticket/ boarding pass (collectively "Tickets") will be issued to the passenger(s) by the operator for boarding purpose.
6. Unless otherwise stated, the luggage allowance for each passenger shall not exceed the size of 20kgs, otherwise charges may be imposed. Operator will not be liable for any losses or damages to their luggage howsoever arising.
7. Prohibited items including but not limited to drugs and flammable items are not allowed on board. Passenger will have to bear the responsibility for the possession of prohibited items if discovered.