

Business Continuity Policy

New Wave Electrical Consulting Ltd is committed to maintaining operational resilience and ensuring that critical business activities can continue or be restored quickly in the event of disruption. This policy sets out the company's commitment to protecting people, assets, data, and reputation while minimising the impact of unexpected events.

The purpose of this policy is to provide a structured approach for identifying, managing, and recovering from incidents such as power failure, data loss, cyber-attack, equipment breakdown, natural disaster, or the loss of key personnel. All employees, contractors, and managers share responsibility for supporting continuity measures within their areas of work.

The company adopts the following principles:

- **Preparedness:** Anticipate potential disruptions through ongoing risk assessment and mitigation.
- **Response:** Act swiftly and safely to protect employees, secure assets, and communicate with stakeholders during an incident.
- **Recovery:** Prioritise the rapid restoration of critical operations and services.
- **Communication:** Ensure clear, timely, and accurate information is shared internally and externally during disruptions.
- **Review:** Evaluate incidents and responses to identify lessons learned and strengthen resilience.

Supporting controls include regular risk evaluations, data protection and backup systems, secure remote-working capabilities, and established lines of communication with suppliers and clients.

Through proactive risk management, staff awareness, and effective coordination, New Wave Electrical Consulting Ltd ensures continuity of operations and service reliability under all foreseeable circumstances.

Gary Alder
Managing Director



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