

COMPLIANCE EDITION

November 2018

Brought to you by:

EquinoxPPS

A FULL SERVICE REVENUE
CYCLE MANAGEMENT
COMPANY
WE'RE DEDICATED TO THE
INDEPENDENT MEDICAL
PROFESSIONAL

Committed to offering the
private practice with health
system level revenue cycle
resources.

Services include:

- ✓ PA follow-up
- ✓ Billing & AR management
- ✓ Release of Information
Management
- ✓ Monthly Performance
Reporting

Our uniquely qualified
professionals educate and
provide insight on payor &
regulatory changes. Certified
professionals can assist in the
following consultative
services:

- ✓ Annual Privacy Training
- ✓ Compliance Plan Review &
Risk Assessment
- ✓ Policy & Procedure
Development

NEWS YOU CAN USE

#REVYOURCYCLE

IS YOUR EMR FRIEND OR FOE?

Have you reviewed your EMR documentation lately?



Common risk areas include:

- Authentication of signatures, dates, and/or times
- Contradictions in the HPI & ROS, Exam elements and Plan
- Simple Errors such as grammatical or anomalies
- Medically implausible documentation

MyHealthData and the **Patients Over Paperwork Initiatives** encourage information exchange between providers and patients to improve patient engagement in their care. How information is translated will continue to be key in the accuracy of provider documentation to support clinical integrity and reimbursement.

Practice Managers: *At a minimum, an external documentation audit should be conducted annually by a certified specialist.*

COMPLIANCE TIP

Be sure to review custom templates and plans to ensure that the final visit notes accurately represent the care provided.

Contact Us

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“where your
business
needs
meet our
solutions”

INSURANCE OPEN ENROLLMENT PERIOD

- **MEDICARE OCTOBER 15-DECEMBER 7**
REMEMBER TO APPLY FOR EXTRA HELP TO ASSIST WITH PART D OOP COST
- **EMPLOYER PLANS**
FSA OR HSA ACCOUNTS ARE ENCOURAGED TO COVER VISIT AND MED COPAYS

HIPAA UPDATE

The Omnibus Rule generated HIPAA updates to the Notice of Privacy Practice (NPP) in March 2013.

- ✍ Has your NPP been updated to reflect the required changes with an effective date on or before September 2013?
- ✍ Has your staff received education on the changes?

The OCR began phase 1 audits in 2015 and currently continues phase 2 desk audits to assess covered entity compliance.

**KNOW THE
RULES!**



Practice Managers: To avoid potential fines be sure your front desk staff provides **ALL NEW PATIENTS** with a hard copy of the NPP on the first visit and have hard copies available upon request for all patients.

COMPLIANCE TIP

The Notice of Privacy Practice must be:

- clearly posted within the office.
- posted on the practice website if the office maintains a website.