

PRIVACY POLICY

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, as described in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, phone number or other details to help you with your experience.

When do we collect information?

We collect information from you when you register on our site, subscribe to a newsletter, fill out a form, Use Live Chat or enter information on our site.

How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To improve our website in order to better serve you.
- To allow us to better service you in responding to your customer service requests.
- To send periodic emails regarding your order or other products and services.
- To follow up with them after correspondence (live chat, email or phone inquiries)

How do we protect your information?

We do not use vulnerability scanning and/or scanning to PCI standards.

We only provide articles and information. We never ask for credit card numbers.

We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

Do we use 'cookies'?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

We use cookies to:

- Help remember and process the items in the shopping cart.
- Understand and save user's preferences for future visits.
- Keep track of advertisements.
- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

If you turn cookies off, some features will be disabled. It won't affect the user's experience that make your site experience more efficient and may not function properly.

However, you will still be able to place orders .

Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third-party links

Occasionally, at our discretion, we may include or offer third-party products or services on our website. These third-party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Google

Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users. <https://support.google.com/adwordspolicy/answer/1316548?hl=en>

We use Google AdSense Advertising on our website.

Google, as a third-party vendor, uses cookies to serve ads on our site. Google's use of the DART cookie enables it to serve ads to our users based on previous visits to our site and other sites on the Internet. Users may opt-out of the use of the DART cookie by visiting the Google Ad and Content Network privacy policy.

We have implemented the following:

- Remarketing with Google AdSense
- Demographics and Interests Reporting

We, along with third-party vendors such as Google use first-party cookies (such as the Google Analytics cookies) and third-party cookies (such as the DoubleClick cookie) or other third-party identifiers together to compile data regarding user interactions with ad impressions and other ad service functions as they relate to our website.

Opting out:

Users can set preferences for how Google advertises to you using the Google Ad Settings page. Alternatively, you can opt out by visiting the Network Advertising Initiative Opt Out page or by using the Google Analytics Opt Out Browser add on.

California Online Privacy Protection Act

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require any person or company in the United States (and conceivably the world) that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals or companies with whom it is being shared. – See more at: <http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf>

According to CalOPPA, we agree to the following:

Users can visit our site anonymously.

Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.

Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes:

- On our Privacy Policy Page

Can change your personal information:

- By logging in to your account

How does our site handle Do Not Track signals?

We honor Do Not Track signals and Do Not Track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third-party behavioral tracking?

It's also important to note that we allow third-party behavioral tracking

COPPA (Children Online Privacy Protection Act)

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old.

CAN SPAM Act

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

We collect your email address in order to:

- Send information, respond to inquiries, and/or other requests or questions
- Process orders and to send information and updates pertaining to orders.
- Send you additional information related to your product and/or service
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred.

To be in accordance with CANSPAM, we agree to the following:

- Not use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.
- Honor opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from receiving future emails, you can email us at

- Follow the instructions at the bottom of each email.

and we will promptly remove you from ALL correspondence.

Contacting Us

If there are any questions regarding this privacy policy, you may contact us using the information below.

USA KITCHEN.com

877-969-9339

United States

info@usakitchen.com

TERMS & CONDITIONS

This terms and conditions apply to all sales, installations and work orders between the customers and USAKITCHEN.COM, INC.

(1).DELIVERY: We cannot promise a specific delivery time frame in advance of your scheduled delivery day. All work orders and agreements will state a shipping date, USAKITCHEN.COM, INC, shall not incur any obligation or liability to purchaser for failure to ship by specified date unless. USAKITCHEN.COM, INC has agreed to an unequivocal shipping date in a separate signed written document executed by its authorized agents at its head office. (2).PAYMENTS: All orders require a 50 % payment as deposit, 40% or 30% will be required at the time of Delivery, and remaining 10% or 20% will be paid on completion according to agreement stated on the specific work order. All deposits are non-refundable. Once an order is in production we cannot accept any changes or cancellations. All products remain property of USAKITCHEN.COM, INC until paid in full. The balance is C.O.D. Partial payments are not acceptable for the final balance due. In the event the buyer fails to make final payment USAKITCHEN.COM, INC shall stop any work and/or services being conducted, under this order and will collect and remove all products delivered to buyer. Any payments not paid on the day of installation are deemed late. You will be charged for our cost and expenses of collecting past-due amounts including, but not limited to, reasonable attorney's fees, court costs, fees of collection agencies, other expenses such as telephone and postage charges, and administrative cost. Past-due amounts could result in a Mechanic's Lien being placed on your property. (3).INSTALLATIONS: Prior installations all projects must be approved by the customers, USAKITCHEN.COM INC will provide to the customer detailed computerized plans, renders and views for final approval, any changes after approval and finalized products are subject to charges and will be added to the final invoice. The following are not included: Appliances, Plumbing, electrical or construction work (unless specified in the work order and this kind of job will be subcontracted with third parties), All kitchen cabinet installations are custom, they may take longer to complete than we anticipate, some installations may require multiple days to be completed. We strive to complete our work quickly and with the minimum inconvenience to you. However, we may take additional time to insure the best result. To insure your complete satisfaction, we ask that you make yourself available during the installation in the event questions arise. All children and pets must be kept clear of the work areas. (4).CLAIMS: All claims regarding the goods and services must be made at the time of pick-up or delivery. Failure to make claims within the above mentioned time set forth herein such constitute a waiver of such claims, and acceptance of such goods, services, and other items furnished. (5).CABINETS & WOOD DOORS FINISH ACCEPTANCE: Thank you for selecting your cabinetry from USAKITCHEN.COM INC, Because of our dedication to customer satisfaction we feel it is important to explain some characteristics of the finish you have selected: All wood grain, pigmented or natural finishes will exhibit some color changes when exposed to light. Most wood parts are constructed using different cuts of species, and each cut may change color in different ways. This color change is caused by variations from the soil that the tree was grown in. These natural variations in graining and color that are inherent in the wood are to be considered acceptable, it is the beauty and nature of wood to have these variations and they are not to be considered reasons for replacement. (6).REFACING: Refacing is considered repair, re-laminate and Refacing means putting a new face to old existing cabinets, such repairs do not guarantee the cabinets to be like brand new. (7).GRANITE COUNTERTOPS: Granites are products of Nature; therefore, variations in color, shading, markings, and tone are characteristics of these materials. Customer has the option to select slabs. No claims or adjustments will be made on the basis of shading or color variations of any of these materials. All claims of shortage or damage must be made immediately at time of pick up or delivery. There are no returns on countertops once the customer has taken possession of the materials. (8).THERMOFOIL or ACRYLIC Mdf laminate panels Policies & Limited Warranties: Doors, Drawer fronts, moldings, and accessories, manufactured or sold by USAKITCHEN.COM, INC are warranted to the customer against defects occurring in the manufacturing process, USAKITCHEN.COM, INC also guarantees its Thermo foil or acrylic Mdf panels products against delimitation, irregular surface discoloration, warpage or twisting for a period of two (2) years from the date of purchase. The warranty only covers defects as specified herein and does not include defects or damages Attributable to misuse or normal surface weathering, or defects or damages caused by accident or fire or other casualty or

acts of God, or any other causes of occurrences beyond the manufacturer's control. The exclusive remedial action provided for the customer hereunder shall be repair, restoration, or replacement of the products sold or manufactured by USAKITCHEN.COM, INC found to be defective. The replacement of new materials for those which may be defective may result in a color variance in comparison to the originally installed by USAKITCHEN.COM,INC products due to style and color changes by RTF (Rigid Thermo Foil) manufactures and is not indicative of a defect. The manufacturer reserves the right to substitute such RTF colors as are then being manufactured and is only obligated to match color and quality with such products as it is manufacturing at the time of replacement. We will repair or replace the warranted components at the following charges for material: Material will be covered at the net invoice price of the doors as sold by USAKITCHEN.COM, INC. (9).Exclusions and Conditions-This is an important part of your warranty. Please read carefully: This warranty specifically excludes the following: •Damage resulting from product being installed in areas subject to abnormal heat, ultraviolet rays, cold dryness, humidity, direct sunlight, fire, collision with foreign objects, corrosive atmospheres, hail, ice or materials or any other acts of God or occurrences beyond the control of USAKITCHEN.COM,INC • Damage resulting from extreme moisture (bleaching, etc.), condensation and moisture formation where condensation is caused by excessive in-house relative humidity or by appliance generated steam vapors. • Damage resulting from impairment of structural strength or damage when fitting or applying hardware. Products installed in any area where temperatures will exceed 150 degrees Fahrenheit. THIS AGREEMENT SHALL BE GOVERNED BY THE LAWS OF THE STATE OF FLORIDA. The customer, acknowledge that has read and understood the terms of this Sales Agreement posted online at USAKITCHEN.COM website being part of every order as legal and binding agreement.