



## QUALITY POLICY STATEMENT

The Management of Three Shires Limited has a policy of continual improvement and, in line with this policy, the benefits of operating the business in accordance with the requirements of BS EN ISO 9001:2015 and fencing to National Highways Sector scheme 2A and 18 are recognised.

It is the Managing Director's wish that the Company complies with and fully embraces the spirit of the requirements of BS EN ISO 9001:2015. This enables the Company to maintain a structured and consistent approach to its business, maximise internal efficiency and maintain, through its adoption, the very highest standards of customer care.

The Company complies with the requirements of all regulatory legislation relevant to the industry and The Health and Safety at Work Act 1974.

It is the collective belief that by adopting the procedures implicit within these standards it will make the Company better able to increase operating efficiency, minimise wastage and hence improve profitability, whilst maintaining and continuously improving the levels of customer satisfaction.

Our aim is always to achieve total customer satisfaction with the services we offer so customers continue to choose the Company as their preferred supplier and confidently recommend our Company to other potential customers.

This policy statement is communicated, understood and followed by all personnel employed by the Company

**Signature:** 

**Name:** Mr James Lloyd

**Date:**.....23.01.2021.....

**Review Date:**.....23.01.2022....

**Position:** Managing Director