



engineered for life™

## **RHEEM TECH SUPPORT CANADA FOR PLUMBERS/CONTRACTORS**

Call 1-800-268-6966 press 3 for technical support

[TechServCan@Rheem.com](mailto:TechServCan@Rheem.com)

**Monday–Friday, 7:00 AM to 7:00 PM CST.**

ProTerra Hybrid Support : 1-800-995-0982

Tankless Support : 1-866-720-2076

**RHEEM TECH WILL REQUIRE THE FOLLOWING INFO:**

- Model number
- Serial number
- Type of unit (electric, gas, tankless, hybrid)
- Home Owners Name & Address

<https://www.rheem.com/help-and-support/>