



NeuroSure FAQ – Updated July 21, 2025

What is NeuroSure?

NeuroSure is a job creation platform developed by Independence Hub (IH) that aligns neurodivergent talent with insurance workflows that can't be automated or offshored. It's not a training program or DEI initiative—it's a suite of operational services designed to solve real business problems in underwriting, claims, QA, and cyber protection.

NeuroSure is delivered in partnership with CXIS Insurance Services, NeuroTalent Works, Aspiritech, and other trusted vendors. Together, we provide performance-driven, U.S.-based insurance support that scales.

What makes NeuroSure different?

Most outsourcing strategies rely on automation, offshoring, or short-term labor. NeuroSure takes a different approach:

- We hire neurodivergent professionals who excel at accuracy, pattern recognition, and repeatable workflows
- We focus on high-friction tasks where consistency and retention drive ROI
- We operate onshore, in secure environments, with a structure designed for long-term engagement
- We invest in local talent and community networks—strengthening regional ecosystems while expanding career access

NeuroSure creates jobs, reduces errors, and delivers measurable operational value—not just awareness.

What services are available through NeuroSure?

Core Services:

- **NeuroSure QA** – Software testing and data QA (via partnership with Aspiritech)
 - **NeuroSure UW** – Pre-quote intake, validation, triage, and structured setup
 - **NeuroSure Claims** – Adjudication support, documentation, and quality checks
 - **NeuroSure Cyber** – Personal cyber insurance product tailored to the neurodivergent community (via Upfort)
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Who does the work?

All NeuroSure services are delivered by U.S.-based professionals, trained for accuracy, consistency, and retention.

- **Underwriting and Claims** work is handled by participants in our NeuroSure Apprenticeship Program—a 60-day, paid work-study track with built-in coaching and real insurance experience.
 - **QA and Cyber** services are delivered through trusted partners: **Aspiritech** and **Upfort**, both leaders in their fields.
 - Training is led by **CXIS**, while **Independence Hub** provides personalized coaching, performance support, and long-term career planning.
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What outcomes can employers expect?

- Higher accuracy and reduced task churn
 - Greater workforce stability and lower turnover
 - Faster onboarding and improved SLA compliance
 - Flexible staffing built around your business rules
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Is this better than automation or offshoring?

Yes. Automation fails on nuance. Offshoring struggles with compliance and customer trust. NeuroSure delivers the control of an in-house team with the scale of outsourcing—without compromising quality.

Who uses NeuroSure?

We work with insurance carriers, MGAs, TPAs, brokers, and specialty lines organizations. NeuroSure is ideal for operations teams buried in repeatable, rules-based tasks—especially where retention and compliance matter.

How do we get started?

Book a 30-minute discovery call. We'll review your workflows, identify gaps, and propose a deployment plan. Most pilots launch within weeks.

Who runs NeuroSure?

NeuroSure is led by **Independence Hub (IH)**, a nonprofit that builds career pathways for neurodivergent talent in insurance. We partner with **CXIS** (training and operations) and **NeuroTalent Works** (recruiting and readiness).