



### ***What is NeuroSure?***

NeuroSure is an onshore outsourcing solution for insurance operations. We provide trained neurodivergent professionals to handle structured, high-volume work in claims, underwriting, and secure back-office tasks—jobs that can't be automated or offshored.

It's a service from Independence Hub (IH), delivered in partnership with CXIS Insurance Services. Together, we offer a workforce built for retention, accuracy, and compliance—at scale.

### ***What makes NeuroSure different?***

Most firms try to solve capacity gaps with automation, offshoring, or short-term hires. But those don't work for core insurance tasks that require judgment, consistency, and U.S.-based execution.

NeuroSure fills the gap with a different kind of outsourcing. We pair clearly defined, rules-based tasks with specialists who excel at focus, pattern recognition, and repeatable accuracy. The result: consistent output, high retention, and fewer errors—without compromising compliance or customer trust.

### ***What services are available?***

NeuroSure offers three main service lines:

- NeuroSure—Claims: Support for adjudication, documentation, quality checks, and claims review

- NeuroSure—Underwrite: Structured intake, pre-quote validation, triage, and quote setup
- NeuroSure—Secure: Onshore handling of sensitive data and workflows that can't leave the U.S.

We also build custom workflows to fit your operations.

### ***Who does the work?***

All work is done in the U.S. by neurodivergent professionals recruited and screened by NeuroTalent Works, our partner in talent sourcing. They've spent 8+ years helping companies match neurodiverse talent to the right roles.

CXIS, our operations partner, defines the task flows based on real-world insurance use cases and handles training and QA. Independence Hub manages the ecosystem—recruiting, onboarding, and supporting each team member for long-term success.

This approach ensures you're getting workers who are set up to succeed—on day one and long-term.

### ***Why is this better than automation or offshoring?***

Automation can't handle nuance. Offshoring raises compliance risks. Short-term contractors churn fast and miss details.

NeuroSure gives you the scale of outsourcing with the control and quality of an in-house team. Our workers are trained for insurance, based in the U.S., and built for roles that demand focus, rules, and repeatability. You don't just fill seats—you solve the problem.

### ***What kinds of insurance companies use this?***

We work with carriers, MGAs, TPAs, brokers, and wholesale aggregators—especially those in personal, commercial, and specialty lines.

We're most valuable to insurance teams feeling the pressure in three core areas:

- Claims teams who need consistent support on daily processing and quality
- Underwriting teams buried in intake, triage, or slow quote cycles
- Compliance-heavy operations that require U.S.-based staff handling sensitive data

If you're struggling to scale without breaking workflows—or need precision on work that can't be outsourced overseas—this is what we're built for.

### ***How do we get started?***

Schedule a 30-minute discovery call with our team. We'll review your workflows, identify gaps, and show how NeuroSure can start delivering value in weeks—not months.

### ***Who runs NeuroSure?***

NeuroSure is led by Independence Hub (IH), a 501(c)(3) nonprofit focused on helping the insurance industry recognize, recruit, and retain neurodivergent talent. We partner with CXIS and NeuroTalent Works to deliver real operational value—not just awareness.