

# JENNIFER ELDER

*Patient Concierge*

Meet Jennifer, our patient concierge who leads a symphony of exceptional service. Originally from Fort Wayne, Jennifer currently resides in Warsaw with her husband, Jason, of a decade. Together they have raised three wonderful kids - Austin, Taya & Khloe. Her academic journey started at Carroll High School and continued through the historic corridors of Indiana University where she earned a Bachelor's degree in Anthropology.

Jennifer's passion for providing exceptional customer service shines through in every interaction she has with our clients. Her background working at the Fort Wayne Children's Zoo, a dental office, and Kohl's has equipped her with a diverse skill set that she brings to her role as our patient concierge.

Jennifer's decision to transition into the esthetics world was a bold move that has proven to be a perfect fit. She values the peace and tranquility that an esthetics office offers and finds joy in witnessing the incredible transformations and increased confidence of our clients here at Monarch.

Not only is Jennifer dedicated to her work, but she is also a dedicated reader, TV enthusiast, and puzzle aficionado in her spare time. Her professionalism and attention to detail are evident in everything she does, setting a high standard for the team at Monarch. In the midst of the challenges brought about by the pandemic, Jennifer played a pivotal role in the opening of Monarch in August 2020, demonstrating her resilience and commitment to excellence.

