

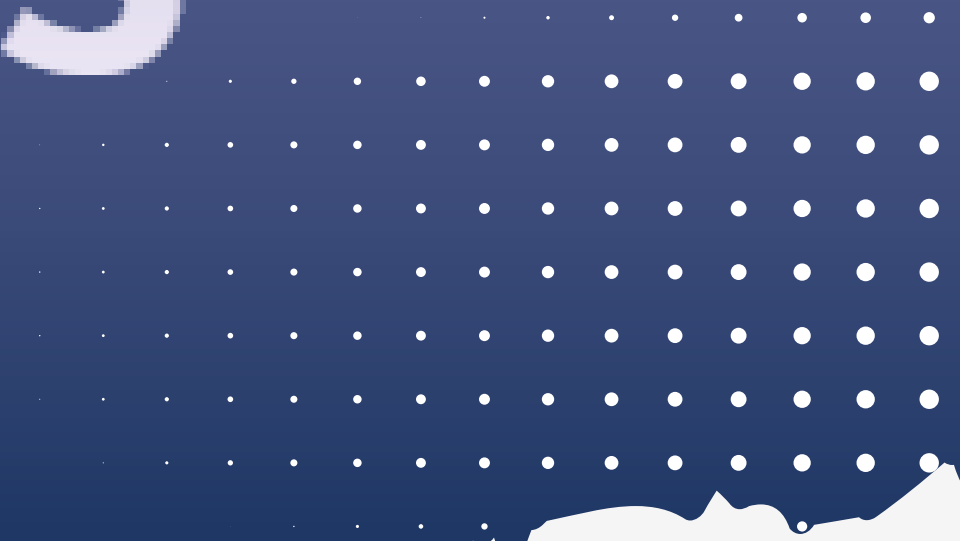
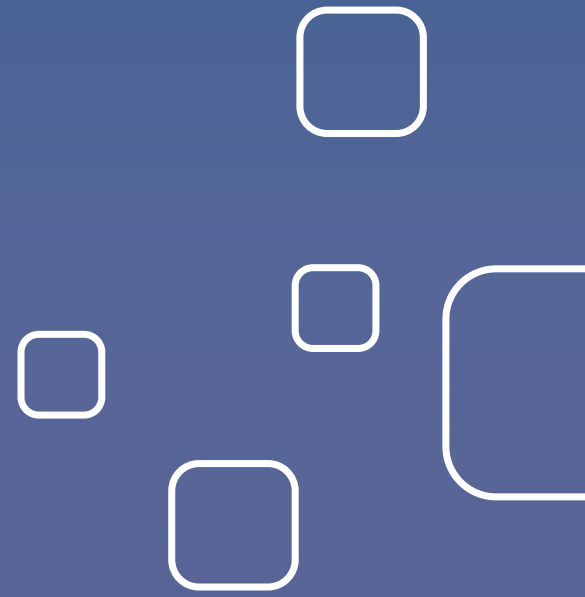
COMPANY PROFILE



S A M P S



SOUTH AFRICAN
MEDICAL
PRACTICE
SOLUTIONS



About Us

South African Medical Practice Solutions is a dynamic healthcare support company dedicated to helping doctors and medical professionals streamline their practice operations. We specialize in medical billing and practice management, offering tailored solutions that reduce administrative burdens and improve financial performance.



Our Values

Client-Centered Support We believe every medical practice is unique. That's why we listen first, adapt always, and tailor our services to support each client's specific needs and goals.

Professionalism with a Personal Touch We combine industry expertise with genuine care—offering reliable, transparent service with a friendly, approachable attitude.



Flexibility & Innovation Healthcare is constantly evolving, and so are we. We remain agile and responsive, always exploring smarter ways to solve problems and serve our clients better.

Empowerment Through Partnership We don't just manage processes—we empower people. We work alongside our clients as partners, helping them grow with confidence and clarity.

Our Goals



Champion Efficiency in Healthcare Support medical practices in improving their operational workflows, reducing administrative burdens, and boosting revenue through accurate billing and transparent processes.

Our Products

1. Medical Billing Services

- Claims Submission & Tracking: Accurate, timely submission of claims to medical aids and insurers, with real-time tracking and follow-up.
- Rejection Management: Proactive handling of denied or rejected claims to minimize revenue loss.
- Patient Billing & Statements: Clear, professional billing sent directly to patients, with support for queries and payment arrangements.
- Medical Aid Reconciliation: Matching payments with claims to ensure accurate financial records and identify shortfalls.

4. Patient Engagement & Communication

- Billing Enquiries Support: Friendly, professional handling of patient billing queries to reduce admin load on the practice.
- SMS & Email Reminders: Appointment and payment reminders to reduce no-shows and improve cash flow.
- Feedback Collection: Tools to gather patient feedback and improve service delivery.

3. Compliance & Reporting


- Regulatory Guidance: Ensuring alignment with South African healthcare regulations, including NHI readiness.
- Monthly Reporting: Custom financial and operational reports to help practices monitor performance and make informed decisions.
- Audit Preparation: Support in organizing documentation and processes for internal or external audits.

2. Practice Management Support

- New Practice Setup: Assistance with registration, system setup, and workflow design for new practices.
- Admin Workflow Optimization: Streamlining front-desk operations, appointment scheduling, and patient intake processes.
- Staff Training & Support: Onboarding and upskilling reception and admin staff in billing, compliance, and patient communication.

5. Technology Integration

- Practice Management Software Setup: Guidance on selecting and implementing billing and scheduling systems.
- Digital Tools & Templates: Custom forms, billing templates, and communication tools tailored to your practice's needs.
- Cloud-Based Access: Secure, remote access to billing and reporting tools for convenience and transparency.



Flexible, Client-Centered Support No two practices are the same. That's why we tailor our services to your specific needs, whether you're a solo practitioner or a growing clinic. We adapt to your systems, your pace, and your goals.

Friendly, Professional Service We combine deep industry knowledge with a warm, approachable attitude. Our clients aren't just numbers—they're partners. You'll always have a real person to talk to, and a team that genuinely cares about your success.

End-to-End Practice Management From billing and claims to workflow optimization and compliance, we offer a full suite of services that take the pressure off your admin team and improve your bottom line.



Why Choose Us?

Contact Us



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Thank You