



## Quality Management Policy

### Policy Statement

Godfrey Consulting is committed to delivering consistently high-quality, accurate and reliable quantity surveying and commercial advisory services that support informed decision-making and protect client value.

Quality underpins our professional reputation and is essential to maintaining trust with clients and stakeholders.

### Quality Management Approach

The practice operates structured internal quality controls aligned with the principles of ISO 9001:2015, applied in a manner proportionate to the size, complexity and risk profile of a small professional consultancy.

Our approach focuses on competence, clarity, consistency, evidence-based judgement and continual improvement.

### Key Quality Controls

Godfrey Consulting will:

- Clearly define scope, deliverables, assumptions, exclusions and limitations at appointment and when changes arise.
- Apply appropriate internal review to key commercial advice, including cost plans, valuations, procurement advice and final accounts.
- Maintain clear, organised and auditable records of advice, decisions and communications.
- Control documents and revisions to ensure accuracy and traceability.
- Review outcomes and feedback to identify opportunities for improvement in processes, templates and working practices.
- Peer review all produced work prior to issue.