

## How Healthy Is Your Culture? A 5-Minute Pulse Check for People-First Leaders

**Instructions:** For each statement, choose the option that best reflects your organization's current reality.

- Strongly Agree: Consistently and without exception (5 points)
- Agree: Generally true, with minor exceptions (4 points)
- Neutral: At times true, At times not (3 points)
- Disagree: Generally not true, with minor exceptions (2 points)
- Strongly Disagree: Rarely or never true (1 point)
- 1. Every employee I ask will be able to state our core values, because they are clearly defined and consistently reflected in how we lead and work.
  - Strongly Agree (5 points)
  - Agree (4 points)
  - Neutral (3 points)

- Disagree (2 points)
  - Strongly Disagree (1 point)
- 2. In the past month, at least 70% of team members have provided direct, constructive feedback to their manager or a peer in a one-on-one meeting or team setting:
  - Strongly Agree (5 points)
  - Agree (4 points)
  - Neutral (3 points)

- Disagree (2 points)
- Strongly Disagree (1 point)
- Leaders consistently demonstrate the organization's core values and desired behaviors in their actions and decisions (active listening, timely responses, accountability):
  - Strongly Agree (5 points)
  - Agree (4 points)
  - Neutral (3 points)

- Disagree (2 points)
- Strongly Disagree (1 point)
- 4. At least 80% of employee recognition awards or acknowledgments are explicitly tied to one of our core values or desired behaviors:
  - Strongly Agree (5 points)
  - Agree (4 points)
  - Neutral (3 points)

- Disagree (2 points)
- Strongly Disagree (1 point)
- 5. When behaviors that contradict our core values or expected conduct are observed, they are addressed promptly and constructively by leadership or relevant parties:
  - Strongly Agree (5 points)
  - Agree (4 points)
  - Neutral (3 points)

- Disagree (2 points)
- Strongly Disagree (1 point)



## **Scoring:**

| Score           | Score and Explanation                                                                                                    | Elevation Next Steps                                                                                                                                                                   |
|-----------------|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 21-25<br>points | Excellent Culture: Your organization is thriving. Continue to reinforce positive behaviors and values.                   | Use your culture as a talent magnet—document what's working and embed it into onboarding, recognition, and succession planning.                                                        |
| 16-20<br>points | Good Culture: Your organization has a solid foundation. Identify areas where scores were lower and focus on improvement. | Identify lower-rated areas and proactively address them. This is also the perfect time to invest in succession planning or leadership development to future-proof your culture.        |
| 11-15<br>points | Fair Culture: Some strengths are present, but there are clear friction points or inconsistencies.                        | Run team listening sessions or anonymous pulse surveys to uncover root causes. Then, co-create a focused culture improvement plan tied to your core values.                            |
| 10 or<br>below  | Needs Improvement: There are significant misalignments or signs of disengagement.                                        | Conduct a cultural audit and leadership alignment session. Consider short-term wins (like better feedback loops) and long-term strategy (realigning values, expectations, and rituals) |

**Pro Tip:** Ask three team members across levels or positions how they'd rate these. If their answers catch you off guard, the surprise isn't a problem, it's your next leadership opportunity.