



# TERMS & CONDITIONS

WHILST EVERY CARE IS TAKEN OF THE DOGS UNDERGOING TREATMENT AND IN THE MAINTENANCE OF THE WATER AND EQUIPMENT, ALL DOGS RECEIVE HYDROTHERAPY TREATMENT ENTIRELY AT THEIR OWNERS RISK.

ALL TREATMENT COURSES, MUST BE PAID FOR IN ADVANCE. INDIVIDUAL SESSIONS MUST BE PAID FOR ON THE DAY OF TREATMENT.

SESSION FEES WILL BE CHARGED IN FULL IF AN APPOINTMENT IS BROKEN OR CANCELLED WITHOUT 24 HOURS NOTICE.

DOGS WITH INFECTIOUS OR CONTAGIOUS CONDITIONS, SUCH AS EAR, EYE OR SKIN INFECTIONS, GASTRIC UPSET ETC, WILL NOT BE TREATED. OWNERS ARE ADVISED TO CANCEL ALL APPOINTMENTS WITH AT LEAST 24 HOURS NOTICE, UNTIL THE CONDITION IS CLEAR. NORMAL CANCELLATION CONDITIONS WILL APPLY.

BITCHES THAT ARE IN SEASON WILL NOT BE ABLE TO ATTEND SESSIONS UNTIL THEIR SEASON HAS FINISHED.

OWNERS ARE REQUIRED TO NOTIFY SOGGY DOGGY HYDROTHERAPY IF THE DOGS INJURY OR CONDITION WORSENS, OR IF THE VETERINARY SURGEON ADVISES THAT THE TREATMENT IS TO BE STOPPED OR SUSPENDED.

SOGGY DOGGY HYDROTHERAPY RESERVES THE RIGHT TO REFUSE TREATMENT TO ANY DOG.

OWNERS ARE REQUESTED NOT TO FEED THEIR DOG FOR AT LEAST 2 HOURS BEFORE ATTENDING AN APPOINTMENT.

PLEASE ENSURE THAT THE DOG HAS EMPTIED ITS BOWELS BEFORE ARRIVING. A SURCHARGE OF £20 WILL BE MADE FOR DOGS THAT DEFECATE IN THE POOL, AS WE WILL HAVE TO CLOSE THE POOL TO CLEAN IT.

WE ALSO ADVISE OWNERS NOT TO FEED THEIR DOG FOR APPROX 1 HOUR AFTER SWIMMING.

WHEN NOT UNDERGOING TREATMENT ALL DOGS MUST BE KEPT UNDER CONTROL AND BE ON A LEAD.

THE FLOOR IN THE POOL AREA CAN BECOME VERY WET DURING SWIMMING SESSIONS, IT IS ADVISABLE TO WEAR SENSIBLE SHOES TO AVOID SLIPPING IF POSSIBLE. ALL FOOT WEAR IS REQUIRED TO BE CLEAN TO KEEP THE POOL AREA A CLEAN AND SAFE ENVIRONMENT.

PLEASE ENSURE ALL DOGS ARE CLEAN AND NOT MUDDY WHEN THEY ARRIVE FOR THEIR SWIM.

CHILDREN UNDER 16 YEAR OF AGE ARE NOT ALLOWED IN THE HYDROTHERAPY AREA WITHOUT BE ACCOMPANIED BY A ADULT.

SOGGY DOGGY HYDROTHERAPY RESERVES THE RIGHT TO CANCEL ANY SESSION, I.E. IN THE CASE OF POWER FAILURE. PLEASE ENSURE WE CAN ALWAYS CONTACT YOU BY PHONE. (SEE OUR REGISTRATION FORM).

***I/WE HAVE READ AND FULLY ACCEPT THE SOGGY DOGGY HYDROTHERAPY TERMS AND CONDITIONS.***

SIGNED:

DATE: