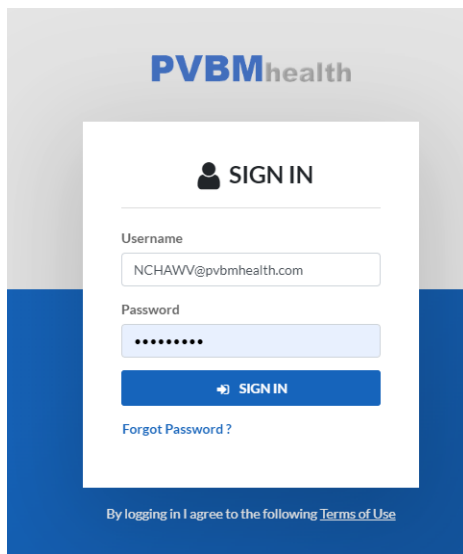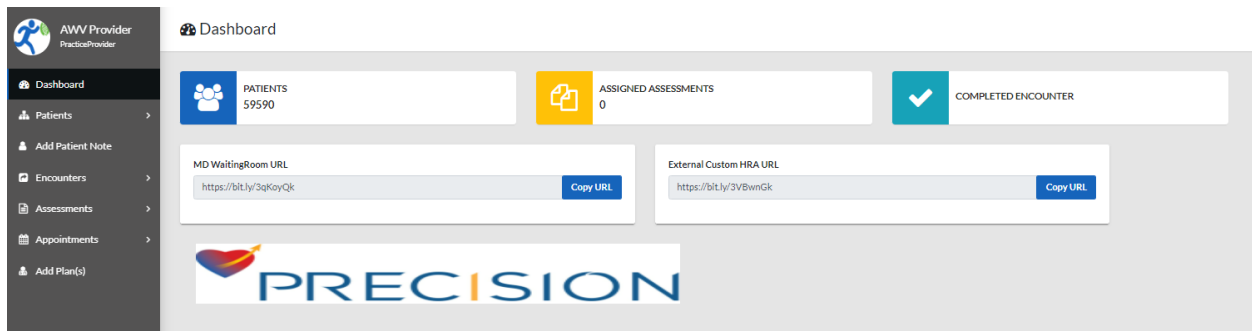Go to PVBMhealth.com and click on Provider Login

Log in with the assigned user name and password

Once logged in you will see a Dashboard with various items displayed and on the left menu you will see tabs for Patients, Patient Note, Encounters, Assessments, appointments, and Add Plan(s)

Patients > Add Patient

Here you can add a patient and the various demographics. All fields with an asterisk is required. Here you can also add a Patient Portal ID which can be the patients email address (The patient can update this when using the virtual waiting room)

You can add a general Note that will be saved when using Add Patient Note

Encounters Tab enables the list of all patients and the Action Column. In the internal Encounters Tab you will see a list of all patients and in the Actions Column you can start a new encounter or edit (Complete) an encounter that has data added

If you click on New or Edit Encounter in the Actions Column

You will see the Patient Details/Demographics and the ability to Send an Email to the escalation Contact, Send an E-Visit Email, view Patient E-Visit Email History. You can also see any previous assessments completed by or for the patient as well as any previous reports.

As you scroll down you will see various sections. Click on the section to expand

Here you can add vitals and click on Save to add to the encounter

Add a GAD7

Vital Signs
Medical History
Personal History Family History Chief Complaint
SOAP Notes
Mental Health

Safety Risk ⓘ   PHQ 2 ⓘ   PHQ 9 ⓘ   CAGE ⓘ   Opioid ⓘ   SOAPP 14 ⓘ   GAD 7 ⓘ   DAST-10 ⓘ   COMM ⓘ

Over the last 2 weeks, how often have you been bothered by the following problems?	Not at all	Several days	More than half the days	Nearly every day
1. Feeling nervous, anxious or on edge?	○	○	○	○
2. Not being able to stop or control worrying?	○	○	○	○
3. Worrying too much about different things?	○	○	○	○
4. Trouble relaxing?	○	○	○	○
5. Being so restless that it is hard to sit still?	○	○	○	○
6. Becoming easily annoyed or irritable?	○	○	○	○
7. Feeling afraid as if something awful might happen?	○	○	○	○
			Score:	

Save   **Reset**

Add the Health Risk Calculator and click on Save to add to the encounter

Mental Health
Health Risk Calculator

Health Risks

1. Physical Activity
In the past 7 days, how many days did you exercise? days
[Physical Activity ▾]

2. Tobacco Use
In the last 30 days, have you used tobacco in any form?
[Tobacco Use ▾]

3. Alcohol Use
In the past 7 days, how many drinks have you had that contain alcohol?
[Alcohol Use ▾]

4. Seat Belt Use
Do you always fasten your seat belt when you are in a car? Y/N
[Seat Belt ▾]

5. Life satisfaction
In the past 2 weeks, how often have you felt down, depressed, or hopeless?
○ Almost all of the time
○ Most of the time
○ Some of the time
○ Almost never

6. Anxiety
In the past 2 weeks, how often have you felt nervous, anxious, or on edge?
○ Almost all of the time
○ Most of the time
○ Some of the time
○ Almost never

7. Stress
How often is stress a problem for you in handling such things as health, finances, family or social relationships or work?
○ Never or rarely
○ Sometimes
○ Often
○ Always

8. Pain
In the past 7 days, how much pain have you felt?
○ None

Biometric Measures— Self-Reported

11. Blood Pressure
If your blood pressure was checked within the past year, what was it when it was last checked?
○ Low or normal (at or below 120/80)
○ Borderline high (120/80 to 139/89)
○ High (140/90 or higher)
○ Don't know/not sure

12. Cholesterol
If your cholesterol was checked within the past year, what was your total cholesterol when it was last checked?
○ Desirable (below 200)
○ Borderline high (200–239)
○ High (240 or higher)
○ Don't know/not sure

13. Blood Glucose
If your glucose was checked, what was your fasting blood glucose (blood sugar) level the last time it was checked?
○ Desirable (below 100)
○ Borderline high (100–125)
○ High (126 or higher)
○ Don't know/not sure

14. Hemoglobin A1c level
If diabetic, and if you have had your hemoglobin A1c level checked in the past year, what was it the last time you had it checked?
○ Desirable (6 or lower)
○ Borderline high (7)
○ High (8 or higher)
○ Not a Diabetic

15. Overweight/Obesity
What is your height?

Feet	Inches	Weight in pounds
[Select an Option ▾]	[Select an Option ▾]	[ ]

BMI:

16. In the past 2 years have you experienced any allergies of any type?
○ Yes
○ No

17. When was the last visit with our Group?
○ Don't Remember

encounter#all assess

Complete the Custom Health Risk Assessment and click on Save to add to the encounter

Complete the Annual Wellness Questions and click on Save to add to the Encounter

You have the option to add a Care Plan using the drop down selection, if those are not available you can add Plan(S) to add to the drop down menu or upload a paper care plan or write a narrative for Goal, Objective and Method.

The encounter section allows the provider to code the visit, add a type of contact from the drop down, add the visit type, select the CPT Code, change the status to complete, add a date, start time, duration and upload any additional documents. You can also check the Consent Provided for Phone Encounter if needed along with any additional narrative, if there is a current diagnosis it will pull into the Diagnosis fields.

If any assessments that were done in the past will be available to be added to this encounter, you should always check to see if you have other assessments to add that may have been completed in the past or earlier outside of this encounter. Once completed you can then Submit the encounter as it would have changed the button to a darker blue.

The internal Completed Encounters displays any encounter that has been completed and other available actions where you can edit, create a new encounter, view, or download.

You can send the Encounter to Bill by selecting the Check box and clicking on Send to bill. You can then click on Encounter billing Report form the left menu to view and manage all submitted encounter

We collect the data and we can view with links, view a PDF od the encounter with all associated assessments as well as a spreadsheet to download.

We have a separate Assessments tab on the left menu

Assessments
- Mental Health
- Health Risk
- Custom HRA
- Annual Wellness
- Draft Assessments
- Assigned Assessments
- Patient Assessments
- Qualified Assessments
- Assessments Report
- Assessments Status
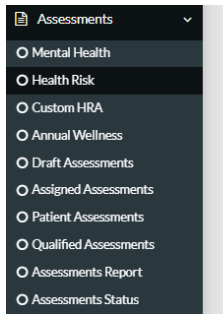
Here you can complete the assessments of view a patient and their assessments. Click on the Qualified Assessments to view a summary of the Assessments that the patient may qualify for.

Sr.No	Patient Id	Patient Name	Patient Age	Organization Name	Practice Groups	Assessments	Actions
1	975224	Test NCH	56 y	NCH Physician Group	NCH Physician Group	• Health Risk : Completed Submitted By: MDWaiting Room On 07/29/2022 06:15 PM • Social Health : Pending	New Encounter Assessments

Appointments (We can review how we will use the scheduling in the app and the Virtual Waiting Room appointment requests)

You can see the appointments from a calendar view and tabs along the bottom of the page

You can also view and create an appointment from the Appointment Schedule