



Scope of Services	The Silver Plan	The Gold Plan	The Platinum Plan
One time Per Tenant Marketing Fee	\$995	\$895	\$795
Initial One Time Set Up Fee	\$100	\$100	\$100
Monthly Fee	\$95	\$145	\$195
\$200 Co-Op Fee to Other Broker	Yes - Included	Yes - Included	Yes - Included
Initial Property Assessment	Yes - Included	Yes - Included	Yes - Included
Listing & Marketing in MLS, RTZ, AHRN, Etc.	Yes - Included	Yes - Included	Yes - Included
Professional Marketing Photos and Video	Yes - Included	Yes - Included	Yes - Included
Tenant Screening & Placement	Yes - Included	Yes - Included	Yes - Included
Lease Preparation	Yes - Included	Yes - Included	Yes - Included
Online Rent Collection	Yes - Included	Yes - Included	Yes - Included
Monthly Statement and Financial Reporting	Yes - Included	Yes - Included	Yes - Included
Annual Year End Statement	Yes - Included	Yes - Included	Yes - Included
Citizen Home Solutions Access	Yes - Included	Yes - Included	Yes - Included
24 / 7 Maintenance Line	Yes - Included	Yes - Included	Yes - Included
Move Out Inspection	Yes - Included	Yes - Included	Yes - Included
Maintenance Supervision	Yes - Included	Yes - Included	Yes - Included
Eviction Oversight	Yes - Included**	Yes - Included**	Yes - Included
Mid Term Property Checks	Yes - Plus \$95	Yes - Included	Yes - Included
Lease Renewal Inspection and Extension Fee	Yes - Plus \$295	Yes - Plus \$245	Yes - Included
Online Access	Optional / Plus \$25 Annually	Optional / Plus \$25 Annually	Yes - Included
Paper and Snail Mail Preference	Optional / Plus \$120 Annually	Optional / Plus \$120 Annually	Optional / Plus \$120 Annually
Leasing / Eviction Assurance (Optional)	Optional / Plus \$9 Monthly	Optional / Plus \$6 Monthly	Yes - Included
Rental Protection (Optional)	Optional / Plus \$9 Monthly	Optional / Plus \$6 Monthly	Yes - Included
Damage Assurance (Optional)	Optional / Plus \$9 Monthly	Optional / Plus \$6 Monthly	Yes - Included
Maintenance Processing Fee	Plus \$10 per invoice	Plus \$5 per invoice	Yes - Included
Notification on Service Calls	Not Available	Yes - Included	Yes - Included
*21 Day Rental Guarantee	Not Available	Yes - Included	Yes - Included
Home Warranty Oversight	Not Available	Yes - Plus \$25 Per Call	Yes - Included
Tenant Violation Fee Sharing Percentage	50% to Owner	75% to Owner	100% to Owner

* To those that qualify

**Subject to additional \$75 per hour

This fee schedule is effective May 1, 2019. Previous editions are obsolete.