



WWW.THEPALMSHOUSE.COM

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2 Sandwich Tern Trail, Bald Head Island, NC 28465

Welcome to our home! We hope you have a comfortable and relaxing stay. Please contact Domenic 724-880-6595 with any problems or questions.

- The house is typically left open by the cleaning crew but the front door code is 9998. Punch in code and turn deadbolt, same to lock up when leaving.
- Check-in time is 4pm. Check-out time is 11am. This enables our housekeepers time to clean before the next guests arrive. Please remember that Trams fill quickly, especially during busy weekends and peak season, so we advise you to make departure/ return ferry reservations as soon as possible. The best way is on the BHI Ferry app available in your smartphone's app store. Or (910-457-5006). You will need to have all of your luggage at the end of the driveway when the Tram arrives.
- WiFi: ThePalms Password: 2sandwich

There isn't standard cable tv but we do have a wide variety of streaming channels available on the TVs or you can log in to your own accounts if you so desire. There are also dvd players and movies in some rooms.

- TRASH: Please lock the trash bin securely to keep out island critters. The small sign at the end of driveway needs flipped to “yes” in order for the trash to be picked up.
- SMOKING: “The Palms” is a smoke-free home. If you or your guests smoke inside the home, you will lose your entire security deposit. Smoking is permitted on the porches, please dispose of butts in the provided ash trays.
- Minimum primary renter age is 25
- A propane grill is located on the back deck for your convenience. Please brush/ wipe it clean it after each use. Propane exchanges can be obtained at the Maritime Market or refills at island hardware.
- The indoor fireplace is not hooked up nor operational.
- Bald Head Island has an apple and android app. It’s really cool and has a directory for everything as well as an island map, available activities, weather, and even a webcam.
- The island website is also very useful and can be found at www.baldheadisland.com.
- We have quite a bit of amenities at the house including: a high chair, stroller, gas grill, games/ cards, full range of kitchen appliances/ utensils, and just about everything you need for a comfortable stay. Additional bikes, paddle boards, etc. can be rented from the Sail shop or Coastal Urge. The cleaning crew leaves fresh TP rolls and small soaps in the baths. *As with the golf carts, any amenities are provided as a courtesy along with the home and their availability is

neither guaranteed nor contingent on the rental of the home. Any damage, loss, or misuse is the sole responsibility of the renter.

- Two golf carts are included in your rental fee *Owner is not responsible for any out of service or maintenance issues with these items and they are provided as a courtesy along with the home not contingent on the rental home pricing. Tenant is responsible for any damage, loss, or misuse of these items. Be sure to plug golf carts in anytime they're not in use! We have had a lot of instances of golf cart keys being lost or taken home by renters accidentally (they are small), please leave the keys in the cart ignition at all times. They can actually just be turned off at night during charging as they will not lose charge just because they're on as long as the lights are off. Also make sure each cart is plugged into it's proper charger as they are not interchangeable.
- Bald Head Island has a number of dining out options. The Maritime Market offers grab and go items, a wood fired pizza shop, Chinese takeout, as well as a popular Ice Cream Shoppe. The Poolside Bar at the Shoals Club is also open for lunch and early dinner. Jules and Jailhouse Provisions are other casual dining options and grabbing a pizza along with a drink is a great choice at Will o the Wisp in the harbor. For a more formal atmosphere, try the Shoals Club main dining room Aqua if you got the available temporary membership.
- PETS: Some small pets are considered with prior approval and an additional \$250 pet cleaning fee. If allowed, they are not permitted on any furniture at any time, evidence of pet hair or damage on any furniture will result in additional charges. Absolutely no pets are allowed without prior consent and bringing undisclosed pets of any kind

is a breach of this agreement and offending parties can be subject to immediate removal and a \$500 fee.

- If you chose to have the temporary Shoals Club membership pass, there is a small fitness center as well as two swimming pools and a beach access. Chairs, umbrellas and towels will be provided at the Shoals Club as well.
- Shoals Club Recreation: 454-3701
- Shoals Club Dining: 454-4850
- Don't miss Old Baldy, the oldest lighthouse in North Carolina. There is a small fee to climb the lighthouse and to visit the adjoining museum.

IMPORTANT TELEPHONE NUMBERS (910) area code

Police/Fire/Medical Emergency – 911 or 910-457-5252

Bald Head Chapel: 457-1183

BHI Conservancy: 457-0089

Coastal Urge: (bike, sup rentals, etc...) 800-343-4443

Ferry Reservations: 457-5006

Island Hardware: 454-0810

Marina Dock master: 457-7380

Maritime Market: 457-7450

Maritime Passage: 457-4944

Old Baldy: 457-7481

Shoals Club Dining: 454-4850

Shoals Club Recreation: 454-3701

Dates of stay: ____/____/____ - ____/____/____

Rate: \$_____ Taxes: 12.75%

Cleaning Fee: \$350. Pet Fee: \$250

Refundable Security Deposit: \$_____

Total Due: \$_____ Total Received: \$_____

Date Paid: ____/____/____ & Owner Acknowledgment _____

Payments can be accepted via Apple Pay, PayPal, or Venmo at the email and/or phone number listed below.

Name of responsible party: _____

Phone Number: _____

Email: _____

Additional Terms/ allowances:

Signature accepting terms: _____

Today's Date: ____/____/____

Thank you for choosing our home for your vacation.

We hope that you have a wonderful stay!

Domenic Mendicino 724-880-6595 ~ dmendo75@gmail.com