

## **NOTICE TO ALL RESIDENTS**

BOILERS.- We finally have put all boilers to work. We officially started them on Monday September 17 but a series of mishaps have prevented some of them to work appropriately. Yesterday, some boilers were fixed up by our plumber .Today at 6 a.m., those who had given the most problem were also fixed up and now we can say all of them are up and running and you all should have appropriate heating service by this afternoon.

However, we understand there might be still some problems at some units. So far, most reported problems correspond to internal problems related to valves, thermostats and switches that must be fixed up by residents, calling over their own plumber. You can always call **Tap Roots**, our approved plumbers, at **604-222-1282** at your own risk and cost.

If you still consider there is a problem related to your heating that must be fixed up by the Management, please call Shiva at 604-987-8708 and mention your problem. Make sure you provide her with a detailed description of the failure and a duplicate of your keys to be able to enter your unit at the time when the plumbers arrive.

Some people have also complained about lack of communication. Please understand we are implementing a new management system and still there are things that are in process of adaptation and reorganization. We will continue striving to keep all our community members aware of everything affecting their unit enjoyment.

In the event of an **emergency**, especially during weekdays afternoons and weekends, please call **Dodwell Strata Management** at **604-699-5255**

For all other needs please call our **Resident Manager** at **604-987-8708**

Please try also to always consult our web page at: **[www.cypressgardens.ca](http://www.cypressgardens.ca)**

**CGT MANAGEMENT**