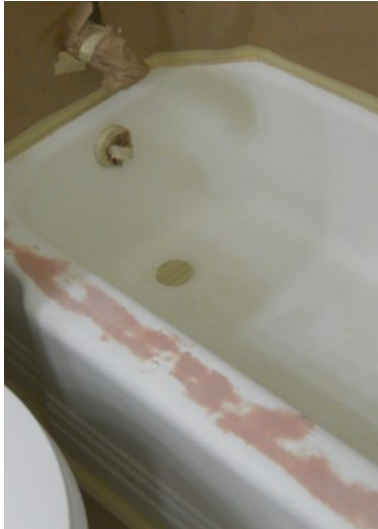


For best results from your refinishing project:

USE AND CARE GUIDE

Here are some important guidelines and points to follow before, during, and after our refinishing services are performed.



Before your refinishing services are performed:

- Remove all loose items from the room like rugs, toiletries, wall decorations, curtains, etc.
- Partial or completely clogged sewage pipes must be fixed prior to any refinishing services being performed.
- Please make sure there are no leaks or drips on the surface to be refinished. If there are, please get them repaired before the scheduled refinishing service. Water leaks may ruin the freshly reglazed surface.
- To reduce the chances of debris or dust landing in the fresh coat of glaze, clean the surrounding area and ceilings one or two days before our arrival, not on the day of the service, nor during the first 48-hours of the new reglazing curing time. Also, avoid doing extensive work (remodeling) in adjacent areas that produce dust particles which later may fall into the tub while the new finish is drying.
- Please consider that foreign objects or dust that lands on the refinished surface after the job has been completed are not covered within our warranty. (See limited warranty for further explanation.)



During your refinishing service...

- We suggest you do not schedule ANY other types of repairs or remodeling works for the day of or during the curing period of the refinishing service. The cutting of wood, the handling of mosaic, carpet, or general cleaning can produce lint, dust and debris that could be trapped within the layers of the application. This will create bumps or scratchy areas on the surface of the tub that will cause discomfort when making contact.
- We must mask bathroom walls and furniture to prevent overspray. Sometimes the paint under the masking tape peels off when being removed. Wall peeling is not caused by the tape itself, but because the wall was not thoroughly prepared before painting. Also, the bathroom can retain moisture which weakens the adhesion of the paint to the wall. Therefore, we advise you to make sure that before painting, the wall is sanded, primed, and good quality paint be used, or wait until your refinishing project is completed and cured before painting.
- You can always contact us with any further questions or comments you may have.



Once your refinishing services are complete...

- **IT IS MOST IMPORTANT THE REFINISHED PRODUCT BE ALLOWED 48 FULL HOURS TO CURE.**
- Do not set or leave anything (wet towels, soap, bottles, etc.) on the reglazed surface (including water) during the first 48 hours as it may soften the glaze. A full cure takes about 6 days, so it is best not to leave any shampoo bottles or other items on the tub reglazing for at least 6 days.
- We cannot prevent dust from settling onto the newly refinished surface, as we are not working in a 100% dust-free environment. Sometimes dust, fluff, lint, or even small bugs (flies, butterflies, etc.) might get stuck on the freshly refinished surface. **DO NOT PICK OR TRY TO REMOVE PARTICLES AS THIS MAY DAMAGE THE SURFACE.** Most times the lint or fluff can disappear during the first 2-3 weeks when the tub is washed.
- Caring for a newly refinished surface is similar to taking care of brand-new surfaces. Everything that damages a brand-new fixture can damage a newly refinished fixture as well.
- One of the advantages of having your bathtub refinished is that the new non-porous surface is easier to clean. Regular cleaning is important to prevent dirt, hard water stains, and soap scum build-up that will hide the beauty of the refinishing. To clean, use non-scratch scrub sponges with warm water, liquid detergents, or non-abrasive bathroom liquid cleaners.
- Here are some commercial products that will clean the refinished fixture without dulling the finish: Stay Clean sponges by Scotch Brite, Dow Scrubbing Bubbles, Lysol Tub, and Tile Cleaner, 409, Lime Away Bathroom/Kitchen Cleaner, Mr. Clean, diluted white vinegar and all-purpose liquid dish soaps such as Joy, Ivory, or Dawn.
- Do NOT use abrasive cleaners such as scouring pads, baking soda, Ajax, Comet, BonAmi, etc. These act like sandpaper and will dull and erode the finish. There is a saying: "If you wouldn't use it on your brand-new car, don't use it on your tub!"