

## ONBOARDING OF CUSTOMER SERVICE POINT (CSP)

Agent code\*:

Service required\*: ☐ DMT ☐ AEPS

Device Information (for AEPS) IMEI no.\*:

Type\*:

Entity Type: ☐ Sole Proprietor ☐ Partnership Firm ☐ Individual

Applicant's recent  
Photograph

### APPLICANT/CSP INFORMATION

1. Name of applicant / CSP\*:

2. Gender\*: ☐ Male ☐ Female ☐ Transgender DOB\*:

3. ☐ Father Name / ☐ Spouse Name:

4. Category: ☐ General ☐ OBC ☐ SC ☐ ST Physically Handicapped: ☐ Yes ☐ No

5. Education:

Highest Education Qualification: ☐ Under 10th ☐ 10th ☐ 12th ☐ Graduate ☐ Post Graduate ☐ Others Date of Passing:

Institute Name:

Course: ☐ IIBF Advance ☐ IIBF Basic ☐ Certified By Bank ☐ None

6. Name of Establishment:

7. Business Location Address (Operational areas)\*:

Country\*:  PIN code\*:  Tel no.:

Mobile number\*:  Email\*:

Proof of Address: ☐ Voters ID ☐ Drivers License ☐ NREGA Card ☐ Passport Number ☐ Electricity Bill ☐ ID number:

8. Residential address\*:

Country\*:  PIN code\*:  Tel no.:  Mobile no.\*:

Proof of Address: ☐ Voters ID ☐ Drivers License ☐ NREGA Card ☐ Passport Number ☐ Electricity Bill ☐ ID number:

9. Business Information:

Alternate Occupation Type\*: ☐ Government ☐ Public Sector ☐ Self Employed ☐ Private ☐ Other ☐ None

Aadhaar Card Number:  PAN No.\*:

Operating Time\*: From  To  weekly off\*:

Device Name: ☐ Laptop ☐ Hand Held Connectivity Type: ☐ LandLine ☐ Mobile ☐ VSAT

Provider:

If you are having similar arrangement with any other Bank, Society or Business Correspondent please provide relevant details:

10. Banking information: Bank:  A/c type:

Ac No:  IFSC code:

### DECLARATION

#### Applicant / CSP

I hereby declare that all the statements made by me in this application form are true and complete to the best of my knowledge. I also declare that signature below belongs to me

Applicant/CSP signature

Name:

Date

I request you to appoint me to act as a Customer Service Point in the location of

#### Partner

I've met applicant/CSP and the originals of all documents produced have been seen & verified by me.

Signature of the Partner (with official seal)

Name:

Date

## DECLARATIONS

I hereby submit following declarations as an applicant/CSP of \_\_\_\_\_ who is a Business Correspondent of **Yes Bank Ltd.**

- I have not been found/pronounced to be of unsound mind by any competent authority and declared/adjudicated as insolvent by any competent court;
- I have not been found guilty of any criminal offence by any court of competent jurisdiction;
- I have neither been found guilty of any criminal offences in the course of any investigation nor have I participated in or connived at any fraud, dishonesty or misrepresentation against anyone .
- I have not violated the code of conduct of any bank or declared a willful defaulter by any bank or/financial institution.
- I promise not to share the customer details with others and use only for the purpose of canvassing business of RBL Bank Limited.
- The **Yes Bank** Limited Business Facilitator/Business Correspondent scheme shared by \_\_\_\_\_ has been read by me and I/We accept the same as binding upon me.
- I hereby declare that all the information provided is true and correct to the best of my knowledge and belief. I understand that my application is liable to be rejected if it does not satisfy internal verification of the Bank as per the Bank norms. Notwithstanding anything contained in this declaration, **Yes Bank** may in its sole discretion terminate the CASH POINT business from the above location as and when **Yes Bank** deems fit.
- I have all the necessary permission and I am legally allowed to do business at the above mentioned address/premises.
- I hereby irrevocably and unconditionally undertake to indemnify and keep the **Yes Bank** . indemnified against all or any loss, damage, cost, expenses, penalties and charges that may be incurred by and/ or caused to **Yes Bank** arising out of appointing \_\_\_\_\_ (Name of CSP) as a Customer Service Point of **Yes Bank** .

Yours faithfully,

Signature of the Applicant \_\_\_\_\_

Date: \_\_\_\_\_

Name: \_\_\_\_\_

Place: \_\_\_\_\_

## FOR PARTNER USE / LOCAL INTELLIGENCE FORM

- Applicant(s) interviewed for the purpose of approving the applicant(s) to act as Business Facilitator/Business Correspondent on \_\_\_\_\_
- Particulars of identification verified with the originals and copies obtained :  
KYC Documents (Submit self-attested documentation proof for one of each of three below)  
Identity Proof: Passport, Pan Card, Voter ID, Aadhaar Card, Driving License, Others (specify) \_\_\_\_\_  
Address Proof: Passport, Voter ID, Aadhaar Card, Driving License, Latest Bank Statement, Latest Electricity Bill, Others (specify) \_\_\_\_\_  
Shop & Establishment form : Yes / No \_\_\_\_\_
- I/we have met the above CSP in Person and visited the establishment. I/we hereby confirm the Identity of CSP and address of establishment mentioned in this form is as per the documents submitted by the CSP. CSP has necessary permission and legally allowed to conduct business in premises mentioned above.
- I/we have done thorough due diligence of above specified CSP and shall be liable to indemnify RBL Bank and its officials from any unforeseen events and consequences arising due to CSP not having valid permission to run its business including but not limited to business registration certificate such as 'Shop and Establishment License' etc.
- CSP is operating this business for last \_\_\_\_\_ months/Years and have been found suitable to conduct the **Yes Bank** CASH POINT business form the above mentioned location.

Signature of the Partner (Official) \_\_\_\_\_

Name: \_\_\_\_\_ Designation: \_\_\_\_\_ Employee ID no: \_\_\_\_\_