

SSC SERVICE PACKAGES

	COMPREHENSIVE	BASIC	INITIAL SETUP
Research and evaluate qualifying coverage options	X	X	X
Personalized guidance through the Medicare enrollment application process, including direct follow-ups with SSA and Medicare to ensure active enrollment	X	X	X
Manage COB to ensure smooth transition from group coverage to Medicare	X	X	X
Unlimited consulting and review of future medical claims, including EOBs and medical bills	X	X	
Coordinate resolution of discrepancies found in medical claims or bills, including direct communication with providers and/or insurance companies	X	X	
Conduct annual Personalized Prescription Drug Plan (PDP) comparison, including a thorough review of all contributing factors and complete analysis on respective sites	X		
Assist as needed with prior authorizations, formulary exceptions, tier reductions, and/or research of eligible grants or financial assistance based on PDP comparison findings	X		
Unlimited consulting and review of future prescription claims, including EOBs and pharmacy bills	X		
Manage Health Reimbursement Account (HRA), if applicable	X		
Manage Long-term Care (LTC) claims, if applicable	X		