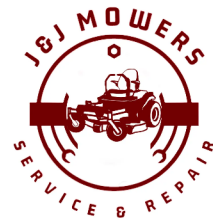


Terms and Conditions



THIS TRANSACTION IS NOT AN APPLICATION FOR CREDIT

Welcome to JJ Mowers LLC – the official website and online store of JJ Mowers LLC. By accessing or using our site and services, you agree to comply with the following terms and conditions. Please read them carefully before using our website or making any purchases.

JJ Mowers LLC and its associates provide services to you under the terms outlined below. By continuing to use our website, you acknowledge and accept these terms and conditions in full.

If you do not agree with any part of these terms, please do not use our site or services.

Electronic Communications

When you visit **JJ Mowers LLC**, send us emails, or submit electronic messages and service requests through our website, you are communicating with us electronically. By doing so, you consent to receive communications from us electronically as well.

We may communicate with you via email or by posting notices on this website. You agree that all agreements, notices, disclosures, and other communications we provide electronically satisfy any legal requirement that such communications be in writing.

Repair Disclaimer

By submitting your equipment for service, you acknowledge and understand that **JJ Mowers LLC** may not be immediately aware of all potential issues resulting from initial damage. As a result, **diagnosis and final repair costs may vary** from the initially reported fault(s).

We will make every reasonable effort to inform you of any additional problems or changes in cost during the diagnostic and repair process.

Sales Tax, Payments & Online Shopping

- **Sales Tax:** Sales tax will be charged on in-state orders when required by applicable laws.
- **Payments:** Orders are accepted through our secure online order form only. We accept most major credit cards. All credit card transactions are verified for your protection.
- **Product Information:** Product descriptions are provided by the manufacturer and/or distributor and are not guaranteed to be fully accurate.
- **Pricing:** All prices are subject to change without notice. JJ Mowers LLC is not obligated to honor mistakenly listed prices or product options on the website.
- **Right to Refuse Service:** We reserve the right to refuse service or sales to anyone, at any time, for any reason.

Online Security

We are committed to protecting your privacy and online security. All transactions on our website are processed through a secure SSL-encrypted server. Our Secure Server Certificate is issued by **VeriSign, Inc.** through **GoDaddy Payments**, ensuring your data remains safe.

Diagnostic Authorization

By submitting your equipment for service, you acknowledge that **JJ Mowers LLC** may need to partially or fully dismantle your device in order to accurately diagnose the issue. This is a necessary part of the diagnostic process and is done with care by our certified technicians.

Shipping and Handling

Shipping & Handling Charges

Shipping and handling fees are based on the total price of your order. Oversized or heavy items may incur additional charges. These additional charges may not be reflected in your order total at checkout but will be calculated during order processing.

If there is an increase in shipping charges for your order, **we will notify you prior to billing and shipment** for your approval.

Shipping Methods

We primarily ship via **UPS Ground** or **U.S. Postal Service** within the continental United States.

- Orders shipped to **Alaska, Hawaii, or international destinations** will incur additional shipping charges.
- We reserve the right to choose the most appropriate shipping method for your location and order size.

Delivery Time

Please allow **4–15 business days** for delivery of in-stock, non-backordered items within the continental U.S.

Additional time may be required for shipments to **Alaska, Hawaii, and international locations**.

Consolidated Shipments

Whenever possible, we will consolidate your items into one shipment to reduce handling and shipping costs.

Warranty & Repair Policy

Limited Warranty Coverage

At **JJ Mowers LLC**, we stand behind the quality of our service and parts with the following warranty policy:

- **OEM New Parts** are covered by a **30-day limited warranty**.
- **Customer-requested lower-quality parts** carry a **10-day limited warranty**.

- **Wear and tear, customer-caused damage, and previously existing issues** are **not covered** under any warranty.

All warranty claims must be reported **within 3 business days** of equipment pickup or delivery.

Customer-Supplied Parts

Parts supplied by the customer are **not covered under any warranty**, and JJ Mowers LLC assumes **no liability** for performance or compatibility issues. Customers are **100% responsible** for any failure or damage related to parts they provide.

Diagnostic Process and Repair Time

- A **non-refundable diagnostic fee of \$100.00** is due at the time of equipment drop-off or pick-up.
- A **deposit of 1/3 or 50%** of the repair quote is required before work begins.
- The time required for diagnosis and repair is an **estimate only**, and may vary depending on the complexity of the issue. No guarantee is made regarding turnaround time.

During diagnostics, your equipment may need to be **dismantled**. Some sealed or non-serviceable components (e.g., internal engine parts, hydraulics, batteries) may be damaged during disassembly and **may not be reassembled without replacing parts**. These potential costs will be included in your repair quote when applicable.

Repair Cancellation Policy

If you choose to cancel your repair **after work has begun**, you will be liable for:

- Any **parts ordered**, and
- **Labor costs** incurred, up to the maximum of the originally quoted amount.

Equipment will not be released until payment is received in full.

Abandoned Equipment Policy

Any equipment left for more than **60 days without prior arrangement** will be considered **abandoned**. JJ Mowers LLC reserves the right to **recycle, resell, or dispose of abandoned equipment** to recover service and storage costs.

Warranty Disclaimer

Warranty only applies to products and services purchased from **JJ Mowers LLC at full asking price**. Any **negotiated or discounted pricing voids the warranty**.

We are not liable for:

- Internal data loss, records, or configurations
 - Loss of business, goodwill, or contracts
 - Issues caused by failure to follow recommendations or instructions
 - Any **non-foreseeable damages** arising from use or servicing of your equipment
 - Failures occurring **outside the 30-day warranty period**
-

To Make a Warranty Claim

To request warranty service:

- Contact **JJ Mowers LLC within 3 business days** of pickup/delivery.
- We will work with you to determine the issue and the most appropriate resolution.
- Warranty claims outside of the 3-day window may not be honored.