

MASTER SERVICE AGREEMENT

1. Definitions

1(a) "Customer" means any person or entity requesting, scheduling, authorizing, purchasing, or receiving services from Farm Finger's.

1(b) "Project" means the work, services, labor, materials, equipment, permits, and related activities described in any estimate, invoice, change order, work order, service request, or verbal authorization.

1(c) "Emergency Service" means work requested for immediate commencement to address conditions that may threaten health, safety, property, security, habitability, or cause additional damage if delayed.

1(d) "Agreement" means this Master Service Agreement and any related estimate, invoice, change order, work order, warranty, cancellation policy, or other document incorporated by reference.

1(e) "Farm Finger's" means Farm Finger's, its owners, employees, managers, contractors, agents, successors, and assigns.

2. Acceptance

2(a) By signing an estimate, approving work, scheduling services, making payment, authorizing work, or allowing work to begin, Customer agrees to this Agreement.

2(b) This Agreement applies to all services performed by Farm Finger's unless otherwise agreed in writing.

3. Cancellation Rights

3(a) Certain agreements may be canceled before midnight of the third (3rd) business day after execution as provided by applicable law.

3(b) Emergency Services requested by Customer may not qualify for cancellation rights if Customer authorizes immediate commencement of work and waives the cooling-off period as permitted by law.

3(c) Customer is responsible for submitting any cancellation request within the required time period.

3(d) Customer rights regarding Cancellation of this Contract may be viewed at: <https://consumer.georgia.gov/consumer-topics/canceling-contract~:text=Only%20certain%20very%20limited%20types,and%20quality%20of%20competing%20products> Client furthermore has reviewed this website and is fully aware of their rights.

4. Estimates, Materials, and Pricing

4(a) Estimates are based on known conditions and may change due to hidden conditions, material costs, labor requirements, permits, equipment, safety concerns, delays, or Customer requests.

4(b) Customer is responsible for all project costs necessary to complete the work.

4(c) Materials and Procurement

4(c)(1) If Farm Finger's procures materials on Customer's behalf, Customer agrees to pay the actual cost plus a twenty percent (20%) procurement fee.

4(c)(2) The procurement fee compensates Farm Finger's for sourcing, purchasing, loading, transporting, handling, storing, and managing materials.

4(c)(3) The procurement fee is calculated using the total amount paid for the materials, including applicable taxes and fees.

4(d) Tools and Equipment

4(d)(1) Farm Finger's may obtain any tools or equipment needed for the Project.

4(d)(2) Paying related costs does not transfer ownership of those items to the Customer.

4(d)(3) All tools, equipment, machinery, accessories, and attachments used in connection with the Project remain the property of Farm Finger's unless expressly transferred in writing.

5. Customer Conduct and Micro-Management

5(a) Customer may ask questions and request updates but agrees not to micro-manage, direct, supervise, interfere with, or repeatedly interrupt Farm Finger's while work is being performed.

5(b) If Customer micro-management or interference causes delays, additional labor, safety concerns, or disruption of the Project, Farm Finger's may charge for additional time, suspend work, or terminate the Project.

5(c) Customer remains responsible for all costs incurred up to that point.

5(d) Farm Finger's may immediately suspend or terminate work if any person on the property creates unsafe conditions, engages in abusive conduct, makes threats, or otherwise prevents completion of the Project.

6. Change Orders

6(a) Additional work may require a Change Order and additional payment.

6(b) Farm Finger's may refuse requested changes or require a separate appointment.

7. Completion

7(a) Customer agrees to raise concerns before Farm Finger's leaves the property whenever reasonably possible.

7(b) Customer's absence does not delay payment obligations.

8. Payment and Default

8(a) Payment is due immediately upon completion unless otherwise agreed in writing.

8(b) Any amount unpaid more than twenty-four (24) hours after demand is delinquent.

8(c) Customer agrees to pay a one-time administrative late fee equal to the greater of One Hundred Dollars (\$100.00) or ten percent (10%) of the unpaid balance.

8(d) Customer is responsible for collection costs, filing fees, arbitration costs, court costs, lien costs, and reasonable attorney fees incurred in collecting unpaid amounts.

8(e) Farm Finger's may stop work, suspend warranties, refuse future service, pursue collections, pursue arbitration, and exercise any other remedy available under law.

9. Lien Rights

9(a) Farm Finger's reserves all rights available under Georgia law, including the right to file and enforce a Mechanic's and Materialman's Lien.

10. Warranty

10(a) Farm Finger's warrants its workmanship for thirty (30) days following completion.

10(b) No warranty service is required while any balance remains unpaid.

11. Photography and Media

11(a) Customer grants Farm Finger's permission to photograph and document Project conditions before, during, and after work.

11(b) Images and videos may be used for documentation, training, marketing, advertising, social media, and portfolio purposes.

12. Arbitration

12(a) Any dispute arising from this Agreement shall be resolved through binding arbitration administered by the American Arbitration Association.

12(b) The prevailing party may recover reasonable attorney fees, arbitration costs, and recoverable expenses.

13. Governing Law

13(a) This Agreement is governed by the laws of the State of Georgia.

14. Customer Acknowledgment

I have read, understood, and agree to the Farm Finger's Master Service Agreement, Warranty Policy, Cancellation Policy, Privacy Policy, and Website Terms of Service.

Signature

Date

“ _____ ”

“ _____ ”

This Contract can be canceled before midnight on the third business day after the transaction took place.