## SERENITY HILLS

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IMPORTANT MESSAGE TO ALL RESIDENTS MAY 11, 2023

## TO ALL RESIDENTS,

On May 11, 2023, our office was made aware there was a registered sex offender trying to move in to our community. Once made aware, we took corrective measures against the registered sex offender moving in to our community. Please know, under NO circumstances do we allow registered sex offenders to inhabit our community, regardless of the age or severity of the crime. We enforce a zero-tolerance policy when it comes to this issue. We deeply apologize that this has occurred, and we want you to know that we are doing everything we can to remedy the situation as quickly as possible.

We want to emphasize the importance of letting management know of any persons you are intending to have move in with you PRIOR to them moving in. All persons over the age of 18 are required to do a background check with the office PRIOR to moving in.

Unfortunately, this individual has already filed with the state for this address. Therefore, you all may receive a notice in the mail stating a registered sex offender has moved in to the area. Please know, we are not allowing this to happen.

For any questions, comments or concern, please contact us directly via email, Facebook, or the texting app phone line (830.582.8040). We will be back in the office tomorrow at 9am and can be reached on the regular office phone line.

Regards, Taylor Simmons