

Terms - Conditions - Security

**Agreement between User and <https://langfordtravelagency.com>,
<https://langfordtravel.us>, <https://thelangfordstravel.com>,
<https://langfordenterprisesinc.com>,
<https://thelangfordenterprises.com>, <https://langfordtravel.agency>,
<https://langfordtravel.world>**

Welcome to <https://langfordtravelagency.com>, <https://langfordtravel.us>,
<https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>,
<https://thelangfordenterprises.com>, <https://langfordtravel.agency>,
<https://langfordtravel.world> (the “Site”) is comprised of various web pages
operated by Langford Enterprises, Inc. et al. <https://langfordtravelagency.com>,
<https://langfordtravel.us>, <https://thelangfordstravel.com>,
<https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>,
<https://langfordtravel.agency>, <https://langfordtravel.world> is offered to you
conditioned on your acceptance without modification of the terms, conditions,
and notices contained herein (the “Terms”). Your use of
<https://langfordtravelagency.com>, <https://langfordtravel.us>,
<https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>,
<https://thelangfordenterprises.com>, <https://langfordtravel.agency>,
<https://langfordtravel.world> constitutes your agreement to all such Term. Please
read these terms carefully and keep a copy of them for your reference.

<https://langfordtravelagency.com>, <https://langfordtravel.us>,
<https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>,
<https://thelangfordenterprises.com>, <https://langfordtravel.agency>,
<https://langfordtravel.world> is a Travel, Blog, eCommerce, Video Media, Photo
Sharing, Showcasing previous work Site.

Our group of websites promote all areas of our brand including but not limited to
blogs, video, and photo sharing, and the sale of our travel, marketing and
consulting services.

Privacy

Your use of <https://langfordtravelagency.com>, <https://langfordtravel.us>,
<https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>,
<https://thelangfordenterprises.com>, <https://langfordtravel.agency>,

<https://langfordtravel.world> is subject to Langford Travel LLC/Langford Enterprises, Inc. et al. Privacy Policy. Please review our Privacy Policy, which also governs the Site and informs uses of our data collection practices.

Electronic Communications

Visiting <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> or sending emails to Langford Travel LLC/Langford Enterprises, Inc. et al. constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfying any legal requirement that such communications be in writing.

Your Account

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer, your account to any other person or entity. You acknowledge that Langford Travel LLC/Langford Enterprises, Inc. et al is not responsible for third party access to your account that results from theft or misappropriation of your account. Langford Enterprises, Inc. et al/Langford Travel LLC and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion.

Children Under Thirteen

Langford Travel LLC/Langford Enterprises, Inc. et al does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> only with permission of a parent or guardian.

Cancellation/Refund Policy

Our curated services are non-refundable however may be canceled under the terms of your contract at any time following the payment of all outstanding invoices. Please email admin@langfordtravelagency.com with any questions.

Links to Third Party Sites/Third Party Services

<https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> may contain hyperlinks to other websites ("Linked Sites"). The Linked Sites are not under the control of Langford Enterprises, Inc. et al and Langford Enterprises, Inc. et al is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. Langford Enterprises, Inc. et al is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Langford Enterprises, Inc. et al of the site or any association with its operators. Any booking(s)/purchases made via other websites are the sole responsibility of the traveler. As such the traveler is instructed to contact the Customer Service numbers listed on the confirmation or travel documents received when booking/sell is made. Langford Travel LLC/Pierre Travel Solutions, Ltd will assist where appropriate and warranted, however assumes no responsibility for individual bookings or sells made via any websites, agencies or companies listed therein.

Certain services made available via <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> are delivered by third party sites and organizations. By using any product, service or functionality originating from the <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world>, you hereby acknowledge and consent that Langford Enterprises, Inc. et al. may share such information and data with any third party with whom Langford Enterprises, Inc. et al has a contractual relationship to provide the requested product, service or functionality on behalf of <https://langfordtravelagency.com>, <https://langfordtravel.us>,

<https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>,
<https://thelangfordenterprises.com>, <https://langfordtravel.agency>,
<https://langfordtravel.world> users and customers.

No Unlawful or Prohibited Use/Intellectual Property

You are granted a non-exclusive, non-transferable, revocable license to access and use <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to Langford Enterprises, Inc. et al that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner which could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of Langford Enterprises, Inc. et al or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. Langford Enterprises, Inc. et al content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use and will make no other use of the content without the express written permission of Langford Enterprises, Inc. et al and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the

intellectual property of Langford Enterprises, Inc. et al or our licensors except as expressly authorized by these Terms.

Use of Communication Services

The Site may contain bulletin board services, chat areas, news groups, forums, communities, personal web pages, calendars, and/or other message or communication facilities designed to enable you to communicate with the public at large or with a group (collectively, "Communication Services"). You agree to use the Communication Services only to post, send and receive messages and material that are proper and related to the particular Communication Service.

By way of example, and not as a limitation, you agree that when using a Communication Service, you will not: defame, abuse, harass, stalk, threaten or otherwise violate the legal rights (such as rights of privacy and publicity) of others; publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information; upload files that contain software or other material protected by intellectual property laws (or by rights of privacy or publicity) unless you own or control the rights thereto or have received all necessary consents; upload files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of another's computer; advertise or offer to sell or buy any goods or services for any business purpose, unless such Communication Service specifically allows such messages; conduct or forward surveys, contests, pyramid schemes or chain letters; download any file posted by another user of a Communication Service that you know, or reasonably should know, cannot be legally distributed in such manner; falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded; restrict or inhibit any other user from using and enjoying the Communication Services; violate any code of conduct or other guidelines which may be applicable for any particular Communication Service; harvest or otherwise collect information about others, including e-mail addresses, without their consent; violate any applicable laws or regulations.

Langford Enterprises, Inc. et al has no obligation to monitor the Communication Services. However, Langford Enterprises, Inc. et al reserves the right to review materials posted to a Communication Service and to remove any materials in its

sole discretion. Langford Enterprises, Inc. et al reserves the right to terminate your access to any or all of the Communication Services at any time without notice for any reason whatsoever.

Langford Enterprises, Inc. et al reserves the right at all times to disclose any information as necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in Langford Enterprises, Inc. et al's sole discretion.

Always use caution when giving out any personally identifying information about yourself or your children in any Communication Service. Langford Enterprises, Inc. et al does not control or endorse the content, messages or information found in any Communication Service and, therefore, Langford Enterprises, Inc. et al specifically disclaims any liability with regard to the Communication Services and any actions resulting from your participation in any Communication Service. Managers and hosts are not authorized Langford Enterprises, Inc. et al spokespersons, and their views do not necessarily reflect those of Langford Enterprises, Inc. et al.

Materials uploaded to a Communication Service may be subject to posted limitations on usage, reproduction and/or dissemination. You are responsible for adhering to such limitations if you upload the materials.

**Materials Provided to <https://langfordtravelagency.com>,
<https://langfordtravel.us>, <https://thelangfordstravel.com>,
<https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>,
<https://langfordtravel.agency>, <https://langfordtravel.world> or Posted on
Any Langford Enterprises, Inc. et al Web Page**

Langford Enterprises, Inc. et al does not claim ownership of the materials you provide to <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> (including feedback and suggestions) or post, upload, input or submit to any Langford Enterprises, Inc. et al Site or our associated services (collectively "Submissions"). However, by posting, uploading, inputting, providing or submitting your Submission you are granting Langford Enterprises, Inc. et al, our affiliated companies and necessary sublicensees

permission to use your Submission in connection with the operation of their Internet businesses including, without limitation, the rights to: copy, distribute, transmit, publicly display, publicly perform, reproduce, edit, translate and reformat your Submission; and to publish your name in connection with your Submission.

No compensation will be paid with respect to the use of your Submission, as provided herein. Langford Enterprises, Inc. et al is under no obligation to post or use any Submission you may provide and may remove any Submission at any time in Langford Enterprises, Inc. et al's sole discretion.

By posting, uploading, inputting, providing or submitting your Submission you warrant and represent that you own or otherwise control all of the rights to your Submission as described in this section including, without limitation, all the rights necessary for you to provide, post, upload, input or submit the Submissions.

Third Party Accounts

You will be able to connect your Langford Enterprises, Inc. et al account to third party accounts. By connecting your Langford Enterprises, Inc. et al account to your third-party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third-party sites). If you do not want information about you to be shared in this manner, do not use this feature.

International Users

The Service is controlled, operated and administered by Langford Enterprises, Inc. et al from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Langford Enterprises, Inc. et al Content accessed through <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

Indemnification

You agree to indemnify, defend and hold harmless Langford Enterprises, Inc. et al, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. Langford Enterprises, Inc. et al reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Langford Enterprises, Inc. et al in asserting any available defenses.

Binding Arbitration

In the event the parties are not able to resolve any dispute between them arising out of or concerning these Terms and Conditions, or any provisions hereof, whether in contract, tort, or otherwise at law or in equity for damages or any other relief, then such dispute shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C. §§1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS), conducted by a single neutral arbitrator and administered by the American Arbitration Association, or a similar arbitration service selected by the parties. Such proceedings will be governed by substantive (but not procedural) Georgia law and will take place in Atlanta, Georgia or other location mutually agreed upon by the parties. The arbitrator's award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding or arbitration arises out of or concerns these Terms and Conditions, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims in regard to these Terms and Conditions or any disputes arising as a result of these Terms and Conditions, whether directly or indirectly, including Tort claims that are a result of these Terms and Conditions. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The entire dispute, including the scope and enforceability of this arbitration provision shall be determined by the Arbitrator. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the

interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, you (and we) are waiving our right to a trial by jury.

This arbitration provision shall survive the termination of these Terms and Conditions.

Class Action Waiver

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and Langford Enterprises, Inc. et al agree otherwise, the arbitrator may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding.

Liability Disclaimer

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. LANGFORD ENTERPRISES, INC. ET AL AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME. IN NO EVENT SHALL LANGFORD ENTERPRISES, INC. ET AL BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF, OR IN ANY WAY CONNECTED WITH, THE USE OF THIS WEBSITE, OR FOR ANY INFORMATION, PRODUCTS, AND SERVICES OBTAINED THROUGH THIS WEBSITE, OR OTHERWISE ARISING OUT OF THE USE OF THIS WEBSITE.

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APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. LANGFORD ENTERPRISES, INC. ET AL AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL LANGFORD ENTERPRISES, INC. ET AL AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF LANGFORD ENTERPRISES, INC. ET AL OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

Termination/Access Restriction

Langford Enterprises, Inc. et al reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of California and you hereby consent to the exclusive jurisdiction and venue of courts in California in all disputes arising out of or relating to the use of the Site. Use of the Site is

unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Langford Enterprises, Inc. et al as a result of this agreement or use of the Site. Langford Enterprises, Inc. et al's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Langford Enterprises, Inc. et al's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Langford Enterprises, Inc. et al with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Langford Enterprises, Inc. et al with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Langford Enterprises, Inc. et al with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

Changes to Terms

Langford Enterprises, Inc. et al reserves the right, in its sole discretion, to change the Terms under which <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.worldis> offered. The most current version of the Terms will supersede all previous versions. Langford Enterprises, Inc. et al encourages you to periodically review the Terms to stay

informed of our updates.

Contact Us

Langford Enterprises, Inc. et al welcomes your questions or comments regarding the Terms:

Langford Enterprises, Inc. et al
805 Glynn Street South
Suite 127 Box 227
Fayetteville, Georgia 30214

Email Address: admin@langfordtravel.us
Telephone Number: 1-800-404-9359

LANGFORD TRAVEL LLC/PIERRE TRAVEL SOLUTIONS, LTD

Reservations

Please visit <https://langfordtravel.com>, call Langford Travel LLC/Pierre Travel Solutions Ltd at (800) 404-9359 or contact us via email at info@langfordtravel.us.

Identification

Travelers are required to book/secure all reservations in the full name that is listed on the government issued document they will use during travel. If you need to make any changed to a name after travel documents have been issued, the traveler will be responsible for all name change fees, where applicable.

Payments

We utilize various Merchant Processing portals to include (but not limited to) JP Morgan Chase, PayPal, Square Up and ACH Payment Processing. This allows our clients to secure their travel bookings with the payment processing portal of their choice. You may also make payments with a cashier's check or government issued Money Order made payable to LANGFORD TRAVEL LLC. Payments should be sent to 805 Glynn Street South, Suite 127 Box 227 Fayetteville, GA 30214. Please enter the name of the trip in the memo line or enter your invoice # where applicable. Payments can be made via phone using a major credit or debit card by calling our accounting office at (229) 514-1223.

Refunds

All payments to Langford Travel LLC/Pierre Travel Solutions Ltd are non-refundable and non-transferable. Langford Travel LLC and Pierre Travel Solutions have contractual agreements with hotels, airlines and other vendors that will not allow us to obtain any refunds. This is how we are able to remain competitive and allow you (the traveler) to make monthly payments where possible on your travel plans.

Roommate Matching

It shall be the responsibility of the Group Lead for “Roommate Matching” where available for tours. For FIT Group Travel we may offer roommate matching, however, it is not a guaranteed service for all tours. You will be matched with a roommate once you have paid more than 75% of the balance of your travel reservations and provided the person you will be matched with has also paid 75% of his/her balance. Once you have reached this required payment threshold, you will need to submit a roommate matching profile. You will then receive email notifications from Langford Travel LLC/Pierre Travel Solutions, Ltd with the name, email address and profile of other solo travelers on your tour that have also expressed an interest in finding a roommate. Your information will in turn be provided to those same solo travelers. You will have an allotted time to select a roommate and notify Langford Travel LLC/Pierre Travel Solutions, Ltd of your roommate choice.

Passports and Visas

Passengers are responsible for ensuring that they have the proper travel documents and MUST CHECK with the respective consulate(s) or visa agency to determine whether any visas or passports are required. Passports are required to be valid for at least six (6) months after the date of travel. Some countries require a full blank “VISA” page in the passport for stamping purposes. Any information provided on travel description pertains to US citizens only. Non-US citizens should check with the respective consulate of the country(s) to be visited for current entry requirements. We strongly suggest all cruise passengers have a valid passport in their possession while cruising.

Travel Protection

Missing a vacation is bad enough, losing the money you paid for your vacation is even worse. Therefore, we highly recommend Travel Protection that helps provide

coverage for Trip Cancellation, Interruption, Baggage Loss or Delay, Medical Expenses and more. You are required to furnish documentation of your acceptance or declination of travel insurance. You will be provided with a list of travel insurance vendors; however, you are under no obligation to utilize said anyone from our list of preferred partners. We can also add travel insurance to any trip booking for your convenience when making your reservations.

Travel Documents

Provided full payment is received no later than your Final Payment Due date, travel documents and travel instructions will be sent via email and/or mail 30 days or earlier prior to travel. If paper documents are requested when e-documents are available, documents will be delivered via USPS approximately 14-21 days prior, and a fee of \$35 will apply. A complete street address is required (no PO boxes). You may be required to sign for your document package upon delivery.

Children

All children under 18 years of age must be accompanied by an adult. The suggested minimum age for children on most tours is 6 months. Minimum age for South Africa and Dubai Tours is 12. Minimum age for European Tour programs is 12. Minimum age for cruise tours is 6 months old and child must sail in a cabin with an adult over age of 25 years of age. There are exceptions where the Emancipated Minor, Active Duty Military, or Under 18 Marriage circumstance may apply. Please contact us if any of these situations pertain to your particular situation. Discounts for children sharing a room as third person may apply to children under 12 at some resorts in the Caribbean and Mexico. Accompanying adults are responsible for the safety of their children including providing any necessary safety equipment (such as infant/child seats) where appropriate. Please note that many countries have adopted practices to prevent international abductions of children. If a person under the age of 18 years will be travelling with an adult other than his/her parents, or with only one parent, a notarized letter written by the parents, or non-travelling parent, granting authorization to travel, including the dates of travel should be carried. Please research these situations with the State Department and/or country you will visit or contact you family attorney for clarification.

Prices

All prices listed are per person based upon shared double room occupancy unless otherwise clearly specified. Prices do not include items of a personal nature such as laundry, wines, water, beverages, food (other than at all-inclusive resorts or where clearly specified), passport and visa fees, insurance, and foreign port taxes unless specifically indicated in the package inclusions. Prices are correct at time of publication; however, as airfares continually fluctuate and classes of service may have limited capacity, tour package prices and availability will change accordingly. In case of human or computer error, Langford Travel LLC/Pierre Travel Solutions Ltd reserves the right to re-invoice for the correct price or service. A refund (less applicable non-refundable portions of the reservation (i.e. booking and reservation deposit, air fare, etc.) will be made to passengers who choose not to pay an increase, provided Langford Travel LLC receives a written cancellation within three days of the price increase notification.

Payments & Cancellation

Save My Spot and Plan To Go Fee

Certain bookings/reservations/trips may require a 'Save My Spot' and/or 'Plan To Go Fee' (Fee). The fee is due prior to any quote and/or itinerary being released and will be non-refundable and non-transferrable once collected. The fee will be applied to your trip booking and show on your invoice where applicable considering all payments are current at the time final payment is required/due. Should you cancel your reservation for any reason the fee will be deducted from any refunds you are due. Should you request a change in your original quote/reservation/itinerary you will be required to submit a new 'Plan To Go Fee' if your request requires research of a different location, resort or any variance from the original request which requires additional planning time as identified by and at the discretion of Langford Travel LLC/Pierre Travel Solutions, Ltd.

Deposit

A deposit is due at the time of reservation. All deposits are non-refundable and non-transferrable. All reservations (except where specified) will require a deposit and will be clearly noted the amount due and monthly payment plan.

Full Payment

All reservations can be paid in full at time of booking as long as the tour/venue still has available space.

Late Payment

If there is any outstanding balance by the Final Payment Due date listed on your invoice, a late fee will automatically be added to your invoice one day after your final payment date. Late fees vary. Please see each individual tour description for late fee cost.

Failed or Missed Payment Due to NSF

If your preferred method of payment results in a non-sufficient funds notification when processing your payment, an NSF fee will be applied to your account. The NSF fee will not apply toward your outstanding balance. The NSF fee will automatically be added to your invoice immediately after your failed payment. NSF fees vary. Please see each individual tour description for the NSF fee cost. More than three (3) failed payments will result in your trip being automatically cancelled and all funds paid to date are non-refundable.

Reinstatement of Reservations

If your travel reservations have been cancelled, and you notify us within 14 days that you want to reinstate your reservations, a service reinstatement fee of \$75 (\$225 for international tours) will be added to your invoice and must be paid in advance in order to apply for reconfirmation of services. Any increase in price of your tour/travel will be added to your new invoice.

Last Minute Reservations

Although we prefer a 30-day lead for reservations we understand last minute travel is sometimes inevitable. Any travel requests with less than 30-day notice will be expedited as quickly as possible. Last minute travel require a non-refundable fee of \$100.00 prior to research/quote being started. If requested services cannot be performed, payment will be refunded. If services are confirmed, final payment is due within 24 hours and all applicable cancellation penalties will apply. Form of Payment: Certified bank check, ACH transfer, US money order, major credit cards or debit cards. All payments made within 30 days of departure must be made by credit or debit card only. Credit card charges will be accepted by phone or online to fulfill non-refundable deposit requirement. There is a \$50 fee

for all returned checks or NSF fees when processing credit/debit cards for last minute travel planning.

Refunds

If you purchased Travel Insurance through Langford Travel LLC/Pierre Travel Solutions, Ltd, refunds will be processed to the credit card(s) originally used for payment, up to the total amount paid minus the cost of travel insurance and other non-refundable costs, or through company check if payment cannot be reversed to your credit card(s). A cancellation fee will apply to any request for refund after the final payment has been completed. Should you request a refund after a final payment date, your refund will be processed less any applicable vendor cancellation fees and non-refundable portions of your booking.

Cancellation

Once reservations have been made, cancellations will only be accepted in writing. Email your cancellation request to admin@langfordtravel.us with your invoice number, full name, and date of travel. If you do not receive an acknowledgement within 48 hours, please call (800) 404-9359 to ensure your information was received.

Reservation Changes

Changes to an existing reservation, whatever the cause, will incur a \$50 per person charge plus any additional supplier fees. This includes name changes* and removal of any services such as optional tours and transfers. *Please note that name changes to airline reservations are subject to full cancellation and rebooking. Replacing a traveling passenger with another traveling passenger constitutes a cancellation, subject to cancellation penalties, and is not covered by this Reservation Changes policy. Changes or additions after departure are subject to local rates at the time of amendment and must be paid directly by the passenger to the service provider. There are no refunds for unused services or unused portions of your travel booking.

Travelers with Disabilities

In order to fully enjoy your Langford Travel LLC/Pierre Travel Solutions Ltd tour, we recommend that you select a trip that is suitable to your physical capabilities. Tour participants requiring any form of assistance, including travelers with physical disabilities, sight or hearing impairments, are required to notify

Langford Travel LLC prior to reservation for review and candid discussion so you are able to make the most informed decision for yourself. Additionally, the tour participant must be accompanied by an individual responsible for providing any special or unique services you require. Tour managers, guides, drivers or other tour, hotel, ship personnel are not able to provide such assistance. In order to participate in escorted tours, passengers must be able to understand and follow instructions given by the Tour Director at all times, both for the successful operation of the tour as well as for their personal safety. Langford Travel LLC/Pierre Travel Solutions Ltd reserves the right to reject participation or remove any individual from a tour if notification was not provided and/or when, in our sole judgment, continued participation would significantly hinder the services to be provided to all guests. Expenses, including cancellation fees and/or costs for alternate travel plans or to return to your home location or other destination, will be the sole responsibility of the passenger. Escorted tours are fast paced, often requiring lengthy walks over uneven terrain. In the interests of group harmony, clients should be able to maintain the pace of the tour. Clients with special needs may be better served independently. Langford Travel LLC/Pierre Travel Solutions Ltd can suggest touring options based upon specific requirements please inquire with us when applicable.

Wheelchairs & Walkers

USA Tours: Pursuant to the Americans with Disabilities Act (the ADA), Langford Travel LLC/Pierre Travel Solutions Ltd seeks to accommodate travelers with special needs to the extent possible and consistent with the specific tour itinerary. Nevertheless, you may find that certain tour features may not be accessible to the extent that you require a wheelchair, scooter, or other special equipment to participate. We cannot provide individual assistance to travelers with wheelchairs or other mobility devices. We regret that some itineraries cannot accommodate wheelchairs or motorized scooters. Passengers are required to advise Langford Travel LLC/Pierre Travel Solutions Ltd of their accessibility requirements prior to booking in order for Langford Travel LLC/Pierre Travel Solutions Ltd to determine if reasonable accommodations are available. Langford Travel LLC/Pierre Travel Solutions Ltd will endeavor to accommodate special access needs but does not guarantee that it will be able to do so in all cases.

International Tours

Hotels, sea and river cruises outside of the United States are not required to comply with ADA requirements and therefore may not have ramps, wide entryways or elevators to accommodate disabled passengers or devices such as wheelchairs, walkers and motorized scooters. Due to physical constraints and space limitations, wheelchairs, walkers and motorized scooters may not be taken aboard motor coaches and river cruises. In some instances, these equipment devices may be available at the hotel/resort or cruise ship. Should you require such devices, please notify us prior to booking so we may confirm with the vendor if equipment is available for use.

Service Animals

Langford Travel LLC/Pierre Travel Solutions Ltd will not assume the responsibility of arranging for clients to travel with Service Animals. It is the client's individual responsibility to make these arrangements. Should you intend to have a service animal on your booking you must notify Langford Travel LLC/Pierre Travel Solutions Ltd prior to making reservation or booking any tour with our agency. Please be aware in some instances Service animals cannot be accommodated on international escorted tours. Passengers on USA escorted tours who require a service animal because of a disability should check with Langford Travel LLC/Pierre Travel Solutions Ltd prior to booking a tour.

Airlines

Langford travel LLC/Pierre Travel Solutions Ltd is not responsible for the services and policies imposed by the airlines. Airline schedules and flights are subject to change without notice. Langford Travel LLC/Pierre Travel Solutions Ltd is not responsible for penalties incurred for tickets, international or domestic, not issued by Langford Travel LLC/Pierre Travel Solutions, Ltd due to schedule and/or flight changes. Airline reservations completed online are subject to review and, should Langford Travel LLC/Pierre Travel Solutions Ltd deem it necessary, may be rebooked to match minimum connecting time requirements and/or tour package itineraries, in which case you will be notified immediately. Airlines reserve the right to demand immediate issuance of tickets whenever they determine that specific flights are heavily booked even when normal ticketing rules do not require tickets to be issued until a later date. In this instance, Langford Travel LLC/Pierre Travel Solutions, Ltd will require immediate and full payment of the airfare. This situation overrides invoice terms and conditions and payment due dates. If full

payment is not received, seats will be cancelled by the airline and may not be available to be rebooked on the same flights or at the same airfare. Any replacement air arrangements and airfare will be the sole responsibility of the passenger.

Airline Tickets

Once full payment is received; Langford Travel LLC/Pierre Travel Solutions Ltd will receive confirmation of airline tickets, tickets issued will be and are fully non-refundable. Should airline tickets requirements dictate tickets be issued earlier than the Final Payment due date, you may be required to pay a larger non-refundable deposit and/or complete full payment.

Airline Seat Assignments

The airlines bear sole authority of assigning seats on group flights. All Langford Travel LLC/Pierre Travel Solutions Ltd airline contracts are for economy class seats only. If you require another class of service, you may consider purchasing your own flights and purchasing your land only package from Langford Travel LLC/Pierre Travel Solutions, Ltd. You may also request a different class of ticket through Langford Travel LLC/Pierre Travel Solutions, Ltd. Traveler will be responsible for full payment of the upgraded class of ticket at time of inquiry/reservation.

Airline Frequent Flier Programs

Passengers are responsible to contact their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules which are updated frequently. Some discounted or promotional airfares as well as some code-share flights are not eligible for mileage accrual. Some private airfares, such as a "Langford Travel LLC/Pierre Travel Solutions, Ltd", are not eligible for mileage or may qualify for reduced mileage, even if the same airline class of service is eligible for full mileage when sold as an "Instant Purchase" published airfare. Not all published airfares are eligible for mileage. Langford Travel LLC/Pierre Travel Solutions, Ltd will record frequent flier numbers when provided by the passenger prior to travel documents being issued. However, the addition of frequent flier numbers to airline records does not guarantee mileage eligibility which is at the sole discretion of each airline. Airline schedule changes may result in flights which were originally eligible for mileage accrual no longer being eligible. We highly

recommend passengers to provide their frequent flier account information whenever checking in online and/or at the airport check-in desk. After travel has commenced, it is often not possible to apply for frequent mileage credit. Passengers are also responsible to determine whether previously earned mileage may be applied to flights to secure upgrades.

Contact Information

Pursuant to TSA Secure Flight requirements, passengers are responsible to provide Langford Travel LLC/Pierre Travel Solutions, Ltd with their name as it appears on their passport (or other government-issued I.D. when traveling), date of birth, gender, address, phone number, email and fax data for all passengers. Passengers must ensure that names are correctly listed on their invoice. Langford Travel LLC/Pierre Travel Solutions Ltd Travel will not be responsible for passengers who do not receive an invoice or documents or are denied boarding due to inaccurate information.

Airline Name Changes

Any name change including minor spelling corrections may require airline reservations to be canceled and rebooked. Reservations are subject to current availability and pricing at the time of rebooking. Once airline tickets are issued, subsequent name corrections will be subject to an airline rebooking fee which may be as much as the full value of the airline ticket plus a \$100 revision fee per change. Langford Travel LLC/Pierre Travel Solutions Ltd will not be held responsible for the denial of services by a carrier due to any name discrepancy. Name changes must be advised in writing at info@thetraveldivas.com.

Airline Taxes & Fuel Surcharges

If you purchased airfare, airline taxes and fuel surcharges are included. Prior to completion of full payment there is a potential for a price increase(s) due to increases in government levied taxes and fees and/or fuel surcharges. To avoid potential increases, you may choose to accelerate your final payment in order that your tickets may be issued. Once issued, airline tickets are no longer subject to potential increases but are fully non-refundable. Certain overseas domestic flights are subject to air taxes which can only be paid locally; in these cases, the specific flights and amounts of those taxes are indicated in our package presentation and pre-departure documentation.

Schedule Changes

In the event of an airline schedule change, Langford Travel LLC/Pierre Travel Solutions, Ltd will make every effort to inform passengers of the schedule change and new flight schedule prior to departure. Langford Travel LLC/Pierre Travel Solutions Ltd is not responsible for schedule changes including, when applicable, changes in routing and/or the number of stops in the itinerary. Langford Travel LLC/Pierre Travel Solutions Ltd is unable to provide compensation for schedule changes, seat assignment modifications, or cancellations implemented by an airline. In the event of any change in flight itinerary made directly between passengers and their airline, it is the passengers' responsibility to advise Langford Travel of amended flight details in writing at admin@tlangfordtravel.us. Langford Travel LLC/Pierre Travel Solutions Ltd cannot be held responsible for land services, including arrival and/or departure transfers, if flights are changed without its knowledge.

Hotel/Resort/Room Accommodations

Where applicable all rooms requested are standard double-bed (one or two double bed) rooms with private facilities, unless you have specifically requested a king-size bed. Please understand although we will make a bed type request on your behalf, bed types are subject to availability. Room selection in all cases is strictly at the discretion of the hotel's management on a run-of-house basis. Triple and quad occupancy rooms consist of two beds (for cruises, where triple and quad rooms will consist a twin bed for each person). Some single rooms are smaller than a standard room size. The number of persons accommodated does not dictate the room size. Although available at most 4- and 5-star hotels, use of air-conditioning abroad differs greatly from the United States. Many European hotels were built before central air-conditioning was introduced. Air-conditioning is often shut down at night and from the end until the start of the summer months. All hotel rates are based on Langford Travel LLC/Pierre Travel Solutions Ltd Travel's agreements with its suppliers and are not negotiable. Hotel check-in time is generally not before 3:00 p.m. and check-out time is prior to noon. Please be sure that adequate arrangements for accommodations have been taken into consideration when a late-night flight is being used. If a day room is included in the itinerary, check-out will normally be 5:00 p.m. We reserve the right to make substitutions with hotels of equal standard. There will be no refunds for any difference in the cost of those accommodations.

Hotel & Cruise Profiles

Langford Travel LLC/Pierre Travel Solutions Ltd Travel's hotel and cruise ship profiles are based upon information provided to Langford Travel LLC/Pierre Travel Solutions Ltd Travel by hotel and cruise ship partners and their representatives, including images and descriptions of individual properties. Star-ratings may differ from country to country. Langford Travel LLC/Pierre Travel Solutions Ltd Travel does its best to maintain current information, however, is not responsible for any inaccuracies, changes in description details or amenities, or images provided by third parties.

Meals

As specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu. In general, beverages are not included, unless specifically stated. Although Langford Travel LLC/Pierre Travel Solutions Ltd cannot make guarantees, every effort will be made to honor special dietary requests submitted in writing at least 4 weeks prior to departure at
Email to: info@langfordtravel.us.

Transfers

Transfers are provided as indicated for each tour by car, minibus, or motor coach provided airfare is purchased from Langford Travel LLC/Pierre Travel Solutions Ltd. If you purchase a land-only tour, or if you deviate from the arrival and/or departure dates as stated in the itinerary, you will have the responsibility to purchase your own transfer to the hotel. Your arrival transfer is guaranteed for up to one hour from your scheduled arrival time in order to compensate for minor delays. Langford Travel LLC/Pierre Travel Solutions Ltd or the transfer company will not be responsible for flight delays, for any reason, beyond one hour from your originally scheduled arrival time. In case of a delay, whether due to flight delay, customs and immigration, or time spent reporting baggage damage or loss, it will be your responsibility to make other transfer arrangements such as a taxi or ride share. Transfer costs are not refundable, and any additional expenses will be your responsibility. The cost of a transfer is more expensive than hiring a taxi, as Langford Travel LLC/Pierre Travel Solutions Ltd transfer necessarily includes round trip service, or 'dead-leg', meaning that our driver must come to the airport, hotel or pier only to pick you up and necessarily loses a one-way fare. Often the places of call (airports, seaports, hotels) demand entrance and parking fees, where drivers may have to wait for up to an hour. Langford Travel LLC/Pierre Travel

Solutions Ltd transfer drivers, while not employees of Langford Travel LLC/Pierre Travel Solutions Ltd, are reliable. They provide you with a full welcome service, transfer you to the correct location and are prepared to answer your questions along your ride. Passengers comfortable hiring a taxi on their own and do not require assistance will save money and are not prohibited from doing so at your own expense and risk. Langford Travel LLC/Pierre Travel Solutions Ltd shall be held harmless from any transfer accommodations a traveler secures on their own.

Sightseeing & Itinerary

Will be operated by motor-vehicle, its size dictated by the number of participants. Langford Travel LLC/Pierre Travel Solutions Ltd tours have been designed to accommodate individuals as well as groups. Times listed in itineraries are approximate and meant only as guidelines. Some itineraries may have early morning start times for sightseeing in order to complete the touring during daylight hours or avoid afternoon heat in tropical and desert climates. It is your responsibility to arrive on time for all scheduled flights, cruises, and package components. Arriving late may be considered a "no-show", in which case you will not be eligible for refund for the unused service(s). We cannot guarantee the number of passengers who will be on any given tour. You may find that you are traveling with a sizeable group or only with your own companions. Services, however, will remain constant no matter the number of tour participants. Persons requiring any assistance or who have any form of disability should refer to section "Travelers with Disabilities". On dates including, but not limited to religious holidays and national celebrations, some monuments and sites may be closed. On these occasions, touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, and/or due to unforeseen circumstances including weather conditions there may be last-minute changes, sometimes after arrival, in affecting the sequence of the tour, locations visited and/or hotels. Therefore, we reserve the right to adjust the sequence and/or substitute any hotels with others of similar category. In such cases there will be no cost adjustment. National monuments and tourist sites regularly undergo renovations, which can obscure the monument's view. No tour will be canceled due to renovations, however Langford Travel LLC/Pierre Travel Solutions Ltd will decide based on the conditions whether to amend an itinerary. Langford Travel LLC/Pierre Travel Solutions Ltd itineraries may contain suggestions for activities for your leisure time; these suggestions do not constitute an endorsement of any

specific service provider and the decision to participate in any such activities should be made independently and with due consideration.

Rail Travel

Once full payment is received, Langford Travel LLC/Pierre Travel Solutions Ltd will select train times, rail tickets will be issued and are fully non-refundable. Except where requested in writing prior to final payment and where permissible with rail vendor. Passengers traveling with a group may not request alternative train times. Once issued, rail tickets are valid for the dates and times specified. Some exchanges must be done locally at the station due to fare restrictions. Changes may be subject to local charges, fees, and fare increases. Once the booked train has departed, changes are no longer possible, nor can amendments be completed on board the train. Langford Travel LLC/Pierre Travel Solutions Ltd does not control seat assignments which are entirely at the discretion of the rail companies. Once rail tickets are issued, they are fully non-refundable and non-changeable.

Group Harmony

To ensure the desired group synergy, Langford Travel LLC/Pierre Travel Solutions Ltd Travel reserves the right to accept, reject or expel any individual who is deemed disruptive or incompatible with the interests of the group, including, but not limited to, individuals who are intoxicated and/or under the influence of drugs leading to a negative experience for the remainder of the group. Expenses, including cancellation fees and/or costs for alternate travel plans or to return home, will necessarily be borne by the passenger. All unused services are non-refundable.

Cruises

Ship & Itinerary Changes: Cruise itineraries and ships are subject to change without notice. Furthermore, cruise ships may be chartered and/or departure dates canceled, in which case all monies will be refunded subject to cruise line policy and less any applicable deposits, save my space fees or other non-refundable portions of the booking. Langford Travel LLC/Pierre Travel Solutions Ltd Travel takes no responsibility for ship substitutions or itinerary changes imposed by a cruise line and is not responsible for any losses you may incur including the issuance and/or cancellation of airline tickets or visa fees.

Medical Services

Many ships do not carry a doctor or nurse onboard. Should medical attention be required, local services will be contacted. Resulting charges will be the responsibility of the passenger. Langford Travel LLC/Pierre Travel Solutions Ltd and the cruise ship operator are not responsible for the services provided.

Health Requirements

Check with your healthcare provider for up-to-date requirements. You may also check the Centers for Disease Control (www.cdc.gov) and/or the World Health Organization (<http://www.who.int/en/>) for their recommendations. Required inoculations, if any, must be recorded by clients' health practitioner on a valid vaccination certificate which the client must carry for proof of inoculation where required. Individuals with heart disease, chronic illness, physical handicap, advanced pregnancy, or mental illness should not participate in these rigorous travel programs. Any person who arrives to the destination ill with apparent fever or becomes ill during the tour, will be removed from the group and directed to a local medical facility for diagnosis. Only upon clearance by an accredited medical facility will that individual be allowed to resume group travel. All costs associated with medical treatment and related expenses such as additional hotel nights or transportation not included in the original itinerary, will necessarily be borne by the passenger. Please note that some countries may require aircraft cabin insecticide treatment for in-bound foreign flights.

A list of such countries is available at:

<http://www.dot.gov/.../avi.../aircraft-disinsection-requirements>.

Luggage (Airlines)

Checked bags are typically limited to a total dimension of 62 inches by adding length + width + height (example: 26"+26"+10" = 62"), and a maximum weight of 50 lbs (23kg). Many airlines apply charges for checked bags. Langford Travel LLC/Pierre Travel Solutions Ltd Travel is not responsible for checked bag fees, excess luggage or weight charges levied by an airline. If your luggage is lost or damaged by the airlines, a baggage claim form **MUST** be filed with the carrier before leaving the airport. We recommend that you use brightly colored luggage tags, straps or other identifiers to help you locate your luggage upon arrival or to describe it if it is lost.

Luggage (Escorted Tours)

All Langford Travel LLC/Pierre Travel Solutions Ltd escorted tour buses allow one piece of luggage per person, plus carry-on bag. Additional baggage will be subject to a handling charge of \$100 per piece. As Langford Travel LLC/Pierre Travel Solutions Ltd will not be responsible for loss or damage to luggage and personal belongings, you **MUST** report any loss or damage immediately at the time of the incident and obtain a written report from the local authority for submission to your insurance provider.

Tipping

Complete tipping guidelines are as follows: Drivers including private cars and motor coach drivers: \$5-\$10 per person, per day Tour Guides: \$10-\$20 per person, per day.

Passenger Agreement

All passengers are required to complete a Passenger Agreement prior to travel and, by so doing, formally accept Langford Travel LLC/Pierre Travel Solutions Ltd Travel's Terms & Conditions. Passengers booking online will be required to complete the Passenger Agreement at the time of booking. Passengers booking via telephone will be provided a verbal review of the Passenger Agreement, which will be delivered via email shortly after the time of booking. Customers who are unable to receive and complete their Passenger Agreement via email may request the Agreement be provided via fax or mail. Travel documents will not be released without a completed Passenger Agreement. Langford Travel LLC/Pierre Travel Solutions Ltd reserves the right to cancel bookings and return deposits less a processing fee without a completed Passenger Agreement. The Passenger Agreement incorporates these Terms & Conditions including the following Release from Liability, Assumption of Risk and Binding Arbitration Clauses. Completion of the Passenger Agreement constitutes agreement to these Travel Terms & Conditions and Langford Travel LLC/Pierre Travel Solutions Ltd's Release from Liability, Assumption of Risk and Binding Arbitration Clause.

Release from Liability

Langford Travel LLC/Pierre Travel Solutions Ltd, its shareholders, directors, officers, employees and affiliates, (collectively "Langford Travel LLC/Pierre Travel Solutions Ltd") does not own or operate any entity which is to or does provide goods or services for your trip including, for example, ownership or control

over hotels or other lodging facilities, airline, vessel, bus, van or other transportation companies, local ground operators, providers or organizers of optional excursions or equipment used thereon, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Langford Travel LLC/Pierre Travel Solutions Ltd is not liable for any negligent or willful act or failure to act of any such person or entity, or of any other third party. Without limitation, Langford Travel LLC/Pierre Travel Solutions Ltd is not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, overbooking or downgrading of accommodations, structural or other defective conditions in hotels or other lodging facilities, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely or safely, dangers associated with or bites from animals, pests or insects, marine life or vegetation of any sort, dangers incident to recreational activities such as swimming, kayaking, sailing, canoeing, rafting, hiking, walking, bicycling, etc., sanitation problems, food poisoning, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, illness, epidemics or the threat thereof or for any other cause beyond the direct control of Langford Travel LLC/Pierre Travel Solutions Ltd. In addition, I release Langford Travel LLC/Pierre Travel Solutions Ltd from its own negligence and assume all risk thereof.

Assumption of Risk

I am aware travel such as that which I am undertaking involves hazardous activities, with a risk of illness, injury or death which may be caused by forces of nature, animals, insects or flora, the Langford Travel LLC/Pierre Travel Solutions Ltd agencies shall be held harmless from acts of/or other persons and companies known or unknown, or of willful or criminal conduct of third parties on all counts as it relates directly to the agency of Langford Travel LLC/Pierre Travel Solutions Ltd. I am aware that weather conditions may be severe, adverse and/or unpleasant. I am also aware that medical services or facilities may not be readily available or accessible during some or all of the time during which I am participating on the trip. In order to partake of the enjoyment and excitement of this trip I am willing to accept the risks and uncertainty involved as being an

integral part of my adventure. I hereby accept and assume full responsibility for any and all risks of illness, injury or death and release Langford travel LLC/Pierre Travel Solutions Ltd of any and all negligence seen or unforeseen before during or after travel and further agree to hold harmless and release Langford Travel LLC/Pierre Travel Solutions Ltd from claims of third party negligence.

I understand the physical requirements of the activity in which I will be participating, and I currently have no known physical, medical or mental condition which would impair my ability to participate in this tour or my safety in this activity, and I am willing to assume all risks that may be created, directly or indirectly, by any such condition. I hereby authorize Langford Travel LLC/Pierre Travel Solutions Ltd or my local ground handler or others to arrange for any emergency medical treatment and hospitalization as may be necessary for me because of participation in this activity without my further consent.

Voluntary Participation

I acknowledge that I have voluntarily applied to participate on the trip designated on this application (or a trip which I may change to) and that I have read the description of the trip as it appears in the current Langford Travel LLC/Pierre Travel Solutions Ltd website relating to the trip, together with all information contained in this application. I am voluntarily participating in this trip with knowledge of the hazards involved.

Knowing and Voluntary Execution

I have carefully read these Terms and Conditions and the booking information sections of this document, and fully understand its contents. I am aware that this is a release of liability and a contract between myself and Langford Travel LLC/Pierre Travel Solutions Ltd and agree of my own free will. By signing, I agree to these Travel Terms & Conditions and Langford Travel LLC/Pierre Travel Solutions Ltd are Released from Liability, Assumption of Risk and Binding Arbitration Clause for myself, each member of my traveling party and any minor children accompanying me.

Photographic Release

Langford Travel LLC/Pierre Travel Solutions Ltd may take photographs or video of its trips and trip participants grant Langford Travel LLC/Pierre Travel

Solutions Ltd permission to do so and for the use of and in same for promotional or commercial use without payment of or any compensation to participant.

Use of Website: <https://langfordtravelagency.com>

Agreement between Customer and Langford Travel LLC/Pierre Travel Solutions Ltd <https://langfordtravelagency.com> travel is offered to you, the customer, conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of <https://langfordtravelagency.com> constitutes your agreement to all such terms, conditions, and notices.

Liability Disclaimer

The information, products, and services published on this web site may include inaccuracies or typographical errors. Changes are periodically made to the information which appears here. The content of this site is not guaranteed to be complete, accurate, or available and may be changed at any time without notice. Langford Travel LLC/Pierre Travel Solutions Ltd Travel may make improvements or changes on this web site at any time. In no event shall Langford Travel LLC/Pierre Travel Solutions Ltd be liable for any direct, indirect, punitive, incidental, special, or consequential damages arising out of, or in any way connected with, the use of this web site, or for any information, products, and services obtained through this web site, or otherwise arising out of the use of this web site.

Links to Third Party Sites/Third Party Services

<https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> may contain hyperlinks to other websites ("Linked Sites"). The Linked Sites are not under the control of Langford Enterprises, Inc. et al and Langford Enterprises, Inc. et al is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. Langford Enterprises, Inc. et al is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Langford Enterprises, Inc. et al of the site or any association with its operators. Any booking(s)/purchases made via other websites are the sole responsibility of the traveler. As such the traveler is instructed to contact the Customer Service numbers listed on the confirmation

or travel documents received when booking/sell is made. Langford Travel LLC/Pierre Travel Solutions, Ltd will assist where appropriate and warranted, however assumes no responsibility for individual bookings or sells made via any websites, agencies or companies listed therein.

Certain services made available via <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> are delivered by third party sites and organizations. By using any product, service or functionality originating from the <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world>, you hereby acknowledge and consent that Langford Enterprises, Inc. et al. may share such information and data with any third party with whom Langford Enterprises, Inc. et al has a contractual relationship to provide the requested product, service or functionality on behalf of <https://langfordtravelagency.com>, <https://langfordtravel.us>, <https://thelangfordstravel.com>, <https://langfordenterprisesinc.com>, <https://thelangfordenterprises.com>, <https://langfordtravel.agency>, <https://langfordtravel.world> users and customers.

Vacation Club – Membership Terms

Membership is available to anyone 18 years of age or older. This membership is a binding contract and valid if enrollment fee and annual membership fee is current.

The accommodations presented to you represents the quality and style of the units created for the Club Subscribers by our professional travel advisors.

LANGFORD Travel LLC & Pierre Travel Solutions, Ltd have no control over available inventory. As such we will make every effort to ensure your vacation booking experience is one which is a satisfactory and enjoyable experience with the inventory present to us. Accordingly, our agency does not guarantee any location, resort, cruise, hotel, vacation getaway or price. We work to present you with the best vacation package available from the inventory available from our exclusive vendors.

Inventory changes frequently and there is not guarantee as to style, type or rate. There is no guarantee of availability of dates or rates. Certain restrictions may apply by third-party vendors. We book for you based on what is available and current from our preferred vendors. All fees are final and non-refundable and non-transferrable. (See Refund Policy Above). Your ability to book will be verified before any transfer of information is presented.

Note: Select resorts, hotels, or cruise lines may restrict guest check-in to persons 21 years or age or older. Please verify before booking to ensure compliance. LANGFORD Travel LLC & Pierre Travel Solutions, Ltd are not responsible for underage guests being denied access to venue.

Vacation Club Membership – Enrollment Fee \$399.99 for the first year. Annual Enrollment fee \$159.00 for each subsequent year.

***Vacation Club Initial Enrollment Fee is \$399.99 for the first year. Annual Club Membership Fee is \$159.00 for each year after initial enrollment. Your membership automatically renews on the anniversary of your enrollment date unless cancelled in writing to admin@langfordtravel.us. If your membership fails to renew during your annual designated enrollment period, you are subject to “re-enrollment” charges applicable to current rates. Rates, terms, conditions are subject to change without notice. A signed club membership agreement must be on file before we begin planning your vacation experiences.*

Contact Us

Langford Enterprises, Inc. et al welcomes your questions or comments regarding the Terms:

Langford Enterprises, Inc. et al
805 Glynn Street South
Suite 127 Box 227
Fayetteville, Georgia 30214

Email Address: admin@langfordtravel.us
Telephone Number: 1-800-404-9359