

# PARKVIEW HEALTHCARE CENTER

## VENDOR FAQ

### 1. Why did Parkview and Mariner Health Central file for bankruptcy?

- We have been recently received a very large judgment in a lawsuit that is financially impossible for us to meet. We do not believe that the underlying claims have merit and have appealed the judgment. However, in order for us to prevent the plaintiffs from executing on the judgment, we had no choice but to file for bankruptcy protection.
- We hope to use the bankruptcy process to preserve value by resolving all such claims in a centralized process, so that Parkview can continue providing quality care for our residents.
- We intend to continue operating and providing quality accessible care to the public, while maintaining our relationships with our vendors and partners.

### 2. Will I be paid for goods or services provided to Parkview or Mariner Health Central on or after September 19, 2022?

- Yes. We have sufficient cash on hand to operate and pay our vendors during this process. Vendors will be paid in full and on time, per the payment terms outlined in our contracts and purchase orders, for all goods and services provided after September 19, 2022.
- Our operations are continuing as normal and your day-to-day contacts remain the same. **Please continue to submit all invoices for goods and services provided to us as normal.**

### 3. Will I be paid for goods or services provided to Parkview or Mariner Health Central before September 19, 2022?

- U.S. bankruptcy law prohibits payment of claims for goods and services provided to us prior to September 19, 2022 (also known as “pre-petition claims”) without specific court approval of such payment or of a plan of reorganization providing for such payment.
- You can file a proof of claim for any pre-petition claims with the Bankruptcy Court to be fairly resolved. You can do so online at our website of our bankruptcy claims agent at <http://www.kccllc.net/MarinerHealthCentral>.

### 4. What about other Mariner Health Care group companies? Will I be paid for goods or services provided to those companies?

- Other Mariner Health Care group companies are not in bankruptcy and are not restricted from making payments by U.S. bankruptcy law.

- Other Mariner Health Care group companies are also continuing as normal, and your points of contact remain the same.

**5. Can I renegotiate the terms of my contract with Parkview or Mariner Health Central?**

- If you have a contract with us, U.S. bankruptcy law requires that you continue to perform services or provide goods in accordance with that contract unless otherwise ordered by the Bankruptcy Court. We are also required by law to perform under that contract going forward after September 19, 2022.
- We are committed to the partnership we have developed with your organization and will continue to work closely with you throughout this process.
- Your cooperation will help us we continue to operate effectively and that our companies can continue working together for many years to come.

**6. How long will the bankruptcy process take? How will my pre-bankruptcy claim be addressed?**

- We intend to move through the bankruptcy process as quickly as possible.
- We will be working with our creditors to develop a plan of reorganization, and plan to begin this process soon.
- It is too early to know how pre-bankruptcy claims will be treated.

**7. Why should I continue to do business with Parkview or Mariner Health Central?**

- The cooperation of all of our vendors and partners – including you – is important for our mutual success.
- We are continuing to operate as normal throughout this court-supervised process.
- We have sufficient cash on hand, combined with cash flow generated from ongoing operations, to support the business during the financial restructuring process.
- We will emerge from this process as a stronger partner for all of our vendors.
- We value our relationship and look forward to continuing to work with you.

**8. How can I obtain more information about the bankruptcy?**

- Additional resources for vendors or creditors and other information on our bankruptcy case can be found at <http://www.kccllc.net/MarinerHealthCentral> or by calling (866) 967-1783 (U.S./Canada) or (310) 751-2683 (International).