

RETURN POLICY

Last updated December 12, 2020

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with our purchase for any reason, you may return it for an exchange only. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within thirty (30) days of the purchase dates. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at orders@3treestreet.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number place the item securely in its original packaging and include your proof of purchase, and mail you return to the following address:

3 Tree Street
Attn: Returns
RMA # _____
P.O. Box 671
Moreno Valley, CA 92553

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

EXCHANGES

After receiving your return and inspection the condition of your item, we will process your exchange. We will notify you by email when your return has been processed. We will cover the cost of shipping out your new item back to you.

EXCEPTIONS

For defective or damaged products, please email customer service at orders@3treestreet.com to arrange for an exchange. If you are exchanging an item and it is no longer in stock, you will have the option to select a new item or receive a refund.

QUESTIONS

If you have questions concerning our return policy, please email customer service at orders@3treestreet.com.