

## Did You Know?

**If your energy contract is expired, you're at risk for over-paying.** Rates as much as 3 to 4 times higher than necessary are likely once your current contract term is up. Sunrise Energy Support will remind you when your contract is approaching its expiration date. At that time, we will once again shop rates for you so that your accounts never go on an out of contract rate.

**All fixed rates are not the same.** Some fixed rate offers are promotional and remain fixed for only a portion of your contract. After that, they can change. Others can be offering to "fix" only a portion of what you use. Leaving the remaining amount on a higher than necessary variable rate. These teaser rates can be costly. Sunrise Energy Support knows how to review all offers efficiently and if a fixed, all-inclusive rate is best for you, we will be sure that's what you get.

**Switching to a new supplier while under contract can be costly.** In some cases, early termination fees will apply if you switch providers prior to your current contract's expiration date. At other times though, no fees will apply. Sunrise Energy Support will help you determine your current contract's end date and if either of these scenarios apply to you.

**Your local utility company will always be who you call in the event of a loss of power or emergency.** They are responsible for delivering your electricity, reading your meter, and responding to emergencies. Retail Energy Suppliers on the other hand, offer competitive rates and terms for your energy supply. They are who you contact when you want to find out if you can lower your costs. When you work with Sunrise Energy Support, you will never have to call your supplier's customer service number and wait on hold. You will deal directly with your Broker who will do that for you.