**First “Nick” Last** (000) 000-0000 ▪ [*LinkedIn*](https://www.linkedin.com/in/teeganbartos/)

Town, ST 00000 email@email.com

**Help Desk Technician**

**Technical Support | Remote Desk Support | Troubleshooting**

**Self-motivated tech nerd** with a strong background in customer service, technical troubleshooting, and technical knowledge. Created a home lab to learn technical competencies and successfully acquire certifications:

* **Certifications:** CompTIA A+, HDI-Support Center Analyst (HDI-SCA), Azure, Microsoft365, Office365
* **Systems:** CICS/ISPF/Mainframe, Unix, Linux, Windows, Novell, NetWare, Mac OS X, Mobile
* **Languages:** Visual Basics, SQL, HTML, ASP, CSS, C++, CGI, Perl, JavaScript
* **Databases:** Oracle, Access, Relational Databases
* **Software:** MS Project, MS Visio, MS Office

**TECHNICAL SKILLS**

PC Maintenance and Upgrading ▪ Computer and Hardware Maintenance ▪ Operating Systems ▪ Networks ▪ Printers

**PERSONAL INTERESTS**

**Building Computers**: custom designed hardware system that allowed for optimal performance (memory, speed, storage, graphics).

**Building Smart Mirrors**: wrote code to provide additional functionality to smart home plan (security, dashboard design, integration of other computers, automating tasks).

**PROFESSIONAL EXPERIENCE**

ABC Company, Town, ST Month 0000 – Month 0000

**Sous Chef**

* Assist the executive chef with menu planning and preparing dinners; uploaded menus including ingredients and nutrition information onto sorority **Workday dashboard.**
* Solely responsible for preparing breakfast and lunch for 98+ sorority students receiving a 98% satisfaction score on feedback surveys.

University of XYZ, Town, ST Month 0000 – Month 0000

**Catering Supervisor**

* Managed a serving staff of 6 at events for groups events as large as 250+.
* **Configured all tablets with Lightspeed Restaurant POS system** was the go-to person for resolving technical issues.

**EDUCATION**

**Bachelor of Art,** University of XYZ