



## REP Design LLC

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### WARRANTY

**All products include a two (2) week "return for any reason" and six (6) month manufacturing defects limited warranty. REP Design LLC (REP Design), its employees and owners, are not responsible for any damage caused by the use of our products.**

The warranty period begins on the date that the Buyer receives the product.

The Buyer is responsible for pre-paid shipping costs to return products for any reason. The Buyer must call (203.880.4562) or email ([RepDesignLLC@gmail.com](mailto:RepDesignLLC@gmail.com)) REP Design to obtain a Return Authorization Number (RAM) before returning a product for warranty or repair purposes.

Upon inspection by REP Design for returned products within the warranty periods, the Buyer will receive a full refund as long as the problem is not caused by the Buyer, and all parts are returned in the same condition as they left REP Design. If damage was caused by the Buyer or parts are missing, a partial refund may be provided.

#### **Two (2) Week "Return For Any Reason" Warranty**

If the Buyer does not feel capable of safely and securely installing the product or the product does not perform as advertised by REP Design or the Buyer does not agree with the warranty terms, the Buyer can return the product for a full refund within two (2) weeks as long as there is no damage to the parts and all parts are returned in re-useable condition. If there is damage or missing parts a partial refund may be made to the Buyer, at the discretion of REP Design.

*Installation of antennas and equipment on vehicles and buildings must be done in a proper and safe manner. Installing antennas and equipment on vehicles, buildings and in other applications can cause significant harm to property and life. It is the responsibility of the Buyer to determine whether they have the knowledge, experience and ability to install the products in a SAFE AND SECURE MANNER that will not cause damage to property or harm to people and animals.*

*Every attempt has been made to accurately describe the products and the product performance that can be expected. The installation and tuning of radio equipment can be time consuming and require a certain level of expertise in order for the radio equipment to operate properly. Each installation is different. Works for one installation may not for another installation or vehicle. REP Design fully understands this and wants to have 100% happy customers with the help of the "return for any reason" warranty.*

#### **Six (6) Month Manufacturing Defects Warranty**

All products manufactured by REP Design are warranted to be free from defects in material and workmanship for a period of six (6) months from date that the customer receives the product. It is REP Design's sole obligation under these warranties to issue credit, repair, or replace any item or part thereof which is proved to be defective. REP Design is not responsible for labor or other costs for repairs or changes made by the Buyer.

The above warranties shall not extend to any products or parts thereof which have been subjected to any misuse or neglect, damaged by accident, rendered defective by reason of improper installation, damaged from severe weather including floods, lightning or abnormal environmental conditions such as prolonged exposure to corrosives or power surges, or by the performance of repairs or alterations outside of our manufacturing facilities, and shall not apply to any goods or parts thereof furnished by Buyer or acquired from others at Buyer's specifications. In addition, REP Design's warranties do not extend to other equipment and parts manufactured by others except to the extent of the original manufacturer's warranty to REP Design. The obligations under the foregoing warranties are limited to the



precise terms thereof. These warranties provide exclusive remedies, expressly in lieu of all other remedies including claims for special or consequential damages.

REP DESIGN NEITHER MAKES NOR ASSUMES ANY OTHER WARRANTY WHATSOEVER, WHETHER EXPRESSED, STATUTORY, OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS, AND NO PERSON IS AUTHORIZED TO ASSUME FOR REP DESIGN ANY OBLIGATION OR LIABILITY NOT STRICTLY IN ACCORDANCE WITH THE WARRANTY TERMS STATED ABOVE.