

CHANGE MANAGEMENT | PROCESS MAP

PRE-PLAN

Change analysis: why is the change necessary?

Who are your stakeholders?
Are they ALWAYS your stakeholders?

What are the anticipated outcomes of initiating this change?

COMMUNICATE

Share why the change is necessary and ask for feedback from stakeholders ONLY & decide HOW you will share it with nonstakeholder team members

PLAN

Identify what processes need updated

Map ECC and identify risk. Plan how you will mitigate.

Identify impact on people (training, tools, etc.)

Plan praise and reward

COMMUNICATE

Share the plan with your team (partners)

Standard
Operating
Procedures (SOP)
updates

Share additional updates (even when there isn't one)

SUSTAIN & EVOLVE

Positive reinforcement

Interrogate

Iterate

IMPLEMENT

CHANGE MANAGEMENT I PROCESS MAP

PRE-PLAN	COMMUNICATE	PLAN	COMMUNICATE	SUSTAIN & EVOLVE
				MPLEMENT
			,	