

**Effective Date: 03/10/2025**

**Company Name:** Oui Clean

**Location:** Ottawa, Ontario, Canada

**Contact Email:** info@oui-clean.ca

**Website:** <https://www.oui-clean.ca>

At Oui clean, we are committed to protecting the privacy and security of our customers' personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your data when you engage with our cleaning services in Ottawa.

By using our services, you consent to the practices described in this policy.

## **1. Information We Collect**

We may collect the following types of information:

### **Personal Information**

- Name
- Address (for service delivery)
- Email address
- Phone number
- Payment information (processed securely via third-party payment processors)

### **Non-Personal Information**

- Service preferences
- Feedback and reviews
- Website usage data (cookies, analytics)

## **2. How We Use Your Information**

We use the collected information for the following purposes:

- To schedule and provide cleaning services
- To process payments and invoices
- To communicate with you regarding appointments, promotions, or updates
- To improve our services and customer experience
- To comply with legal and regulatory requirements

## **3. How We Protect Your Information**

We implement reasonable security measures to protect your personal information, including:

- Secure data storage (encrypted where applicable)
- Limited access to personal data (only authorized personnel)
- Secure payment processing (we do not store credit card details)

#### **4. Sharing of Information**

We do not sell or rent your personal information. We may share data with:

- Trusted third-party service providers (e.g., payment processors, scheduling software)
- Legal authorities if required by law (e.g., court orders, fraud prevention)

#### **5. Your Rights & Choices**

You have the right to:

- Access, correct, or delete your personal information
- Opt out of marketing communications
- Withdraw consent (where applicable)

To exercise these rights, contact us at [Your Email Address].

#### **6. Cookies & Tracking Technologies**

Our website may use cookies to enhance user experience. You can disable cookies in your browser settings.

#### **7. Changes to This Policy**

We may update this Privacy Policy periodically. The latest version will always be posted on our website.

#### **8. Contact Us**

For questions or concerns about this Privacy Policy, please contact:

##### **Oui Clean**

Email: [info@oui-clean.ca](mailto:info@oui-clean.ca)

Phone: (343) 341-6841

Thank you for trusting Oui Clean with your cleaning needs in Ottawa!