

OuiClean Mobile Terms and Conditions

1. Program Description When you opt-in to receive SMS notifications from **OuiClean**, you can expect to receive text messages related to your cleaning services. These may include, but are not limited to:

- Booking and appointment confirmations
- Service reminders and follow-ups
- Updates regarding technician arrival times
- Occasional promotional offers or service updates

2. How to Opt-Out You can cancel the SMS service at any time. Just text "**STOP**" to our number. After you send the SMS message "**STOP**" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time, and we will resume sending SMS messages to you.

3. How to Get Help If you are experiencing issues with the messaging program, you can reply with the keyword **HELP** for more assistance, or you can get help directly by contacting our support team at info@oui-clean.ca.

4. Privacy and Non-Sharing Clause Your privacy is our priority. Mobile information will not be shared with third parties or affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

5. Rates and Frequency As always, message and data rates may apply for any messages sent to you from us and to us from you. Message frequency may vary depending on your interaction with our services. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.

6. Liability Carriers are not liable for delayed or undelivered messages.

7. Privacy Policy If you have any questions regarding privacy, please read our full privacy policy here: [[Privacy Policy](#)].