# Jennifer Rae Henrichsen

Annenberg School for Communication, University of Pennsylvania www.jenniferhenrichsen.com | jhenrichsen@asc.upenn.edu

# **EDUCATION**

**PhD** Annenberg School for Communication, University of Pennsylvania, Philadelphia, PA Communication, Expected 2020

Advisor: Dr. Barbie Zelizer

Committee: Dr. Barbie Zelizer, Dr. Victor Pickard, Dr. Jessa Lingel and Dr. Mike Ananny Dissertation Title: Reactivity, Resistance and Repair: Journalistic Responses to the Challenges of Information Security Technologies Amidst Surveillance

Keywords: socio-technical security, technology, democracy, information security, journalism, surveillance

- MA Annenberg School for Communication, University of Pennsylvania, Philadelphia, PA Communication, 2017
- MA University of Geneva, Geneva, Switzerland

Fulbright Research Scholar

International and European Security

Thesis: Protection of Journalists: Are Embedded Journalists Legitimate Targets in International Armed Conflict? A Legal and Practical Approach

Graduated with honors, 2009

Commencement speaker and class spokesperson

BA Pacific Lutheran University, Tacoma, WA

Communication and Political Science (double major); German language (minor)

Graduated with honors, 2007

Commencement speaker

#### RESEARCH INTERESTS

Journalism	Democracy	Information security
Technology	Surveillance	Journalist safety

#### **PUBLICATIONS**

#### **BOOKS**

- Ambinder, M., Henrichsen, J., & Rosati, C. (Eds.). (Forthcoming 2021). National Security, Journalism, and Law in the Age of Information Warfare. Oxford, UK: Oxford University Press.
- Bell, E., & Owen, T. (Eds.) (with Khorana, S., & Henrichsen, J.). (2017). Journalism After Snowden: The Future of the Free Press in the Surveillance State. New York, NY: Columbia University Press.
- Lisosky, J. M., & Henrichsen, J. (2011). War on Words: Who Should Protect Journalists? Santa Barbara, CA: Praeger Publishers/Greenwood Press.

## PEER-REVIEWED JOURNAL ARTICLES

- Maris, E., Libert, T., & **Henrichsen**, **J**. (Forthcoming 2020). Tracking Sex: The Implications of Widespread Sexual Data Leakage and Tracking on Porn Websites. *New Media and Society*. Preprint: https://arxiv.org/pdf/1907.06520.pdf
- Henrichsen, J. (2020). Journalists' Mnemonic Techniques and the Rise of Trumpism. *Communication, Culture & Critique, 13*(1), 125-129. doi:10.1093/ccc/tcz052.

- **Henrichsen, J.** (2019). Breaking Through the Ambivalence: Journalistic Responses to Digital Security Technologies. *Digital Journalism*, 8(3), 328-346. doi:10.1080/21670811.2019.1653207
- **Henrichsen, J.** (2018). Reimagining Journalism to Help Save Democracy and Fight Trumpism. *Media Theory*, 2(2), 1–16.
- Lisosky, J. M., & **Henrichsen**, **J**. (2009). Don't Shoot the Messenger: Protecting Journalists in Conflict Situations. *Media, War and Conflict*, 2(2), 129–148.

#### **BOOK CHAPTERS**

- Henrichsen, J. (Forthcoming 2021). The Secret Political Economy of Surveillance Technologies. In Marc Ambinder, Jennifer R. Henrichsen, & Connie Rosati (Eds.), National Security, Journalism, and Law in the Age of Information Warfare. Oxford, UK: Oxford University Press.
- Henrichsen, J. (2019). The Emergence of Contemporary Populisms and Mediated Discourses: An Introduction. In Nelson Ribeiro (Ed.), *Media and Populism*. Research Centre for Communication and Culture, Universidade Catolica Portuguesa. https://www.ascmediarisk.org/wp-content/uploads/2020/01/Media-and-Populism-Ebook-Versao-Final.pdf
- **Henrichsen**, **J**., & Yazbeck, N. (2017). Cues for Considering What Journalism Could Be. In Barbie Zelizer, *What Journalism Could Be*. Cambridge, MA: Polity Press.

#### REPORTS

- **Henrichsen, J.** (2020). The Rise of the Security Champion: Beta-testing Newsroom Security Cultures. Tow Center for Digital Journalism at Columbia University. https://www.cjr.org/tow\_center\_reports/security-cultures-champions.php
- **Henrichsen, J.** (2018). World Trends in Freedom of Expression and Media Development: Regional Overview of Western Europe and North America 2017/2018. UNESCO. https://unesdoc.unesco.org/ark:/48223/pf0000265967
- Henrichsen, J., & Bloch-Wehba, H. (2017). Electronic Communications Surveillance: What Journalists and Media Organizations Need to Know. Reporters Committee for Freedom of the Press. https://www.rcfp.org/resources/electronic-communications-surveillance/
- Stremlau, N., Gagliardone, I., **Henrichsen**, J., Patel, A., Persey, O., & Popiel, P. (2016). Dangerous Speech Field Survey. (154-page report provided internally to grantor available upon request)
- **Henrichsen**, J., Betz, M., & Lisosky, J. M. (2015). Building Digital Safety for Journalism: A Survey of Selected Issues. UNESCO. https://unesdoc.unesco.org/ark:/48223/pf0000232358
- Henrichsen, J., & Baumgardt, T. (2011). 65th United Nations General Assembly Scorecard. Democracy Coalition Project.
- **Henrichsen, J.**, & Baumgardt, T. (2010). Human Rights Council Report Card: Government Positions on Key Issues 2009–2010. Democracy Coalition Project.

## FELLOWSHIPS, AWARDS, AND GRANTS—A SELECTION

**Top Student Paper Award**, International Communication Association, Journalism Studies
Division, "Reconceptualizing Indigenous Journalism Through Information Poverty Theory"

Graduate Research Fellowship—Honorable Mention, National Science Foundation			
Emerging Scholar Fellow, Milton Wolf Seminar on Media and Diplomacy			
Alumni Spotlight Award, Fife High School			
First Look Media Technology Fellow, Reporters Committee for Freedom of the Press			
<ul> <li>Advisor and researcher on issues including digital security, government surveillar and the future of media; Grant of \$100,000</li> </ul>	ice,		
Research Fellow and Program Coordinator, Tow Center for Digital Journalism			
<ul> <li>Project-managed \$400,000 grant from the Knight Foundation and the Tow Foundation</li> <li>Co-edited the book Journalism After Snowden: The Future of the Free Press in the Surveillance State</li> <li>Coordinated and carried out a national poll on information security and journalism with the Pew Research Center</li> <li>Created a "Journalism After Snowden" lecture series with the Information Society Project at Yale Law School</li> </ul>			
Contracted researcher and author, UNESCO (Grant of \$32,000)	2013–2014		
Fulbright Research Fellow to Switzerland, U.S. Department of State 2008			
French Language Fellow, Swiss Government 2008			
Dialogue and Reconciliation Research Fellow, Pacific Lutheran University			
<ul> <li>Traveled to Norway, Macedonia, Kosovo, and Serbia and conducted interviews with Albanians and Serbians about post-conflict reconciliation in the Balkans</li> </ul>			
Washington State Legislative Fellow, Washington Newspaper Publishers Association 200			
<ul> <li>Lobbied senators and representatives for the successful passage of the Washington State reporter's privilege bill</li> </ul>			
Pinnacle Society Scholar (for service and leadership), Pacific Lutheran University	2007		
Inspirational Woman of the Year, Pacific Lutheran University	2007		
Award for Outstanding Senior in Communication, Pacific Lutheran University	2007		
Wang Center Research Fellow, Pacific Lutheran University 2			
<ul> <li>Conducted interviews with journalists, media organizations, and diplomats at the UN about media protection in conflict situations</li> </ul>			
PEER-REVIEWED CONFERENCE PRESENTATIONS			

## PEER-REVIEWED CONFERENCE PRESENTATIONS

- **Henrichsen, J.** The Visibility of Invisibility: Locating Journalists Under Surveillance in the Mnemonic and Discursive Cold War Landscape. International Communication Association (ICA), May 21-25, 2020, Gold Coast, Australia (Converted to virtual event due to COVID-19).
- Henrichsen, J. Reconceptualizing Indigenous Journalism Through Information Poverty Theory. International Communication Association (ICA), May 24–28, 2019, Washington, DC. \*ICA Top Student Paper Award\*
- **Henrichsen, J.** (Respondent) Communication Science and Biology Multi-Session: 1) Best Practices Panel, 2) Research Escalators, and 3) Mentoring Session. International Communication Association (ICA), May 24–28, 2019, Washington, DC.

- **Henrichsen, J.** When Distancing Fails—How Journalists' Discursive and Mnemonic Techniques Facilitated the Rise of Trump and Trumpism. Lisbon Winter School for Media and Populism. January 15–19, 2019, Lisbon, Portugal.
- **Henrichsen, J.** The Rise of Trumpism via Tweets and Journalistic Coverage: A Historical and Collective Memory Approach. International Communication Association (ICA), May 24–28, 2018, Prague, Czech Republic.
- **Henrichsen, J.** Breaking Through the Ambivalence: Behind Journalistic Motivations and Barriers to Adopt Digital Security Technologies. International Communication Association (ICA), May 24–28, 2018, Prague, Czech Republic.
- **Henrichsen, J.** Problem-Solving Session: Communication, Science, and Biology. International Communication Association (ICA), May 24–28, 2018, Prague, Czech Republic.
- Henrichsen, J. Surveillance Fascism in Bahrain: The Secret Political Economy of Surveillance Technologies and Their Impact on Journalists and Activists. Internet Freedom Festival, March 3–9, 2018, Valencia, Spain.
- Henrichsen, J. All or Nothing? An Exploratory Study of Journalists' Perceptions of Digital Security Technologies. Reuters Institute Summer School on Comparative Qualitative Research on Journalism and News Media, September 11–12, 2017, Oxford, United Kingdom.
- **Henrichsen, J.** Perceptions of Digital Security Technologies by U.S. Journalists: A Case Study. 2017 Citizen Lab Summer Institute, July 14, 2017, Toronto, Canada.
- **Henrichsen, J.** Research Ethics and Information Security Practices. 2017 Annenberg-Oxford Media Policy Summer Institute, June 30, 2017, Oxford, United Kingdom.
- **Henrichsen, J.** Understanding Technology Use and Privacy Perceptions Among Low-Income Individuals in West Philadelphia: A Pilot Study. International Communication Association (ICA), May 25–29, 2017, San Diego, California.
- **Henrichsen, J.** Journalists' Perceptions of Digital Security Technologies. Internet Freedom Festival, March 6–10, 2017, Valencia, Spain.
- Henrichsen, J., & Popiel, P. The Role of Technology Companies in Countering Violent Extremism and Regulating Online Content. International Communication Association (ICA), June 9–13, 2016, Fukuoka, Japan.
- **Henrichsen, J.** The 2017 Edition of the World Trends Report: Project Overview. International Association for Media and Communication Research (IAMCR), July 27–31, 2016, Leicester, United Kingdom.
- **Henrichsen, J.** Digital Security Technologies for Journalists: Integrating Diffusion of Innovation Theory and Theories of Persuasion to Develop Messaging That May Facilitate Adoption. International Association for Media and Communication Research (IAMCR), July 27–31, 2016, Leicester, United Kingdom.
- Lisosky, J. M., & **Henrichsen**, **J**. War on Words: Do You Have What It Takes to Be a Foreign Correspondent? College Media Advisers Conference, March 17–20, 2012, New York, NY.
- **Henrichsen, J.** Publishing in International Security with Author Jennifer Henrichsen. Women In International Security, September 18, 2012, Washington, DC.
- Lisosky, J. M., & Henrichsen, J. Don't Shoot the Messenger: Protecting Journalists in Conflict Situations. 78th Annual Convention, Western States Communication Association, February 17–20, 2007, Seattle, WA.

#### **INVITED LECTURES AND EVENTS**

- **Henrichsen, J.** Information Security and Covid19. Dart Center for Journalism & Trauma and the Columbia Journalism Review, April 30, 2020. https://www.youtube.com/watch?time\_continue=1&v=QusGndzrPhg&feature=emb\_logo
- Henrichsen, J. Global Challenges Facing Journalism and the Center for Media at Risk. Department of Alumni Relations, University of Pennsylvania, November 19, 2019, Philadelphia, PA. (approximately 500 people)
- **Henrichsen, J.** Understanding Doxxing and How to Combat It. New Jersey Advance Media, June 27, 2019, Mullica Hill, NJ.
- **Henrichsen, J.** Reconceptualizing Indigenous Journalism Through Information Poverty Theory. Graduate Student Colloquium, Annenberg School for Communication, University of Pennsylvania, April 26, 2019, Philadelphia, PA.
- **Henrichsen, J.** The Center for Media at Risk. Department of State's Edward R. Murrow Program, University of Pennsylvania, April 23, 2019, Philadelphia, PA.
- **Henrichsen, J.** Breaking Through the Ambivalence: Behind Journalistic Motivations and Barriers to Adopt Digital Security Technologies. Graduate Student Colloquium, Annenberg School for Communication, University of Pennsylvania, April 13, 2018, Philadelphia, PA.
- **Henrichsen, J.** International Protection of Journalists: A Global Analysis. University of Pennsylvania Model United Nations Conference, November 11, 2017, Philadelphia, PA.
- **Henrichsen, J.** Indigenous Journalism and Trust in Media. Annenberg School for Communication, University of Pennsylvania, October 26, 2017, Philadelphia, PA.
- **Henrichsen, J.** Privacy, Security and Technology for Journalists. PhillyCam, July 20, 2017, Philadelphia, PA.
- **Henrichsen, J.** Role Hybridity and Indigenous Journalism. University of British Columbia, June 9, 2017, Vancouver, British Columbia, Canada.
- **Henrichsen, J.** UNESCO Technical Workshop on Indicator 16.10.2. Jakarta World Forum for Media Development, September 19, 2016, Jakarta, Indonesia.
- Henrichsen, J., Frantz, D., Youssef, N., Youmans, W., & Clark, D. New Vulnerability of American Media? Freedom of the Press vs. Growing Threats. Sciences Po Alumni Association and the George Washington Elliott School of International Affairs, March 26, 2015, Washington, DC.
- Henrichsen, J., Bloch-Wehba, H., & Rafsky, S. Legal, Technical, and Policy Challenges Facing Journalists: A Primer and Path Forward. Investigative Reporters and Editors (IRE) Conference, June 4–7, 2015, Philadelphia, PA.
- **Henrichsen, J.** Journalism After Snowden. Surveillance and Citizenship: State-Media-Citizen Relations After the Snowden Leaks. Cardiff University, June 18–19, 2015, Cardiff, Wales.
- **Henrichsen**, J., & Brown, B. Anonymous Sources vs. National Security. Association for Education in Journalism and Mass Communication (AEJMC) Conference, August 6–9, 2014, Montreal, Canada.
- **Henrichsen, J.** Assessing Digital Risks for Freelancers. Rory Peck Trust. Google Hangout, July 16, 2014.

- Blink, B., Conley, B., **Henrichsen**, **J**., & Holmes, H. World Press Freedom Day and Launch of SaferJourno: Digital Security Resources for Media Trainers. Internews, May 3, 2014, Washington, DC.
- **Henrichsen, J.** Media Freedom for a Better Future. World Press Freedom Day. Internews, May 1, 2014, Washington, DC.
- **Henrichsen, J.** Covering Global Conflict. Journalism and Conflict Seminar, Pacific Lutheran University, January 3, 2014, Tacoma, WA.
- Berger, G., **Henrichsen**, J., Guillemin, G., Bertoni, E., Varon-Ferraz, J., Putra, B., Harymurti, B., & Nasution, E. Protecting Journalists, Bloggers, and Media Actors in the Digital Age. Internet Governance Forum, October 24, 2013, Bali, Indonesia.

#### TEACHING AND MENTORING EXPERIENCE

## Center for Teaching and Learning Teaching Certificate 2019 University of Pennsylvania Comm 318: Introduction to Programming for Data Journalism Fall 2019 Annenberg School for Communication, University of Pennsylvania Journalism Consultant for Curriculum and Lecturer Comm 339: Critical Perspectives on Journalism Summer 2019 Annenberg School for Communication, University of Pennsylvania Sole Instructor Comm 323: Contemporary Politics, Policy, and Journalism Spring 2019 Annenberg School for Communication, University of Pennsylvania Co-Instructor and Teaching Fellow with Al Hunt Comm 225: Children and Media Fall 2017 Annenberg School for Communication, University of Pennsylvania Teaching Fellow for Dr. Amy Jordan Comm 130: Media Industries and Society Spring 2017 Annenberg School for Communication, University of Pennsylvania Teaching Fellow for Dr. Joseph Turow Mentor to Undergraduate Students, University of Pennsylvania 2016-Present Teaching Assistant Training Program, University of Pennsylvania 2016 Comm 341: Journalism and Conflict J-term 2014 Pacific Lutheran University Gave lecture and provided syllabus input for Dr. Joanne Lisosky

#### RESEARCH EXPERIENCE

Researcher and Author, 2017–2018 UNESCO World Trends Report

2016-2018

 Wrote the Western Europe and North America Regional Report for the UNESCO 2017–2018 World Trends in Freedom of Expression and Media Development global report

## Research Fellow, Annenberg School for Communication

2015-2018

- Supervisors: Dr. Barbie Zelizer, Dr. Victor Pickard, Dr. Guobin Yang
- Edited book chapters and journal articles
- Conducted research on media policy
- Led social media engagement and outreach efforts for the Center for Media at Risk

#### **INDUSTRY EXPERIENCE**

# Communications Associate, Hattaway Communications

2011–2013

- Project-managed \$300,000 message R&D projects and branding campaigns
- Conducted numerous focus groups and more than 40 in-depth interviews with strategically targeted audiences to inform message development for nonprofits and foundations
- Served as social media lead and media relations co-lead for the Halifax International Security Forum in 2012 and 2011, resulting in more than 3.2 million Twitter views (2012) and more than 800 published articles worldwide (2011)
- Clients included the Ford Foundation, the Knight Foundation, the MacArthur Foundation, and the Halifax International Security Forum

Research Assistant and Project Assistant, Open Society Foundations and

2010-2011

- Democracy Coalition Project
  - Managed \$380,000 grant program, which sent more than 15 NGOs/year to the UN in Geneva to make statements and conduct advocacy at the UN Human Rights Council
  - Conducted research on coups d'état and democratic governance for Morton H. Halperin
  - Co-hosted a congressional briefing on U.S. leadership at the UN Human Rights Council

Special Projects Assistant and Media Intern, International Crisis Group	2009–2010
Political Correspondent, Yakima Herald-Republic, Olympia, Washington	2008
Independent Journalist, United Nations, Geneva, Switzerland	2007

#### LEADERSHIP AND SERVICE TO THE FIELD

Diversity Committee, University of Pennsylvania

2019–Present

Advisory Council, Open Technology Fund

2018–Present

• Review grant applications and progress reports related to digital security projects

Editorial Coordinator, Journalism: Theory, Practice and Criticism

2018

■ 20th Anniversary Issue

## Steering Committee, Center for Media at Risk

2017–Present

- Conduct interviews and write articles
- Organize colloquia related to journalism at risk and authoritarianism

Outreach Representative, Center for Media at Risk	
Advisor Buzz Feed Open Lab's Field Guide to Newsro	.,

2017-Present

Advisor, BuzzFeed Open Lab's Field Guide to Newsroom Security Training Advisor, Electronic Frontier Foundation's Digital Security Education Program

2017

2017

Mentorship Coordinator, Emerging Scholars Network

2016-2019

International Association for Media and Communication Research

# Professional Dev. Leadership Committee, Annenberg School for Communication

2016-2017

#### Reviewer

•	Digital Journalism	2019-Present
•	Journalism: Theory, Practice and Criticism	2018-Present

International Communication Association (Journalism Studies Division) 2016-Present

#### POPULAR PRESS WRITING—A SELECTION\*

- **Henrichsen, J.** (2020). Newsroom Information Security After Snowden. *Columbia Journalism Review*. https://www.cjr.org/tow\_center/newsroom-security-snowden.php
- **Henrichsen, J.** (2015). The Dangers of Journalism Include Getting Doxxed. Here's What You Can Do About It. Poynter. https://www.poynter.org/reporting-editing/2015/the-dangers-of-journalism-include-getting-doxxed-heres-what-you-can-do-about-it/
- Henrichsen, J., & Owen, T. (2014). Tow Center Program Defends Journalism from the Threat of Mass Surveillance. Knight Foundation Blog. https://knightfoundation.org/articles/tow-center-program-defends-journalism-threat-mass-surveillance/
- **Henrichsen, J.** (2013). Take this Survey on Digital Safety, Then Take These Steps. Committee to Protect Journalists. https://cpj.org/2013/12/take-this-survey-on-online-safety-then-take-these/
- Hattaway, D., & **Henrichsen**, J. (2013). It Can Be Smart to Dumb Things Down: Keeping Your Message Simple Helps Mobilize People in Support of Your Goals. *Stanford Social Innovation Review*. https://ssir.org/articles/entry/it\_can\_be\_smart\_to\_dumb\_things\_down
- Henrichsen, J. (2008). For New Politician, Patience is King. Yakima Herald Republic.
- Henrichsen, J. (2008). NGOs Fear for Human Rights Defenders in Ethiopia. Human Rights Tribune.
- Henrichsen, J. (2007). Law Helps Journalists So They Can Help Public. The News Tribune.
- Henrichsen, J. (2007). When Business Meets Human Rights. Human Rights Tribune.
- Henrichsen, J. (2007). The Ogaden: Still Forgotten. Human Rights Tribune.
- Henrichsen, J. (2007). Freedom of Press Dims in Somalia. Human Rights Tribune.
- \*An additional 20 articles from the Yakima Herald-Republic and the Human Rights Tribune are available upon request.

## QUOTED/PROFILED IN MEDIA COVERAGE—A SELECTION\*

- Scire, S. (2020). Reluctant Managers, Fewer Resources, and Inertia Contribute to the Sorry State of Security in Journalism. *Nieman Lab.* https://www.niemanlab.org/2020/04/reluctant-managers-fewer-resources-and-inertia-contribute-to-the-sorry-state-of-security-in-journalism
- Warzel, C. (2019). Facebook and Google Trackers Are Showing Up on Porn Sites. *The New York Times*. https://www.nytimes.com/2019/07/17/opinion/google-facebook-sexwebsites.html
- Vaughan, A. (2019). Thousands of Pornography Sites Leak Data to Google and Facebook. *New Scientist*. https://www.newscientist.com/article/2210599-thousands-of-pornography-sites-leak-data-to-google-and-facebook/
- Matsuura, S. (2019). Watched Digital Sex: Porn Site User Preferences Are Tracked, Even in Incognito Mode. O Globo. https://oglobo.globo.com/economia/tecnologia/sexo-digital-vigiado-preferencias-de-usuarios-de-sites-porno-sao-rastreadas-mesmo-no-modo-anonimo-23837861
  - \*An additional 60 articles related to the porn privacy article are available upon request.
- Stupp, C. (2015). Beware of Keylogging. *Columbia Journalism Review*. https://www.cjr.org/analysis/keylogging\_digital\_security.php

Kirchner, L. (2014). Why Skype Isn't Safe for Journalists. *Columbia Journalism Review*. archives.cjr.org/behind\_the\_news/skype\_alternatives.php

Hansen, S. (2008). Americans Abroad. *Scene Magazine*. Pacific Lutheran University. plu.edu/marcom/news/2008/12/01/americans-abroad/

## **AFFILIATIONS**

Member, Association for Education in Journalism and Mass Communication (AEJMC)

Member, Association of Internet Researchers (AoIR)

Member, International Association for Media and Communication Research (IAMCR)

Member, International Communication Association (ICA)

Member, Investigative Reporters and Editors (IRE)