

# INCIPAL PROGRAM MANAGE

# PROFESSIONAL SUMMARY

As a seasoned technical program manager & strategic leader, I've built a platform from the ground up & taken floundering products to productive deliverables. I'm all about collaborative teams & fast-paced environments that involve wearing multiple hats to build something awesome; I like to get my hands dirty! I strive to micromanage Jira boards without micromanaging people, giving the clarity needed to exceed expectations, realize potential & deliver quality results.

#### **WEBSITE**

alexisisawesome.com

#### **EMAIL**

alexis@alexisisawesome.com

#### LINKEDIN

linkedin.com/in/cabailey206/

# **LOCATION**

### TECHNICAL LITERACY



# LANGUAGES, LIBRARIES & FRAMEWORKS

HTML5, CSS, Javascript, Java, Python, JQuery, Bootstrap, Angular, React



#### **DATABASE & BACKEND**

SQL, MongoDB, AWS (Athena, S3, etc), Docker, API's, Ngnix, Express, Node.js



# PROJECT MANAGEMENT

Jira (admin), Confluence, Trello, Basecamp, Smartsheet, Asana, Gsuite, Omnigraffle, Roadmunk, Gitlab, Github



## **UX / DESIGN**

Zeplin, Adobe Creative Suite, WireframPro, Sketch, Mockplus



# SEO / CRM / OTHER

Grafana, Salesforce, Wordpress, Github, WCAG2, TestRail

# **EDUCATION**

**BACHELOR of ARTS; ART & PSYCH** University of Alaska / 2002 - 2007

#### **CERTIFICATION & TRAINING**

PROFESSIONAL SCRUM MASTER Certificate / Scrum.og / 2017

**CPACC** (CERTIFIED PROFESSIONAL IN ACCESSIBILITY CORE COMPETENCIES)

**ACCESSIBILITY PROGRAM MGT** Certificate / Deque University / 2019

Training / Deque University / 2019

## HOBBIES AND INTERESTS



#### **FLUEID**

EXPERIENCE SNAPSHOT

# Principal Technical Program Manager / March 2022 - Present

 Established process and for Engineering + Product + Leadership; launches major features, owns the Roadmap, prioritization strategy & release for the company

#### **TFXTIO**

Senior Technical Program Manager / Sept 2021 - Feb 2022

- Managing programs across Natural Language Processing and Machine Learning, web-based enterprise application engineering, and browser extensions
- Setting inter-departmental processes for a quickly scaling organization in a way that will be both lightweight and allow for growth. Focus on defining operational process in addition to the development process to allow for teams across the business to work holistically

# Senior Program Manager / May 2019 - April 2021

- Successfully managed the Software & Services Department for Vizio's SmartCast platform (Client, API Services & Data) over high-growth years that saw the department triple in size and scope. Championed the highest visibility features across the SmartCast app (11 million daily users), including the creation of a linear streaming, ad-supported platform which required strong cross-functional collaboration & sound decision-making leadership. In addition to managing multiple dev teams & the hands-on implementation & development of all major features, I personally managed over 175+ content producers & backend providers (PSPs) on the streaming platform
- Excelled at bringing together departments, stakeholders, and external partners, keeping all involved on the same page and managing expectations to move toward the same program goals and consistently deliver on-time or early

## Senior Technical Program Manager / Jun 2018 - May 2019

- Founding team member; defined the end-to-end development processes from the ground up. Implemented Jira, process flows, sprints & dev work, documentation & communication standards
- Created requirements and definition for a disruptive, big data management product with ML/AI for high-profile clients, including a presidential campaign. Analyzed complex user needs & market landscape to craft elegant solutions **specs** for complex, modern, high-risk/reward product challenges
- Built wireframes and prototypes for development team to execute. Delivered detailed technical/user requirements for features & API integrations while controlling scope on a short timeframes

# CARENA, INC. / AVIZIA Lead Technical Program Manager / Nov 2015 - May 2018

- Program manager & product owner for Telehealth enterprise application, 55+ portals, & 40 mobile apps. Scrum Master & Jira Admin for five dev teams, local & off-shore
- Championed cross-functional collaboration & communication to create order from disfunction
- Crafted requirements, wrote detailed specs for key features & streamlined partner implementations. Initiated & led sprint planning & backlog grooming