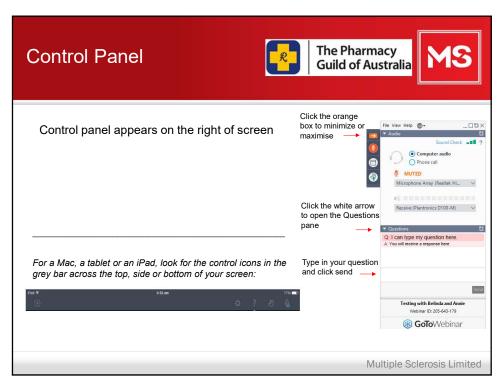
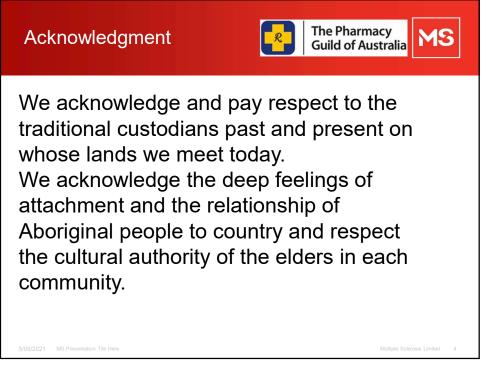


The Pharmacy Content **Guild of Australia** Prof Jeannette Lechner Scott 1. Pathophysiology 2. Epidemiology 3. Medications 4. Method of action of DMTs (Disease Modifying Therapies) Ms Jodi Haartsen 1. MS medication management, supporting the person The importance of an integrated approach Communicating what matters to the person Ensuring health literate information, systems and organisations 2. Safety risks and side effects of medications 3. Risk management of MS disease modifying treatments 4. MS symptom management 5. Keeping up to date Nicola Graham and Rachel Morrison 9. Pharmacy Guild and Guild Ed 10. MSL Services





Informed Choice





This presentation has been prepared and is presented by an independent expert.

The views presented are not necessarily the views of Multiple Sclerosis Limited and or The Pharmacy Guild of Australia

Individuals are encouraged to seek further advice regarding the relevance of the information presented for their situation.

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Introduction to Presenters



The Pharmacy Guild of Australia



Professor Jeannette Lechner-Scott

Jeannette graduated at University of Heidelberg in Germany, where she also completed her PhD on pain pathways. Since arriving in Australia, Jeannette became the senior staff specialist in the Department of Neurology and Conjoint Professor at the University of Newcastle. Jeannette established a multidisciplinary Multiple Sclerosis Clinic at the John Hunter Hospital (JHH) in 2006 and leads a very productive MS Research Team at the Hunter Medical Research Institute.



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Introduction to Presenters





Jodi Haartsen, Exec Manager MSL

Jodi started MS health care and MS nursing over 20 years ago as part of a nursing career in general neurology, neurosurgery, nursing education and research. Jodi's roles include MS Nurse Practitioner and Manager of the MS clinic at Eastern Health, MS researcher and MS educator. She is a member of the global MS Brain Health Steering Committee and is passionate about the MS Brain Health initiative. She has studied Master of Nursing and Naturopathy.



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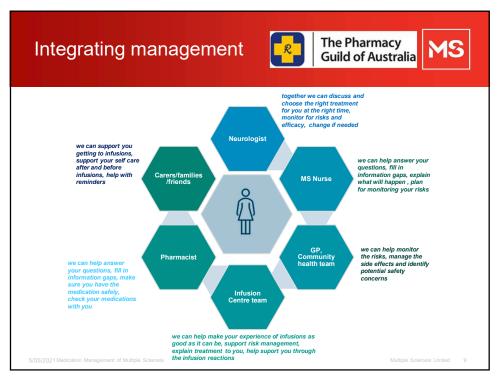
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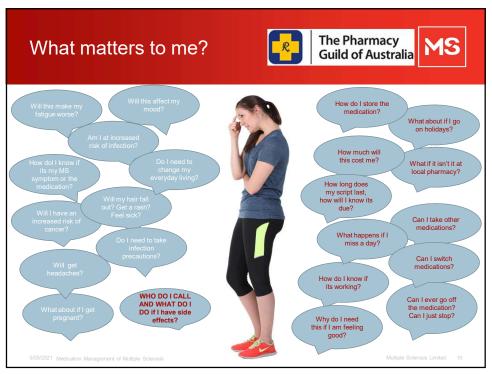
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The impact of COVID19





Early treatment related data

- No increased risk for people on MS immunosuppression medications
- Risk factors for the people with MS are the mirrored with all overall
- Possible slight increase in worse outcomes for people on anti CD20 treatments
- Pulse IV Methylprednisolone treatment increases risk
- Degree of lymphopenia is unrelated
- Risk of not treating outweighs risk of treatment

For people living with MS

- Uncertainty and fear
- Decreased access to services difficult
- Delayed treatment
- Increased social isolation
- Higher carer burden
- Information delay
- Medication shortages

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Health literacy and medication management



The Pharmacy **Guild of Australia**



Low health literacy

- Poor medication reconciliation
- Poor knowledge of drug indications
- Poor understanding instructions and dosing
- ? Adherence

Personal Health Literacy is the degree to which individuals have the ability to find, understand, and use information and services to inform health-related decisions and actions for themselves and others.

Organizational Health Literacy is the degree to which organizations equitably enable individuals to find, understand, and use information and services to inform health-related decisions and actions for themselves and others.

Support measures

- Health literacy Universal precautions approach
- Brown bag medication reviews
- Keep it simple
- Reduce complexity of environments
- Frequent teach-back
- More aids to increase understanding

Agency for Healthcare Research and Quality

Health literate systems and processes





Are your systems, processes and environment easy for people with disabilities to navigate?

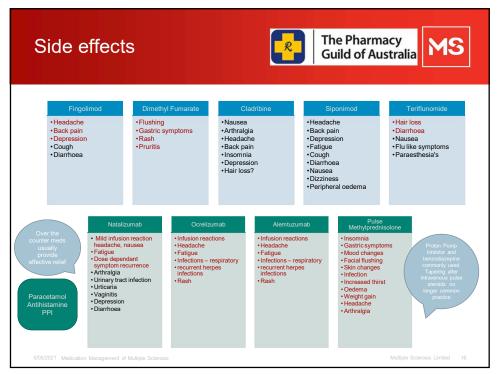
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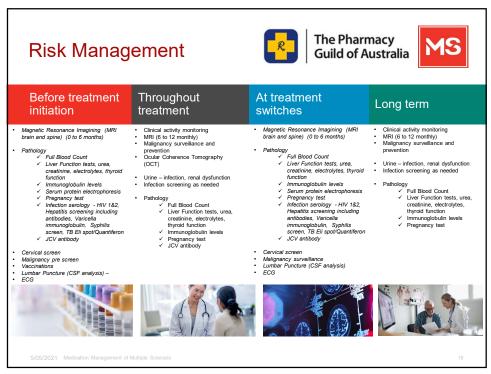
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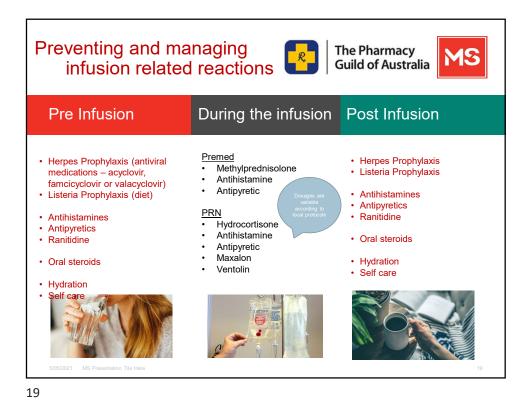


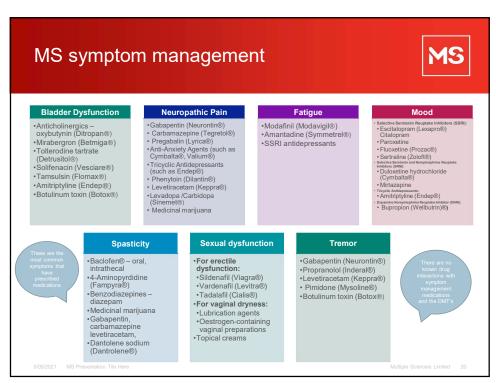
















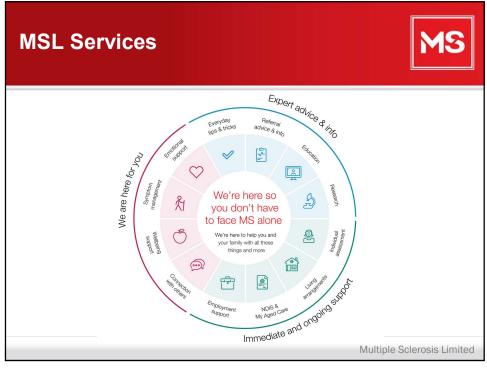


Upcoming Webinar: Thursday, 12th November 7pm

Electronic prescription webinar: Introducing the Active Script List and patient apps

Many pharmacies are now electronic prescription ready and accepting tokens. In this webinar, we look at the next steps in the electronic prescription revolution, with a focus on the Active Script List and how apps can be used to engage with your patients and streamline your pharmacy operations.

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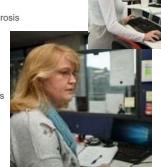


MS Connect



10 reasons to call us:

- 1. Up-to-date, evidence based information about multiple sclerosis
- 2. Expert advice on managing symptoms
- 3. Information about minimising the impact of multiple sclerosis
- 4. Support for people who are newly diagnosed
- 5. Information about treatment options
- 6. Education programs
- 7. Connections to other people living with multiple sclerosis
- 8. Referrals to appropriate services in your area
- 9. Extra support for you and your family
- 10. Respite options to give families short-term breaks



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MSL Services - MS Practice





MS Practice is a free, online education series designed to support allied health professionals in the symptom management of people with MS.

https://www.msaustralia.org.au/about-ms/ms-practice

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Registered NDIS Provider



MS is a registered NDIS provider in NSW, ACT, Vic and Tas and is approved to provide: (Pls note: Face to face services/programs have been either converted to online programs or postponed)

- · Assistance with 'Access Request Forms', Access rejections and pre-planning
- Support Coordination assistance to help make your plan active
- · Plan Management
- Short term accommodation (Vic)
- Group Activities yoga, dance for health, exercise (NSW)
- Exercise physiology (NSW)
- · Specialist Continence Assessment (Vic)
- Occupational Therapy (NSW and Vic)
- Physiotherapy (NSW)

Want to learn more? Please call MS Connect 1800 042 138

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Peer Support



- 1:1 Phone Support
- Face to Face groups -(temporarily converted to Telegroups)

2 in the ACT

11 in Tasmania

17 in NSW

42 in Vic

Telegroups

Currently running 12 telegroups

Facebook groups

3 groups – for people living with MS

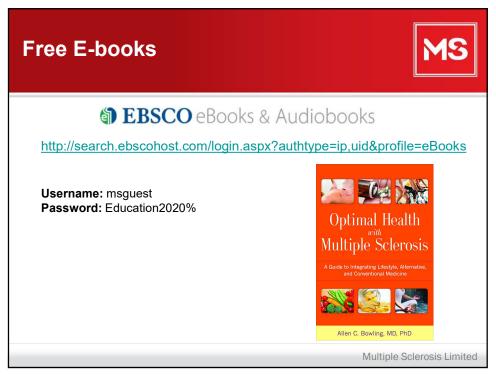
for carers

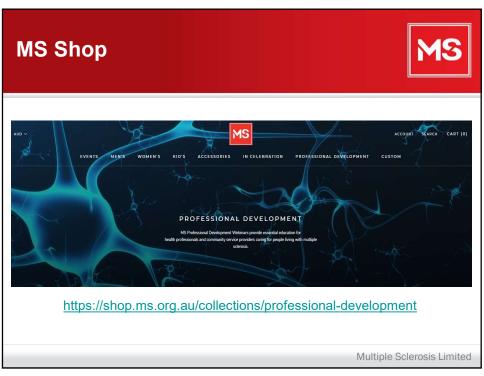
for young carers - up to 25 years of age

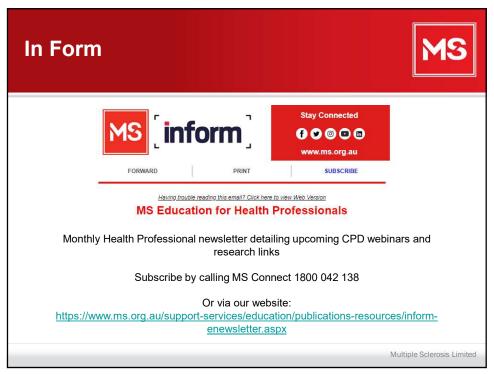
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Thank you



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Please stay on after this webinar to complete a short survey.

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