## Return and Refund Policy

Quip Print (a Division of Quip Systems LLC) would like to think returns will not happen. Unfortunately, with all things it does or will happen.

We accept returns and exchanges under the following conditions:

- Contact us within 7 days of delivery (sales@quipsystems.com)
- Ship item(s) back within 14 days of delivery.
- Product is in unused, original condition or considered defective by the manufacturer.
- Buyer is responsible for return shipping costs.
- Custom products cannot be returned or exchanged.

We reserve the right to refuse any return or exchange at any time at our sole discretion. Please allow a period up to 14 days to process refunds.