

## **Styled For Pets Grooming Agreement**

### **Health:**

I agree to provide the Styled For Pets Groomer with any health conditions my pet(s) has/have prior to grooming. I understand that it is necessary for my pet(s) to be up to date on Rabies, Distemper, Parvovirus, and Bordetella vaccinations prior to each groom. I understand that I am responsible for providing Styled For Pets with my pet(s)' vaccination records PRIOR to all grooming appointments. I understand that grooming can be stressful and can irritate or expose underlying health conditions. I understand that I am solely responsible for any medical bills related to my pet. Should an emergency arise, I give permission to Styled For Pets to seek veterinary care for my pet(s). I understand that I will not receive a refund on any services that are unable to be completed due to my pet(s)' health or behavioral concerns.

Styled For Pets will keep vaccine records and any health concerns on file for reference. It is recommended that your pet be on regular prevention for fleas, ticks, intestinal parasites, and heartworms. Styled For Pets will remove any ticks found on your pet and will strongly recommend you have your pet evaluated at their vet for Lyme disease. Although all grooming equipment is thoroughly sanitized between each pet, Styled For Pets is not liable for any infections (canine influenza, kennel cough, parvovirus, ringworm etc.) or infestations (fleas, ticks, intestinal parasites, etc.) incurred by your pet. If there is any concern for the pets' health and safety during their grooming session, the session will be stopped immediately, and the owner will be notified.

### **Coat Specificities:**

Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat will only grow tighter and can strangle the pet's skin or eventually tear it open. Styled For Pets does not wish to cause serious or undue stress to your dog and will not continually de-mat your pet. Mats can be very difficult and uncomfortable to remove and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts, or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until their hair grows sufficiently to protect their skin. In some cases, pets can also exhibit brief behavioral changes. Prevention is the best defense against matting; therefore, be sure to schedule regular grooming appointments. We will do our best to remove mats but not at the expense of your pet experiencing pain or discomfort. Therefore, a severely matted pet may not have the grooming outcome you would expect. You will be referred to your vet for any major de-matting. If it is determined that the condition of the coat is too severe to complete, the client will be responsible for full payment of the grooming appointment scheduled. I also understand that matted pets take extra time to groom and there will be additional fees associated with time spent, additional tools used, and/or additional products needed.

Styled For Pets does not recommend shaving down double-coated dogs unless you deem it necessary to their health and well-being. Some complications that can occur include: The coat not growing back in the same texture/color, bald patches, hyperpigmentation of the skin, loss of top coat, coarse regrowth of

hair in different directions, increased exposure to elements, bug bites, reduced protection against scratches, etc. Knowing that all the above conditions can occur, you authorize Styled For Pets to shave down your pet and agree to not hold Styled For Pets responsible for any complications described above.

**Behavioral Concerns:**

Owners must inform Styled For Pets if their pet(s) bites, has bitten, or is aggressive to people, other animals, or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. Styled For Pets reserves the right to refuse/stop service for such pets at any time before or during the grooming process. In this case, the Owner is responsible for paying the bill in full. Customers also understand that all bites will be reported to the local authorities as required by law.

I understand that grooming times may vary from visit to visit depending on how well my pet behaves for their groom. Wiggly pets that do not sit well inherently take longer to groom. Grooms are generally charged by length of time needed to complete the groom. Additional fees may apply.

**Reserving Your Appointment:**

Styled For Pets will require proof of your pets' current vaccinations as well as a deposit totaling 50% of your *estimated* total to reserve your appointment. The deposit is applied towards your balance. This deposit is refundable with notice of cancellation 48 hours in advance for one pet and 72 hours in advance for multi-pet appointments.

**Rescheduling and No-Shows:**

Please note that you will not receive a refund on your deposit and Styled For Pets will not continue to provide you and your pet(s) services under the following conditions:

- After 2 or more cancellations outside the previously mentioned time frames in a 3-month period.
- If there is a no call no show to a scheduled appointment.
- 3 attempts to reschedule an appointment have been made in a 1-month period.

**Running Late:**

If you arrive more than 15 minutes late for your scheduled appointment, you will be considered a no show. In the event you are late, your deposit will not be refunded and will not be placed towards your rescheduled appointment. If you think you will be late due to an unforeseen event (construction, wreck, etc.) please, call your groomer to inform them of said occurrence. Styled For Pets' groomer will try to work with you, however, your appointment may be rescheduled.

**Photography release:      Yes, I Do                      No, I do NOT**

I hereby consent my pet(s) and/or me to be photographed and I AUTHORIZE Styled For Pets it's employees to use, reproduce, publish, transmit, distribute, and display the said photograph(s) in Styled For Pets display, advertisement, website, or other material for promotional purposes. Images are the property of Styled For Pets. The use of images remains loyalty free indefinitely on a voluntary basis and is not considered work for hire.

Date

First Name

Last Name

Signature:

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