

Background Checks

All prospective Guests who plan to stay monthly will be required to submit a background check for each individual eighteen (18) years of age or older. The results of the background check are considered on a case-by-case basis. Background check results will be kept confidential and will be performed by a third-party company. Management reserves the right to refuse service to or remove guests that fail the background check.

Note that all background check fees are refunded to all guests that stay at QVRV.

Refunds

1. Cancellations must be received (7) days prior to the reservation date to receive a refund.
2. Refunds will not be issued for cancellations made less than (7) days before the reservation date.
3. Refunds will not be issued for guests that are asked to leave for rule violations.
4. The security deposit used for monthly reservations will be applied to the guests last month's electric bill and any remaining funds will be refunded to the credit card on file.